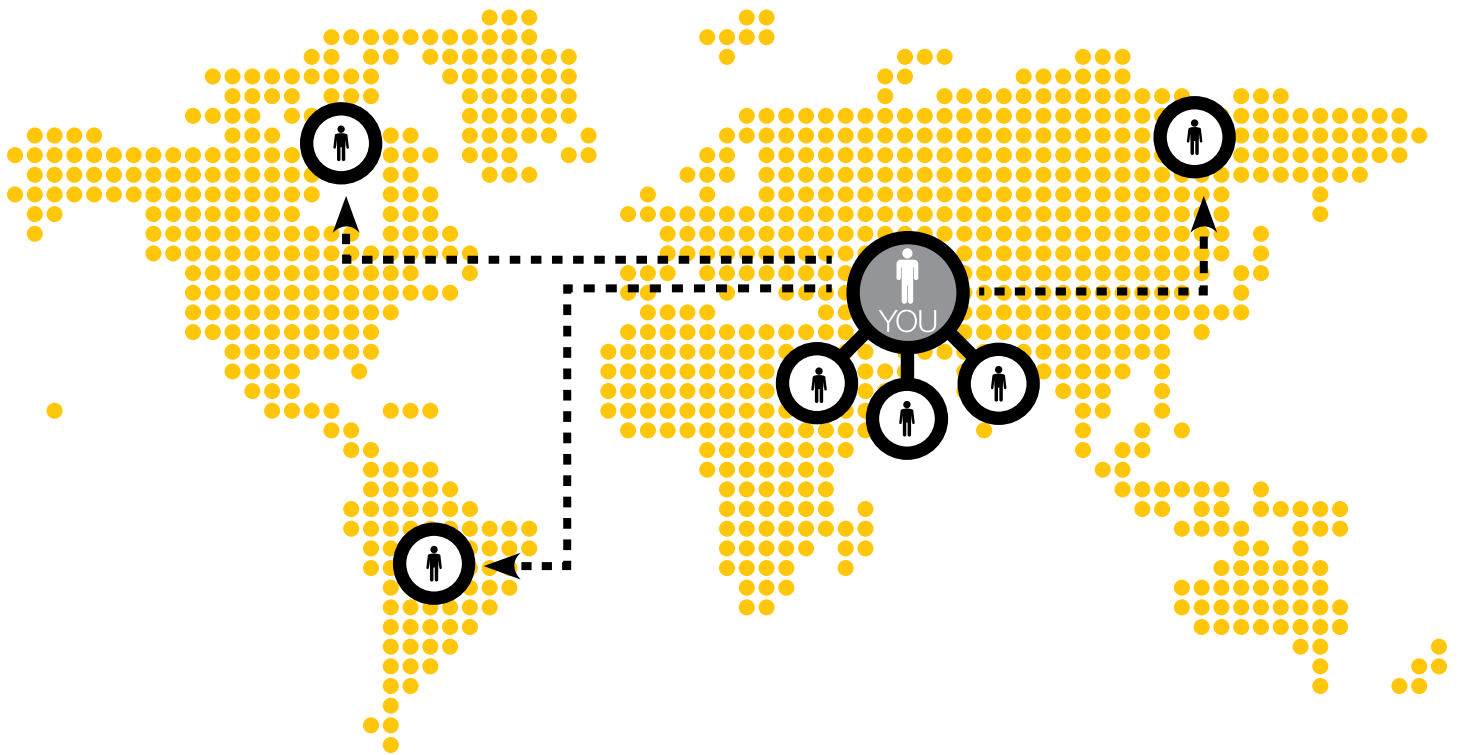


INTERNATIONAL SPONSORING

THERE ARE TWO WAYS TO SPONSOR INTERNATIONALLY:



Contact the Forever Office in your country by phone. They will be able to send your information over to the country you wish to sponsor in.

OR



Contact the Forever Office in the country you wish to sponsor in by phone. They will be able to receive your information from your country of residence.



Your ID and achieved level in the Marketing Plan will remain the same in both countries



If you advance a level in your home country, you are automatically advanced in all other countries the following month

Don't forget to check out our company policy at **foreverliving.com**. Please note that local amendments to the company policy may vary from country to country.

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Welcome to Forever Angola!

+244 924 514 878
+244 930 562 425

GENERAL INFORMATION

Forever Living Products Angola

Office & Product Centre Address	Avenida 21 de Janeiro Bairro Morro Bento, Samba Luanda, Angola
Business Hours Office	08:30 – 17:30 (Mon – Fri)
Business Hours Product Centre	08:30 – 17:30 (Mon – Fri)
Telephone Office	+244 924 514 878
Fax	+244 2272 86082
Email	mndala@flpangola.net
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.
Faxed orders are not accepted
- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** The minimum order amount is \$100 or in a local currency according to daily exchange rate.
- **Delivery Cost:** This service is not offered.
- **Average lead time for orders to arrive:** Service not provided.
- **Payment methods accepted:** We accept one form of payment, which is by direct deposit into FLP Angola Bank Account.
- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** No, we do have physical application forms, which can be obtained from the Product Centre. For foreign FBOs, when it is requested, we send the application forms by email, so after it is filled out, they can send it back by email as well.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
We do pay bonus by bank transfer every month, latest 15th of the month, all payments are done in local currency.
- To foreign FBOs
We do pay bonus by bank transfer every month, latest 15th of the month, although it takes more time, since we have restrictions regarding transfers abroad. Payments are done in USD.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Business Opportunity Meeting and Product Launch.

Welcome to Forever Benin!

+229 2132 47 77

GENERAL INFORMATION

Forever Living Products Benin

Office & Product Center Address	Lot 1097 Agontinkon, Cotonou Ouest Benin
Business Hours Office	09:00 – 17:00 (Mon – Fri) 09:00 – 13:00 (Sat)
Telephone	+229 2132 47 77
Telephone for orders	(see above)
Email	solangeo@flpbenin.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.
The signed form needs to be sent by post or courier. Faxes, scans and copies of any other kind are not accepted.
- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** €81.
- **Delivery Cost:** N/A.
- **Average lead time for orders to arrive:** N/A.
- **Payment methods accepted:** Cheque and bank transfer.
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Domestic bonuses are paid by bank transfer.

- To foreign FBOs
Foreign FBOs are paid by bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Yes, First steps to manager and Getting Started.

Welcome to Forever Burkina Faso!

+226 25 30 62 03

GENERAL INFORMATION

Forever Living Products Côte 'd Ivoire (Burkina Faso)

Office & Product Centre Address	Dapoya, Secteur 3 Dimdolodomb – 01 BP 5070 Ouaga 01 Burkina Faso
Business Hours Office	08:30 – 16:30 (Mon – Fri) 09:00 – 12:00 (Sat)
Telephone Office	+226 25 30 62 03
Telephone for Orders	(see above)
Fax	+226 25 39 97 65
Email	mfatoued2005@yahoo.fr
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.
The signed form needs to be sent by post or courier. Faxes, scans and copies of any other kind are not accepted.
- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** €81.
- **Delivery Cost:** N/A.
- **Average lead time for orders to arrive:** N/A.
- **Payment methods accepted:** Cash, cheques, transfers, mobile money.
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Transfer.
- To foreign FBOs
Transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

First steps to manager, Getting Started.

Welcome to Forever Burundi!

GENERAL INFORMATION

Forever Living Products Burundi

Office & Product Center Address	Gatogato Building no. 15 (KCB Bank Compound) 1st Floor Boulevard Patrice Lumumba Burundi
Business Hours Office	08:00 – 17:00 (Mon – Fri)
Telephone Office	Not available
Telephone for Orders	Not available
Fax	Not available
Email	info@foreverea.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$100 worth of products when joining. \$50 worth of products after joining.
- **Delivery Cost:** \$3.00 within the country.
- **Average lead time for orders to arrive:** 12 - 24 hours.
- **Payment methods accepted:** Bank deposit, Credit Card, Mobile money transfer (Mpesacam).
- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** Not available.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bonus paid via bank transfer ONLY when it accumulated to \$5 and above. Bonus less than \$5 will only be paid after accumulating to that level.
- To foreign FBOs
Bonus paid via bank transfer ONLY when it accumulated to \$100 and above. Bonus less than \$100 will only be paid after accumulating to that level.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

New FBO orientation at the FLP Training Center.

Welcome to Forever Cameroon!

Gabon

+237 233 472 448

GENERAL INFORMATION

Forever Living Products Cameroon S.A.R.L.

Office & Product Center Address	Santa Barbara, Route Bonamousaddi B.P. 18246, Douala - Cameroon
Business Hours Office	08:30 – 17:30 (Mon – Fri)
Business Hours Product Centre	08:30 – 17:30 (Mon – Fri) 09:00 – 13:00 (Sat)
Telephone Office	+237 233 472 448
Telephone for Orders	(see above)
Mobile	+237 677 747 555
Email	info@flpcameroon.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) for the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirement can be any CC above 0.4CC. However, we recommend 2CC at first order. There is no designated form required.
- **Delivery Cost:** We do not deliver products to FBOs yet. FBOs pick up their products directly from the office.
- **Average lead time for orders to arrive:** N/A
- **Payment methods accepted:** MTN Mobile Money and Bank deposit.
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Monthly bank transfers if bonus amount is greater than XAF 2000 (Local currency).
- To foreign FBOs
By cheque.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Forever Business opportunity presentation, How to start correctly, First steps to Manager, Product launch/
Product trainings.

Welcome to Forever Democratic Rep. of Congo!

+243 (812) 310 340

Republic of Congo

GENERAL INFORMATION

Forever Living Products Congo RDC	Republic of Congo
Office & Product Center Address	7, avenue Flamboyant Commune Gombe Q. Mandradele
Business Hours Office	08:00 – 17:00 (Mon – Fri) 09:00 – 14:00 (Sat)
Business Hours Product Centre	08.00 am – 17.00 pm (Mon – Fri) 09.00 am – 14.00 pm (Sat)
Telephone Office	+243 (812) 310 340
Telephone for Orders	(see above)
Fax	+243 (811) 810 155
Email	rbanza@flpcongo.com , office@flpcongo.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Forever Business Owner application form need to be bought from the office as they have been produces in the print shop. No print out of the form and any kind of copies signed form will be accepted.
- Sign up online is offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** : First order requirement is 1CC. Second purchase will be from 50\$ after the first purchase for all FBOs.
- **Home Delivery Cost:** 2\$ for per packet
- **Average lead time for orders to arrive:** Retail order by cash, bank deposit slip, mobile money, Valid USA bonus check, bank account transfer, Visa/Master card.
- **Payment methods accepted:** Bank deposit slip, Mobile Money, Bonus Cheque.
- **Local Product Centers available:** Yes.

- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No. Nevertheless, you can send your order by email to office@flpcongo.com and by WhatsApp on +243822407432.

BONUS PAYMENT

- **To local FBOs**
Domestic bonus are paid by bank or mobile money every month in USD currency.
- **To foreign FBOs**
Bonuses equal or above USD100 are paid by bank transfer after receiving the request for payment on the basis of an invoice (required by local banks) every month, although this takes longer as we have restrictions on transfers abroad. Payments are made in USD

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Training is given by the managers in their teams. There are training in regional meetings or via webinar by our staff.

Welcome to Forever Gabon!

+241 07 46 36 77

GENERAL INFORMATION

Forever Living Products Gabon (Gabon)

Office & Product Center Address	Acaé, Nomba Domaine 1386 Libreville – Gabon
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Business Hours Product Centre	09:00 – 17:00 (Mon – Fri) 09:00 – 13:00 (Sat)
Telephone Office	+241 07 46 36 77 / 01 70 41 38
Telephone for Orders	No orders on the phone
Mobile	+241 02 17 02 73
Email	info@flpcameroon.com ; forevergabon@gmail.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) for the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirement can be any CC above 0.4CC. However, we recommend 2CC at first order. There is no designated form required.
- **Delivery Cost:** We do not deliver products to FBOs yet. FBOs pick up their products directly from the office.
- **Average lead time for orders to arrive:** N/A
- **Payment methods accepted:** Bank deposit.
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Monthly bank transfers if bonus amount is greater than XAF 2000 (Local currency).
- To foreign FBOs
Monthly bank transfers if bonus amount is greater than XAF 250000 (Local currency).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Forever Business opportunity presentation, How to start correctly, First steps to Manager, Product launch/
Product trainings.

Welcome to Forever Gambia!

+220 242 99 42

GENERAL INFORMATION

Forever Living Products Gambia

Office & Product Center Address	Y2K Building
	Gambia Electrical Company
	Kairaba Avenue – Gambia
Business Hours Office	09:00 – 13:00 (Mon – Fri) 14:00 – 17:30 pm (Mon – Fri)
Telephone Office	+220 242 99 42
Telephone for Orders	(see above)
Fax	+221 33 820 6691
Email	contact@foreversenegal.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** The minimum amount for a purchase after registering is 53.000 francs CFA.
- **Delivery Cost:** See fee schedule below:
2.000 francs CFA until the highway (Maristes)
3.000 francs CFA from Maristes to Thiaroye
4.000 francs CFA around Petit Mbao, Keur Mbaye Fall, Keur Massar
- **Average lead time for orders to arrive:** Within a day.
- **Payment methods accepted:** Cash, Card, Money Transfer.
- **Local Product Centers available:** Yes: Below the address of our different PC:
Guinea Bissau : Avenida Pensao Naisna Santa Luzia (+245 95 607 08 13)
Mali : SOTUBA ACI (+223 44 90 05 41)
Mauritania : Socogim Tevragh Zeina n° 155 (+222 45 29 73 79)
Guinea Conakry : Kaporo Cité Lot 6 (+224 620 48 02 37)
The Gambia : Y2K Building Gambia Electrical Kairaba Avenue

Ziguinchor : Rue Javelier (+221 76 638 00 41)

Kaolack : Quartier Leona (+221 76 638 00 41)

- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** The minimum value to register is 53.000 francs CFA.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bonuses equal or above USD100 are paid through bank transfer. No designated order form required to submit banking details.
- To foreign FBOs
See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Free trainings (Business ad Products) are held on Monday, Wednesday, Thursday and Saturday.

Welcome to Forever Ghana!

Sierra Leone, Liberia

+233 (0) 302 799 340

GENERAL INFORMATION

Forever Living Products Ghana Ltd.	Sierra Leone, Liberia
Office & Product Center Address	Number 11 Kwabena Duffour Street, Airport Residential Area - Accra PMB CT 251, Cantonments Accra, Ghana
Postal Address	PMB CT 251, Cantonments Accra, Ghana
Business Hours Office	08:00 – 17:00 (Mon – Fri)
Business Hours Product Centre	08:00 – 17:00 (Mon – Fri) 09:00 – 14:00 (Sat)
Telephone Office	+233 (0) 302 799 340 +233 (0) 50-125-6158
Telephone for Orders	+233 (0) 50-710-4811 +233 (0) 50-710-4805
Fax	No
Email	info@flpgh.com , michaelboafo@flpgh.com
Website	www.foreverliving.com www.flpgh.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online:
Residents can register [here](#).

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirements is US\$100 + relevant Tax's.
- **Delivery Cost:** Yes Depending on Courier Service Charge
- **Average lead time for orders to arrive:** It depends on the courier services departure and arrivals schedule
- **Payment methods accepted:** We accept payment in advance, slips, tellers, bank transfers , Card Payment and Mobile Money.

- **Local Product Centers available:** Yes, in Accra, Kumasi and Tamale.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes, a Preferred customer needs to have a first order with an application form.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bonuses equal or above US\$10 are paid by bank transfer or mobile money. FBOs without bank account or mobile money details are paid by cheque when their bonuses are up to US\$50 or above.
- To foreign FBOs
Bonuses equal or above US\$100 are paid by bank transfer. FBOs are responsible for all bank transfer charges. Designated form required to submit banking data. Download form at www.flpgh.com.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

We have business opportunity meetings. Various FBO trainings and product trainings.

Welcome to Forever Guinea Bissau and Guinea Conakry!

+224 625 80 66 70

GENERAL INFORMATION

Forever Living Products Senegal (Guinea Bissau and Guinea Conakry)

Office Address	Kaporó Cité Vers les projets filets sociaux Bâtiment Mitoyen au Ceci – Conakry
Business Hours Office	09:00 – 13:30 (Mon – Fri) 14:00 – 17:30 (Mon – Fri)
Telephone Office	+224 625 80 66 70
Telephone for Orders	(see above)
Fax	+221 33 820 6691
Email	contact@foreversenegal.com
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** The minimum amount for a purchase after registering is 53.000 francs CFA.
- **Delivery Cost:** See fee schedule below:
2.000 francs CFA until the highway (Maristes)
3.000 francs CFA from Maristes to Thiaroye
4.000 francs CFA around Petit Mbaou, Keur Mbaye Fall, Keur Massar
- **Average lead time for orders to arrive:** Within 1 day.
- **Payment methods accepted:** Cash, Card, Money Transfer.
- **Local Product Centers available:** Below the address of our different PC:
Guinea Bissau : Avenida Pensao Naisna Santa Luzia (+245 95 607 08 13)
Mali : SOTUBA ACI (+223 44 90 05 41)
Mauritania : Socogim Tevragh Zeina n° 155 (+222 45 29 73 79)
Guinea Conakry : Kaporó Cité Lot 6 (+224 620 48 02 37)
The Gambia : Y2K Building Gambia Electrical Kairaba Avenue

Ziguinchor : Rue Javelier (+221 76 638 00 41)

Kaolack : Quartier Leona (+221 76 638 00 41)

- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes, the minimum value to register is 53.000 francs CFA.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bank or Money transfer.
- To foreign FBOs
Bank or Money transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Free trainings (Business and Products) are held on Monday, Wednesday, Thursday and Saturday.

Welcome to Forever Ivory Coast!

Burkina Faso, Togo, Benin, Niger

+225 2121 6490

GENERAL INFORMATION

Forever Living Products Côte 'd Ivoire SARL	Burkina Faso, Togo, Benin, Niger
Office & Product Centre Address	Immeuble les Dunes Building Treichville Boulevard Giscard D'Estaing BP 2963 Abidjan 18
Business Hours Office	08:30 – 16:30 (Mon – Fri) 09:00 – 12:00 (Sat)
Telephone Office	+225 2121 6490
Telephone for Orders	(see above)
Fax	+225 2121 6499
Email	info@flp-ci.com
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.
The signed form needs to be sent by post or courier. Faxes, scans and copies of any other kind are not accepted.
- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order minimum requirement is 1 CC. No designated form required.
- **Delivery Cost:** From €10 to €30 depending on the distance from the head office.
- **Average lead time for orders to arrive:** 48 hrs maximum.
- **Payment methods accepted:** Cash, Cheques and Bank Transfer.
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bonuses equal or above \$100 are issued as cheques.
- To foreign FBOs
See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

First steps to manager, Getting Started.

Welcome to Forever Kenya/East Africa!

+254 712 434 328

Uganda, Tanzania, Burundi, Rwanda, South Sudan, Ethiopia

GENERAL INFORMATION

Forever Living Products Kenya	Uganda, Tanzania, Burundi, Rwanda, South Sudan, Ethiopia
Office & Product Center Address	Kenya Reinsurance Plaza, 4th floor Taifa Rd. CBD, opp. High Court Central Business District P.O. Box 44919 - 00100
Business Hours Office	09:00 – 17:00 (Mon – Fri) 10:00 – 14:00 (Sat)
Telephone Office	+254 712 434 328
Telephone for Orders	+254 71 0600206
Email	info@foreverea.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) for the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$100 worth of products when joining, \$50 of products after joining.
- **Delivery Cost:** \$4 within the country.
- **Average lead time for orders to arrive:** 12 to 24 hours.
- **Payment methods accepted:** Bank deposit, Credit Card, Mobile Money Transfer (Mpesa).
- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** Not available.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bonus paid via bank transfers ONLY when it accumulated to \$5 and above. Bonus less than \$5 will only be paid after accumulating to that level.
- To foreign FBOs
Bonus paid via bank transfers ONLY when it accumulated to \$100 and above. Bonus less than \$100 will only be paid after accumulating to that level.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** A tax identification number is required.

LOCAL TRAININGS

New FBO Orientation at the FLP Training Center.

Welcome to Forever Liberia!

+233 (0) 302 799 340

GENERAL INFORMATION

Forever Living Products Liberia Ltd.

Office & Product Center Address	12th Street, Paynes Avenue Sinkor, Monrovia
Business Hours Office	08:00 – 17:00 (Mon – Fri)
Business Hours Product Centre	08:00 – 17:00 (Mon – Fri) 09:00 - 14:00 (Sat)
Telephone Office	+233 (0) 302 799 340 +233 (0) 50-125-6158
Telephone for Orders	No
Fax	No
Email	info@flpgh.com michaelboafo@flpgh.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online:
Residents of Liberia can register [here](#).

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirements is US\$100 + relevant Tax's.
- **Delivery Cost:** No.
- **Average lead time for orders to arrive:** No.
- **Payment methods accepted:** We accept payment in advance, slips, tellers, bank transfers and Mobile Money.
- **Local Product Centers available:** Yes, in Monrovia.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes, a Preferred customer needs to have a first order with an application form.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bonuses equal or above USD1000 are paid by bank transfer. There is a fixed fee of USD100 for each bonus transfer. One percent of transfer sum is deducted as face value fee.
No designated form required to submit banking data.
- To foreign FBOs
See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

We have business opportunity meetings. Various FBO trainings and product trainings.

Welcome to Forever Mali!

+223 44 90 05 41

GENERAL INFORMATION

Forever Living Products Mali

Office & Product Center Address	Sotuba ACI
	Près de la Centrale Technique d'Orange
	Mali
Business Hours Office	08:00 – 12:00 (Mon – Fri)
	13:00 – 16:00 (Mon – Fri)
Telephone Office	+223 44 90 05 41
Telephone for Orders	(see above)
Fax	+221 33 820 6691
Email	contact@foreversenegal.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** The minimum amount for a purchase after registering is 53.000 francs CFA.
- **Delivery Cost:** See fee schedule below:
2.000 francs CFA until the highway (Maristes)
3.000 francs CFA from Maristes to Thiaroye
4.000 francs CFA around Petit Mbaou, Keur Mbaye Fall, Keur Massar
- **Average lead time for orders to arrive:** Within a day.
- **Payment methods accepted:** Cash, Card, Money Transfer.
- **Local Product Centers available:** Yes: Below the address of our different PC:
Guinea Bissau : Avenida Pensao Naisna Santa Luzia (+245 95 607 08 13)
Mali : SOTUBA ACI (+223 44 90 05 41)
Mauritania : Socogim Tevragh Zeina n° 155 (+222 45 29 73 79)
Guinea Conakry : Kaporo Cité Lot 6 (+224 620 48 02 37)
The Gambia : Y2K Building Gambia Electrical Kairaba Avenue

Ziguinchor : Rue Javelier (+221 76 638 00 41)

Kaolack : Quartier Leona (+221 76 638 00 41)

- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** The minimum value to register is 53.000 francs CFA.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bonuses equal or above USD100 are paid through bank transfer. No designated order form required to submit banking details.
- To foreign FBOs
See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Free trainings (Business ad Products) are held on Monday, Wednesday, Thursday and Saturday.

Welcome to Forever Morocco!

+212 537 663 000

GENERAL INFORMATION

Forever Living Products France (Morocco)

Office & Product Center Address	Lamar Center KM4 Av Mohamed Souissi Rabat Morocco
Business Hours Office	09:30 – 18:00 (Mon – Fri) 09:30 – 13:30 (Saturday)
Telephone Office	+212 537 663 000
Telephone for Orders	+212 537 663 001
Email	flp.maroc@foreverliving.fr
Website	www.foreverliving.fr (French, English and Arabic content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up online

ORDERING PRODUCTS

- **Minimum order size FBO:** sponsorship, the first order must be equal or greater than 0.200 CC (around 750 MAD) by all the ways (Online, call center, product center)
*After sponsorship: we don't have a minimum order
Delivery Cost: The delivery cost is always 30MAD whatever the amount of the order.
- **Average lead time for orders to arrive:** The order takes 48-72 hours to arrive, however it may be delayed depending on the destination.
- **Payment methods accepted:** Cash, Credit card, or payment via Barid Cash.
- **Local Product Centers available:** Yes, in Rabat.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** First order must be equal or greater than 0.200 CC (around 750 MAD)
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** Yes.

BONUS PAYMENT

- To local FBOs
Bonuses are paid on the 15th of each month by bank transfer once they reach the net amount of 60 DH and the FBO should send before the payment à bonus file to the accounting department.
- To foreign FBOs
Bonuses are paid every quarter by bank transfer once they reach the net amount of 1200 DH.
The FBO must ask first the accounting department for a contract and then he/she must fill it and send it back to us. so that the payment can be activated.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Required when the FBO send the bonus file and he's subject to this tax/VAT.
- **Social security registration:** No.
- **ID Card:** Enter a valid Moroccan ID Card for Moroccan citizen or a residency permit for non-Moroccan

LOCAL TRAININGS

There are PPE online by managers or staff as well as regional meetings
There are webinars given by either, staff, managers or specialists.

Welcome to Forever Niger!

+227 80 42 7689

GENERAL INFORMATION

Forever Living Products Niger

Office & Product Centre Address	Kalley Sud Porte 426
	Rue NM1
	Niamey - Niger
Business Hours Office	08:30 – 16:30 (Mon – Fri)
	09:00 – 12:00 (Sat)
Telephone Office	+227 80 42 7689
Telephone for Orders	(see above)
Email	info@flp-ci.com
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.
The signed form needs to be sent by post or courier. Faxes, scans and copies of any other kind are not accepted.
- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** €81.
- **Delivery Cost:** No delivery.
- **Average lead time for orders to arrive:** N/A.
- **Payment methods accepted:** Bank Transfer, Cash.
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Via bank transfer.

- To foreign FBOs
Via bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

First steps to manager, Getting Started.

Welcome to Forever Nigeria!

+234 1 2711795

GENERAL INFORMATION

Forever Living Products Nigeria (Limited)

Office & Product Centre Address	The Forever Complex 21/23 Aromire Avenue Off Adeniyi Jones Avenue Ikeja, Lagos State
Business Hours Office	08:30 – 17:00 (Mon – Fri)
Business Hours Product Centre	08:30 – 17:00 (Mon – Fri)
Telephone Office	+234 1 2711795
Telephone for Orders	(see above)
Fax	+234 1493 7895
Email	flphelpdesk@yahoo.com , info@flpng.com , flpngmarketing@gmail.com
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Forever Business Owner application forms need to be supplied by the office as they have been produced in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted.
- Sign up online:
Residents of Nigeria can register online.

ORDERING PRODUCTS

- **Minimum order size FBO:** The first order requirement is USD304,15 including VAT. No designated order form required. Price list can be downloaded from [here](#) under DOWNLOADS, no password required.
- **Delivery Cost:** The minimum order must be the Naira equivalent of \$52,50.
- **Average lead time for orders to arrive:** Business owners are responsible for the collection and transportation of their products to various destinations.
- **Payment methods accepted:** Foreverliving.com accepts Visa, MasterCard, Discover card or Money Orders. The money order must be received at the home office before your product will be shipped. During

the checkout process, you will be prompted to enter your credit card information.

- **Local Product Centers available:** We have 5 Product Center. Contact Nigeria Office +234-1-2711795 for more information on the location and hours of each Product Centre.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bonuses are paid into Nigerian bank accounts only.
- To foreign FBOs
See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Training for all our centers can be found online.

The Business Presentation dates can be found online.

Welcome to Forever Rwanda!

+250 788 749 507

GENERAL INFORMATION

Forever Living Products Kenya (Rwanda)

Office & Product Center Address	ININD House, Sonatube Kn5 High Way Airport P.O. Box 3313, Kigali - Rwanda
Business Hours Office	09:00 – 18:00 (Mon – Fri)
Telephone Office	+250 788 749 507
Telephone for Orders	+250 788 813 190
Email	info@foreverea.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$100 worth of products when joining, \$50 of products after joining.
- **Delivery Cost:** \$3 within the country.
- **Average lead time for orders to arrive:** 12 - 24 hours.
- **Payment methods accepted:** Bank deposit, Credit Card, Mobile Money Transfer (Mpesa).
- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** Not available.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bonus paid via bank transfers ONLY when it accumulated to \$5 and above. Bonus less than \$5 will only be paid after accumulating to that level..

- To foreign FBOs
Bonus paid via bank transfers ONLY when it accumulated to \$100 and above. Bonus less than \$100 will only be paid after accumulating to that level.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** A tax identification number is required.

LOCAL TRAININGS

New FBO Orientation at the FLP Training Center.

Welcome to Forever Senegal!

+221 33 869 3940

Mauritania, Mali, Gambia, Guinea Conakry, Guinea Bissau

GENERAL INFORMATION

Forever Living Products Senegal	Mauritania, Mali, Gambia, Guinea Conakry, Guinea Bissau
Office & Product Center Address	Sacré Cœur, 3 VDN Extension 14524 – BP29657 Senegal
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone Office	+221 33 869 3940
Telephone for Orders	(see above)
Fax	+221 33 820 6691
Email	contact@foreversenegal.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.
- Sign up and shop online is offered for Senegal only.

ORDERING PRODUCTS

- **Minimum order size FBO:** Minimum order is F CFA 26,500: The minimum amount for a purchase after registering is 60,000.
- **Delivery Cost:** See fee schedule below:
2.000 francs CFA until the highway (Maristes)
3.000 francs CFA from Maristes to Thiaroye
4.000 francs CFA around Petit Mbao, Keur Mbaye Fall, Keur Massar
These delivery costs are for Senegal
- **Average lead time for orders to arrive:** Within a day.
- **Payment methods accepted:** Cash, Card and Money Transfer.
- **Local Product Centers available:** Below are the addresses of our different PC:
Mali : Korofina nord Porte 144 Rue 102 Commune 1 en face de la Route Nationale de Koulikoro (+223 44 90 05 41)
Mauritania : TVZ Lot 462 à côté de l'Ambassade des Emirats Arabes Unis - Nouakchott (+222 45 29 73)

79)

The Gambia : Opposite The Fajara War Cemetary Second Floor Upstairs Phone number :+223 76 23 41 30

Ziguinchor : Rue Javelier (+221 76 638 00 41)

Kaolack : Quartier Leona (+221 76 638 00 41)

- **Local Contact:** Astou Senghor asenghor@foreversenegal.com
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes, first order goes with an application form.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bank transfer or Money transfer.
- To foreign FBOs
Bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Free trainings (Business and Products) are held on Monday, Wednesday, Thursday and Saturday.

Welcome to Forever Sierra Leone!

+233 (0) 302 799 340

GENERAL INFORMATION

Forever Living Products Ltd. (Sierra Leone)

Office & Product Center Address	No
Postal Address	PMB 251, Contonments Post Office Accra, Ghana
Business Hours Office	08:00 – 17:00 (Mon – Fri)
Business Hours Product Centre	No
Telephone Office	+233 (0) 302 799 340 +233 (0) 50-125-6158
Telephone for Orders	No
Fax	No
Email	info@flpgh.com michaelbofo@flpgh.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) to download the Forever Business Owner application form. Printouts are accepted.
- Sign up online:
Residents of Ghana can register [here](#).

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirements is US\$100 + relevant Tax's.
- **Delivery Cost:** No.
- **Average lead time for orders to arrive:** No.
- **Payment methods accepted:** We accept payment in advance, slips, tellers, bank transfers and Mobile Money.
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** No.

- **First order required while signing up as Preferred Customer?:** Yes, a Preferred customer needs to have a first order with an application form.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bonuses equal or above USD1000 are paid by bank transfer. There is a fixed fee of USD100 for each bonus transfer. One percent of transfer sum is deducted as face value fee.
No designated form required to submit banking data.
- To foreign FBOs
See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

We have business opportunity meetings. Various FBO trainings and product trainings.

Welcome to Forever South Africa!

+27 21 761 6001

Botswana, Lesotho, Namibia, Mozambique, Swaziland, Zimbabwe

GENERAL INFORMATION

Forever Living Products South Africa	Botswana, Lesotho, Namibia, Mozambique, Swaziland, Zimbabwe
Country Office	Trovato House 1 Coach Road Wynberg 7800, South Africa
Country Office Mailing Address	P.O. Box 19020 Wynberg 7824, South Africa
Business Hours Country Office	08:00 – 17:00 (Mon – Fri)
Business Hours Product Centres	08:00 – 17:00 (Mon – Fri) 9:00 – 13:00 (Sat)
Country Office Telephone	+27 21 761 6001
Country Office Customer Service WhatsApp:	+27 64 636 8968
Fax	+27 21 761 4271
Email	operations@forever.co.za
Website	www.foreverliving.com

Order Enquiries	Contact Product Centre the order was placed with:
Cape Town (Western Cape)	guy@forever.co.za capetown@forever.co.za +27 21 001 0590
Johannesburg (Gauteng)	edgar@forever.co.za gauteng@forever.co.za +27 11 579 7440
Durban (Kwa-Zulu Natal)	rani@forever.co.za +27 31 368 1753
Botswana	wame@forever.co.bw +263 3111 453

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form or via Online Registration
-

- Online sign up available for South Africa.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order minimum requirement is ZAR1000 (incl of Vat at 15%). No designated form required.
- **Delivery Cost:** Depending on the total amount of the order.
- **Average lead time for orders to arrive:** 2-3 days local or 5-6 days rural.
- **Payment methods accepted:** EFT, Credit/Debit Card, or Cash deposit.
- **Local Product Centers available:** Yes, 3 in SA and 1 in Botswana.
- **Online purchase by foreign FBOs available:** Yes.
- **First order required while signing up as Preferred Customer?:** ZAR 1000 (incl of Vat 15%)
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bonuses equal or above USD100 are paid through bank transfer. No designated order form required to submit banking details, but copy of ID or passport plus the top section of bank statement as per FICA requirements in South Africa.
- To foreign FBOs
Country Office Accounts Department (Att: Rudy) requires certain documents to be submitted, prior to making payment to a foreign FBO.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **I.D. No.:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Business Presentations Nationwide (visit Forever Southern Africa Business & Events Facebook Page for upcoming BP details).

Welcome to Forever Tanzania!

Malawi and Zambia

+255 774 002002
+255 753 999699

GENERAL INFORMATION

Forever Living Products Kenya (Tanzania)	Malawi, Zambia
Office & Product Center Address	Tan House Bldg., 2nd floor New Bagamoyo road P.O. Box 72413 Dar Es Salaam
Business Hours Office	09:00 – 17:30 (Mon – Fri)
Telephone Office	+255 774 002002 / +753 999699
Telephone for Orders	+255 778 003 003
Email	info@foreverea.com , tzorders@foreverea.com , bcharles@foreverea.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$100 worth of products when joining, \$50 of products after joining.
- **Delivery Cost:** \$3 within the country.
- **Average lead time for orders to arrive:** 12 - 24 hours.
- **Payment methods accepted:** Bank deposit, Credit Card, Mobile Money Transfer (Mpesa).
- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** N/A.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bonus paid via bank transfers ONLY when it accumulated to \$5 and above. Bonus less than \$5 will only be paid after accumulating to that level.

- To foreign FBOs
Bonus paid via bank transfers ONLY when it accumulated to \$100 and above. Bonus less than \$100 will only be paid after accumulating to that level.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** A tax identification number is required.

LOCAL TRAININGS

New FBO Orientation at the FLP Training Center.

Welcome to Forever Togo!

+228 22 20 98 97

GENERAL INFORMATION

Forever Living Products Togo

Office & Product Centre Address	80, Bd. De la Kara Attipka Lome - Togo
Business Hours Office	08:30 – 16:30 (Mon – Fri) 09:00 – 12:00 (Sat)
Telephone Office	+228 22 20 98 97
Telephone for Orders	(see above)
Email	info@flp-ci.com
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form is not offered.
- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** €81.
- **Delivery Cost:** No delivery.
- **Average lead time for orders to arrive:** N/A.
- **Payment methods accepted:** Bank Transfer, Cash.
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Via bank transfer.
- To foreign FBOs
Via bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

First steps to manager, Getting Started.

Welcome to Forever Tunisia!

+216 31 300 200

GENERAL INFORMATION

Forever Living Products France (Tunisia)

Office & Product Center Address	Passage du Lac Edwards Les Berges du Lac 1 1053 Tunis
Business Hours Office	09:30 – 17:30 (Mon – Fri) 09:30 – 13:30 (Saturday)
Telephone Office	+216 31 300 200
Telephone for Orders	+216 31 300 210
Email	flp.tunisie@foreverliving.fr
Website	www.foreverliving.fr (French, English and Arabic content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up online

ORDERING PRODUCTS

- **Minimum order size FBO:** No minimum by all the ways (Online, call center, product center)
- **Delivery Cost:**
Online: If the orders is of 0.5 CC and more: the delivery fees are free of charge ,for orders less than 0.5 CC delivery fees are 9.440 TND TTC
Call Center: if the order is of 1 CC and more, the delivery fees are free of charge, for orders less than 1CC delivery fees are 9.440 TND TTC
- **Average lead time for orders to arrive:** The order takes a maximum of 72 hours to arrive.
- **Payment methods accepted:** Cash and Credit Card for order in the product center. For orders via the call center payment by bank transfer and payment at delivery. For orders via website payment by credit card, cash on delivery or by bank transfer.
- **Local Product Centers available:** Yes, in Tunisia.
- **Online purchase by foreign FBOs available:** No
- **First order required while signing up as Preferred Customer?:** There is a first order of minimum 0.2CC (about 180 TND)
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes.

BONUS PAYMENT

- To local FBOs
Payment of bonuses are made directly into Tunisian bank account. The payment of their bonuses is made once they reach the amount of 50 DT.
- To foreign FBOs
The Tunisian law does not allow to pay non-residents.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:**

LOCAL TRAININGS

The training is given by Managers, there are trainings in regional meetings or via webinars by our staff.

Welcome to Forever Uganda!

+256 3921 77993/4

GENERAL INFORMATION

Forever Living Products Kenya (Uganda)

Office & Product Center Address	Suite B1 First Floor Park Royal Shopping Mall Plot 26, Buganda Road P.O. Box 34721 Kampala – Uganda
Business Hours Office	09:00 – 17:00 (Mon – Fri) 10:00 – 14:00 (Sat)
Telephone Office	+256 3921 77993/4
Telephone for Orders	+256 7720 43567
Email	info@foreverea.com , alubega@foreverea.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Please click [here](#) for the Forever Business Owner application form. Printouts are accepted.
- Sign up online is not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$100 worth of products when joining, \$50 of products after joining.
- **Delivery Cost:** \$3 within the country.
- **Average lead time for orders to arrive:** 12 to 24 hours.
- **Payment methods accepted:** Bank deposit, Credit Card, Mobile Money Transfer (Mpesa).
- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** N/A.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bonus paid via bank transfers ONLY when it accumulated to \$5 and above. Bonus less than \$5 will only be paid after accumulating to that level.

- To foreign FBOs
Bonus paid via bank transfers ONLY when it accumulated to \$100 and above. Bonus less than \$100 will only be paid after accumulating to that level.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** A tax identification number is required.

LOCAL TRAININGS

New FBO Orientation at the FLP Training Center.

Welcome to Forever Azerbaijan!

+994 12465 43 96

GENERAL INFORMATION

Forever Living Products Azerbaijan

Office & Product Center Address	2nd Jeyhun Haijbeyil Lane, Narimanov district, Baku city AZ 1010 Azerbaijan
Business Hours Office	010:00 – 19:00 (Apr – Oct) 09:00 – 18:00 (Nov – March)
Telephone Office	+994 12465 43 96
Telephone for Orders	+994 1246 54397/ Whatsapp +994 502456406
Email	flpaz@foreverliving.az
Websites	www.flpaze.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
To be a FBO, prospects have to provide an original and signed application form and a national ID card copy (for residents), or passport copy for foreign FBO. Our prices are in Euro. We use fix monthly currency exchange rate and charge Azerbaijan Manat.
- Sign up online
Online application is available through our e-shop website www.flpaze.com

ORDERING PRODUCTS

- **Minimum order size FBO:** The minimum first order amount is 35 Azerbaijan Manat for new FBOs. The minimum order for existing FBOs is 43 Azerbaijan Manat. Delivery isn't available in Azerbaijan. There is no delivery outside of the country.
- **Delivery Cost:** N/A
- **Average lead time for orders to arrive:** N/A
- **Payment methods accepted:** Payments can be made by cash or credit card.
- **Local Product Centers available:** Yes at the head office in Baku (address: see above)
- **Online purchase by foreign FBOs available:** Yes.
- **First order required while signing up as Preferred Customer?:** Yes. To be a FBO, prospects have to provide an original and signed application form with a copy of photo ID and a first order. After that, the FBO-ship is valid. Faxed applications are not accepted.
- **Grouped order possible?:** N/A
- **Online shop + website available for foreign FBOs?:** Yes, it is available.

BONUS PAYMENT

- To local FBOs
Domestic bonuses are paid by bank transfer.
- To foreign FBOs
We pay bonuses by bank transfer to foreigner FBOs. Bonus amount has to be \$200 USD or up and will be transferred when details below have been submitted to our office:

BANK ACCOUNT DETAILS

FLP ID:

Currency Type: (USD)

Account Holder's Name:

Bank Name:

Bank Address:

Account Number:

IBAN:

Swift Code:

The Form of Contract (signed)

Maintenance Act (signed)

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:**

LOCAL TRAININGS

There are business presentations and product trainings all year round in our head office. We send monthly meeting list at the beginning of every month to our FBOs.

Please, contact the head office for the current calendar of events.

ADDRESS

FLP Azerbaijan head office is in Baku. We have business presentations and trainings all year round and sell products at this office.

Welcome to Forever Bangladesh!

+8802 8189 043

GENERAL INFORMATION

Forever Living Products BD Ltd.

Office & Product Center Address	10 Karwanbazar Jahangir Tower (2nd floor) Dhaka-1215
Business Hours Office	10:00 - 18:00 (Sun - Fri)
Telephone Office	+8802 8189 043
Telephone for orders	+ 88 0173 0306 595
Email	customersupport@flp-bd.com
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
The FBO application form needs to be collected at the Bangladesh office and submitted with original signature of the applicant. A photo and a copy of national ID card or passport needs to be added, in case of no national ID card, a copy of birth certificate / passport is also accepted.
- Sign up online
Please go to "IDnumber".fbo.foreverliving.com or www.foreverliving.com. check the country is showing as Bangladesh at the top left, then click "Join" at the top right. Complete the online form. Be sure to enter your sponsor ID number in the final section.

ORDERING PRODUCTS

- **Minimum order size FBO:** 1000 BDT. Price list is available at the office.
- **Delivery Cost:** FBO, PC and Retail customer must pay the charge at the time of delivery.
- **Payment methods accepted:**
 1. **Bank Payment:** - Prime Bank Limited, Banani Branch, Ac: 13211030017060,
Bank Asia Limited, Shyamoli Branch, Ac: 05533000298
 2. **Mobile Banking:** For online purchase (Rocket /bKash) use this number: +8801730306595
 3. **Cash on delivery:** 1% will be charged on the total bill additional from the courier service
- **Average lead time for orders to arrive:** FBOs can get the products instantly from the counter with cash or card payment. Home delivery time depends on the distance, usually delivery is the following day of order.

- Product Pick Up locations:
 1. DHAKA OFFICE: Jahangir Tower (2nd Floor), 10, Kawran Bazar, Dhaka-1215, Phone Number: +880-2-8189043 / +88 01730306595
Business Hours Office..... 10:00 - 18:00 (Sun - Fri)
 2. UTTARA OFFICE: Syed Grand Center, Level-7, Sector-7, Uttara, Dhaka.
Phone Number: +8801914442712
Business Hours Office..... 10:00 - 18:00 (Fri - Wed)
 3. CHOTTOGRAM OFFICE: K.M Tower, 76/77 (3rd Floor) Agrabad, Chottogram, Phone Number: +8801755639208
Business Hours Office..... 10:00 - 18:00 (Mon - Sat)
 4. SYLHET OFFICE: Manru Shopping City, 2nd Floor, Chowhatta, Sylhet.
Phone Number: +8801701454900
Business Hours Office..... 10:00 - 18:00 (Mon - Sat)
 5. COMILLA OFFICE: Nahar Plaza, 6th Floor, Kandirpar, Comilla.
Phone Number: +8801701210590
Business Hours Office..... 10:00 - 18:00 (Mon - Sat)
 6. KHULNA OFFICE: Taimun Center (3rd Floor), 181/1, Jessore Road, Shib-Bari Circle, Khulna-9100.
Phone Number: +8801701210589
Business Hours Office..... 10:00 - 18:00 (Mon - Sat)
- **Online purchase by foreign FBOs available:** Yes
- **First order required while signing up as Preferred Customer?:** No
- **Grouped order possible?:** No
- **Online shop + website available for foreign FBOs?:** Yes

BONUS PAYMENT

- To local FBOs.
FBOs must have personal local bank account. FBOs must fill out Bank Information for Online Bonus Transfer and give a check copy.
- To foreign FBOs
FBOs must have a work visa or working permit. FBOs must have personal local bank account. FBLPBD cannot pay out to a foreign bank account.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:**

ONLINE TRAININGS

- Facebook Group: Forever Living Products Bangladesh (OFFICIAL)
www.facebook.com/groups/1718926991550589
- Training is given every day in Bangla from 15:00-4.00pm
- Facebook Page: Forever Living Products Bangladesh HQ
<https://www.facebook.com/ForeverBangladeshHQ>

Welcome to Forever Brunei!

+673 867 9916

GENERAL INFORMATION

Forever Living Products Brunei

Office & Product Center Address	Unit 2, 1st Floor, Block C, Kiarong Complex, Bandar Seri Begawan BE1318, Brunei Darussalam
Business Hours Office	Office 09:30 – 17:00 (Mon -Fri); 09:00 – 12:00 (Sat)
Business Hours Product Centre	09:30 – 17:00 (Mon - Fri) 09:00 – 12:00 (Sat)
Telephone Office	+673 867 9916
Telephone for Orders	(see above)
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Forever Business Owner application forms need to be supplied by the office as they have been produced in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted. Both sponsor and applicant need to sign.
- Sign up online
No.

ORDERING PRODUCTS

- **Minimum order size FBO:** No first order requirement.
- **Delivery Cost:** N/A
- **Average lead time for orders to arrive:** N/A
- **Payment methods accepted:** Cash only
- **Local Product Centers available:** Yes, 1 center at Unit 2, 1st Floor, Block C, Kiarong Complex, Bandar Seri Begawan BE1318, Brunei Darussalam.
- **Online purchase by foreign FBOs available:** N/A
- **First order required while signing up as Preferred Customer?:** No, but he/she will need to buy a Starter Kit (registration / Membership fee)
- **Grouped order possible?:** N/A

- **Online shop + website available for foreign FBOs?:** N/A

BONUS PAYMENT

- To local FBOs.
Bank transfer / Cheques and Cash vouchers for small amounts below B\$10.
- To foreign FBOs
By wire (Telegraphic Transfer) subject to accumulation of the bonus until the amount reaches a total of RM500 net of tax.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Not needed.
- **Social security registration:** Identity Card (for locals) / Passport (for foreigners)
- **Other registrations:** Not needed.

LOCAL TRAININGS

Business presentation and Product knowledge.

Welcome to Forever Cambodia!

+855 2321 4781

GENERAL INFORMATION

Forever Living Products Cambodia

Office & Product Center Address	Building 19, St. 242 Sangkat Chaktomouk Khann Daun Penh, Phnom Pehn
Business Hours Office	08:30 – 17:30 (Mon – Fri) 08:30 – 16:00 (Sat)
Business Hours Product Center	09:00 – 17:30 (Mon – Fri) 08:30 – 16:00 (Sat)
Telephone Office	+855 2321 4781
Telephone for Orders	(see above)
Email	enquiries@flpkh.com
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
The FBO application form needs to be taken from the office. Fee for registration is FREE.
- Sign up online
Not offered

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirement is US\$ 10.
- **Delivery Cost:** Depends on product weight, distance and delivery service providers.
- **Average lead time for orders to arrive:** Within 24 hrs after payment accepted (in Phnom Penh city) and up to 2 days for provinces.
- **Payment methods accepted:** At the moment, only direct wired cash transfer using popular local money transfer service called Wing is accepted.
- **Local Product Centers available:** Yes at our company's office.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes, Preferred Customer needs to buy Forever Starter Kit.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs.
Local FBOs paid by cash / cheque. Government withholding tax of 15% is applied.
- To foreign FBOs
International FBOs paid by TT, but it must be over US\$ 100. Government Tax 14% is applied.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** -
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

Preferred Customers can contact our office in advance before their visit and we can make available for them trainings such as Forever Business Presentation, Compensation plan, Product demonstration / training and more upon request.

Welcome to Forever China!

+86 0592 5611001

Mainland

GENERAL INFORMATION

Forever Living Aloe Vera Trading (Xiamen) Co,
Ltd.

Office & Product Center Address	Room 804 B, 1 Haitian Road, Xiamen, Fujian, China
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Business Hours Product Centre	09:00 – 17:00 (Mon – Fri)
Telephone Office	+86 0592 5611001
Email	office@foreverliving.net.cn
Websites	https://foreverliving.tmall.hk

FREQUENTLY ASKED QUESTIONS

NOTE

Mainland China is a self-contained area which excludes Hong Kong and Macao. Mainland China is excluded from International Sponsoring.

Welcome to Forever Georgia!

+995 599 059939

GENERAL INFORMATION

Forever Living Products Georgia LLC.

Office & Product Center Address	A. Tsagareli str. N60, Tbilisi 0194 Georgia
Business Hours Office	11:00 – 18:00 (Mon – Fri) Sat-Sun office is closed
Telephone Office	+995 599 059939
Telephone for Orders	+995 599 059939
Email	info@flp.ge
Websites	www.foreverliving.ge www.flp.ge

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
The FBO application form needs to be used with copies and pre-filled FBO number, so you need to ask for the printed original either at your home office or at the Georgian office. This signed form needs to be sent by post or courier as original to Head Office. The application form requires a national ID card copy (for residents) or passport copy for foreign FBO. Our prices are in Euro. We use fix monthly currency exchange rate and charge Georgian Lari.
- Sign up online
On [this link](#) an FBO can register online. After the registration the application form plus national ID card or passport copy needs to follow. We will start new system for online registration that ID numbers can receive from online registration site automatically. FBO can print application form, from web site and fill the ID number and other information.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order minimum is €50 and requires the designated order form you can [download here](#), minimum orders for existing FBOs is €25. If you wish to pay by credit card, a copy of the credit card needs to be included. Also Delivery service is available inside the borders of Georgia. There is no delivery outside of the country.
- **Delivery Cost:** Tbilisi orders: <3.5kg - 6.2 GEL, from 3.5kg to 10kg - 12 GEL, from 10kg to 20kg - 21,5 GEL; other regions of Georgia: <3.5kg - 8,5 GEL, from 3.5kg to 10kg - 15,5 GEL, from 10kg to 20kg - 27,3 GEL.
- **Average lead time for orders to arrive:** Tbilisi - 1 business day, other regions - 3 business days.

- **Payment methods accepted:** Payments can be made by bank transfer or credit card.
- **Local Product Centers available:**
- **Online purchase by foreign FBOs available:**
- **First order required while signing up as Preferred Customer?:** Yes. To be a FBO, prospects have to provide an original and signed application form with a copy of photo ID and a first order. After that, the FBO-ship is valid. Faxed applications are not accepted.
- **Grouped order possible?:** N/A
- **Online shop + website available for foreign FBOs?:** www.flp.ge Foreign FBO should register on this website as A Foreign FBO and after s/he will be available to sponsor online people.

BONUS PAYMENT

- To local FBOs
Georgia pays bonuses by bank transfer to domestic FBOs.
- To foreign FBOs
We pay bonuses by bank transfer to foreigner FBOs. Bonus amount has to be 200 EURO/USD or up whichever s/he gives us as a bank account type.

BANK ACCOUNT DETAILS

FLP ID:

Currency Type: (EURO/USD)

Account Holder's Name:

Bank Name:

Bank Address:

Account Number:

IBAN:

Swift Code:

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Is not required.
- **Tax-payer Natural Persons:** If FBO is registered as the entrepreneurial natural persons she/he must bring the copies of taxpayer's certificate at the head office.

LOCAL TRAININGS

There are business presentations and product trainings all year round in our head office. We send monthly meeting list at the beginning of every month to our FBOs and we also announce the list on our e-shop website

ADDRESS

FLP Georgia head office is in Tbilisi. We have business presentations and trainings all year round and sell products at this office.

Welcome to Forever Hong Kong!

Macao

+852 2369 9638

GENERAL INFORMATION

Forever Living Products Asia Ltd.

Office & Product Center Address	Unit 2617, North Tower, Concordia Plaza No. 1 Science Museum Road, Tsim Sha Tsui Kowloon, Hong Kong
Business Hours Office	10:00 – 18:00 (Mon – Fri)
Business Hours Product Center	10:00 – 20:00 (Mon – Fri) 11:00 – 19:00 (Sat) 12:00 – 18:00 (Sun)
Telephone Office	+852 2369 9638
Telephone for Orders	+852 2464 9188
Email	enquiries@foreverliving.com.hk
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
The applicant must fill out and submit the FBO Application Form in person, together with the original I.D. or copy (for verification).
- Sign up online
Available on www.foreverliving.com. The website needs to be switched to country Hong Kong and languages Chinese / English.

ORDERING PRODUCTS

- **Minimum order size FBO:** The minimum requirement is HKD 500 (after discount).
Please click [here](#) for the Retail price list.
Please click [here](#) for NCP price list.
Please click [here](#) for FBO price list.

Other Methods:

Tel: +852 2464 9188

Email: enquiries@foreverliving.com.hk

WhatsApp: +852 5374 9638

Website: www.foreverliving.com

- **Delivery Cost:** (A1) Delivery service is available for purchase of HK\$500 (after personal discount) with a handling fee of HK\$50.
(A2) Free delivery service is rendered for minimum purchase of HK\$3,000.00 and above (after personal discount; in a single receipt).
- **Average lead time for orders to arrive:** Products are usually delivered within 3 working days.
- **Payment methods accepted:** Cash, EPS and Credit Card (Visa, MasterCard or Union Pay), AliPayHK, and Octopus payments are accepted.
- **Local Product Centers available:** Yes. We have 2 product centers.
- **Online purchase by foreign FBOs available:** Yes.
- **First order required while signing up as Preferred Customer?:** No
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs.
Bonuses are issued via Autopay.
- To foreign FBOs
The Company will deposit FBOs bonus payment into their bank account held outside Hong Kong every time the bonus accumulates to HK\$2,000 or above. The banking fee for this service is HK\$115, which will be deducted from the bonus payment. Please also note that some banks may charge additional fees to receive payments. Foreign FBOs will need to check with their respective banks on this.

Also, FBOs who are holding any Forever Bonus Cheques that they have been unable to cash, can send those back with the completed "Bank Account Held Outside Hong Kong (Form D)" to our office and the company will pay those together with their first payment.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** Not required.
- **Other registrations:** No.

LOCAL TRAININGS

Opp training (Business Presentation).

Welcome to Forever India!

+91 22 6641 4000

GENERAL INFORMATION

Forever Living Products (India) Pvt. Ltd.

Office & Product Center Address	Forever Plaza 74 Hill Road, Bandra West Mumbai 400050, India
Business Hours Office	10:00 – 19:00 (Mon – Sat)
Telephone Office	+91 22 6641 4000
Email	flpcare@flpindia.net
Websites	www.foreverliving.com www.aloestoreindia.in

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up online
On www.foreverliving.com resident of India can register online. After registering on line, email the signed application form along with self-attested age proof and address proof to flpcare@flpindia.net

ORDERING PRODUCTS

- **Minimum order size FBO:** First order minimum requirement is Rs. 1000 worth of products including taxes. Pricelist and the order form can be downloaded from www.foreverliving.com, alternatively orders can be placed from Aloestore.
- **Delivery Cost:** The delivery charges are Rs. 175 per invoice up to 1CC and Rs. 350 per invoice for 1.001 up to 2CC, and so on.
- **Average lead time for orders to arrive:** Depending on the geographical location, a maximum of 3-10 working days are required.
- **Payment methods accepted:** Cash, Cheque, IVRs and Electronic payments
- **Local Product Centres available:** Yes, there are total 20 centres (Regional Distribution office – RDO's & Product Centres all over India)
- **Online purchase by foreign FBOs available:** Yes, foreign FBOs may purchase products from the Company as long as they are registered with India through their home country. The foreign FBO must sign up through the India partition on www.foreverliving.com and once they come in password verified and select the purchase option, they will be directed to the Indian online store. The provision for making purchases and mailing them to addresses within India is available. However, bonuses to Foreign nationals cannot be generated until the required documentation is completed. Please read the segment of Legal Requirements as an FBO, Other Than Normal Income Taxation
- **First order required while signing up as Preferred Customer?:** India has offline and online joining process. Online joining does not require any minimum order for Activation. However, in offline joining,

applicants must place a minimum order of Rs. 1000 for registering their forms with us.

- **Grouped order possible?:** No group orders cannot be made through our store. Each order is invoiced individually and delivered to the location requested for that invoice.
- **Online shop + website available for foreign FBOs?:** All FBOs registered with India should log in with their password into the www.foreverliving.com site and they can proceed with their purchases. They cannot access the aloestore website/online ordering for India directly.

BONUS PAYMENT

- To local FBOs.
Please click [here](#) to view a text by the Indian office with explanations on who is entitled to receive bonus payment.
- To foreign FBOs
See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **Social security registration:** : India does not have a social security number, however India has a PAN (Permanent Account Number) which is required by the company. This is a tax registration and computation number and is required along with an Indian address proof as well as an Indian bank account in order for the Indian company to make payments to the FBO. Without this information, FLP India cannot make payments to any individual, foreign or Indian. These registrations for a foreign national are only possible if they incorporate a company in India. In that case, this company will become the entity doing business in India.
- **Other registrations:** Not applicable.

LOCAL TRAININGS

- Following are few examples of trainings available for Preferred Customers/FBOs and their prospects:
 - New FBO Training
 - BOPP - Business Opportunity Plan Presentation
 - Skin Care
 - Marketing Plan
 - Weight Management
 - Health and Nutrition
 - Personal Care
- All the trainings are free of cost.
These are held at our RDO's and various other locations (where FLP does not have office currently) on weekly and monthly basis respectively.
- India Product Centers or RDO's (regional Distribution Office):

Mumbai	Maharashtra	RDO
New Delhi	Delhi	RDO
Mohali	Punjab	RDO
Meerut	Uttar Pradesh	RDO
Ahmedabad	Gujarat	RDO
Bangalore	Karnataka	Product Counter
Gurugram	Haryana	RDO
Hyderabad	Telangana	RDO
Jaipur	Rajasthan	Product Counter

Jammu	Jammu Kashmir	Product Counter
Lucknow	Uttar Pradesh	Product Counter
Patna	Bihar	RDO
Ranchi	Jharkhand	Product Counter
Shillong	Meghalaya	Product Counter
Kolkata	West Bengal	Product Counter
Jalandhar	Punjab	Product Counter
Guwahati	Assam	Product Counter
Indore	Madhya Pradesh	Product Counter
Guntur	Andhra Pradesh	Product Counter
Ernakulam	Kerala	RDO

Note: an RDO is where we also run daily trainings, meeting after meeting and sell products. A product counter is where the activities are sale of products, meeting after meeting – NO TRAININGS within the office.

Welcome to Forever Indonesia!

+62 21310 1136

GENERAL INFORMATION

Forever Living Products Indonesia

Office & Product Center Address	Jalan Kwitang Raya No. 27B Jakarta 10420, Indonesia
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone Office	+62 21310 1136 / 1137
Telephone for orders	(see above)
Fax	+62 21310 7085
Email	flpindo@pacific.net.id
Websites	www.foreverlivingindonesia.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please click [here](#) to download the FBO application form. Printouts are accepted
- Sign up online
Please click [here](#) to download the FBO application form. Printouts are accepted.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order minimum requirement is 2CC. No designated order form required.
- **Delivery Cost:** Delivery costs vary depending on the weight and whether the products are liquid or not and the distance.
- **Average lead time for orders to arrive:** Depends on the distance.
- **Payment methods accepted:** Cash , Debit / Credit Card , Transfer to our bank account in advance. At the independent product centers : Cash or Transfer in advance.
- **Local Product Centers available:** Yes, In Surabaya, Malang, Bandung. We have independent product centers in Batam, Pekanbaru and Bali.
- **Online purchase by foreign FBOs available:** Local and Foreign FBOs purchase and registration can be done via email to: support@foreverlivingindonesia.com, info@foreverlivingindonesia.com or flpindo@pacific.net.id. Which we will follow up during office hours Mon – Fri from 09:00 a.m. to 17:00 p.m. We only send products within Indonesia.
- **First order required while signing up as Preferred Customer?:** Yes, Preferred Customer needs to fill out an application form.

- **Grouped order possible?:** Yes, as long as the FBO is already registered in Indonesia.
- **Online shop + website available for foreign FBOs?:** Website is only available in Bahasa Indonesia. Purchase order can be done via email in English and Bahasa Indonesia.

BONUS PAYMENT

- To local FBOs.
Bonuses equal or above INR 1,000,000 are paid to bank accounts. No designated form required for submitting banking details. If the local FBO has a personal tax number they can submit it to us, it is not mandatory yet. They can get a lower tax if they submit their tax number.
- To foreign FBOs
No need to submit their tax number. Taxes applies are: Sales Tax while purchasing products, Income tax from bonus. There is no tax refund.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:** For local and foreign registration FBOs need to give their valid Indonesian ID number / passport number. Very important to register with the exact names as they are written in the passport or ID.
If the FBO do not put their bank account data on the registration no payments can be made.

LOCAL TRAININGS

In Bahasa Indonesia trainings are given by FBO leaders / Marketing Staff upon request.

Welcome to Forever Iraq!

+964 750 820 8001

GENERAL INFORMATION

Forever Living Products Iraq

Office & Product Center Address	Building number 6 Street number 16, District Wazeeran (Next to the TBI Bank) Erbil, Iraq
Business Hours Office	09:00 – 17:00 (Sun – Thurs)
Telephone Office	+964 750 820 8001
Telephone for Orders	+964 750 820 8002
Email	flpiraq@gmail.com
Websites	www.foreverliving.com www.flpirq.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
To become an FBO, the original application form must be filled and signed and delivered to the office along with a copy of the national ID card or passport.
- Sign up online
Online registration can be made through www.flpirq.com

ORDERING PRODUCTS

- **Minimum order size FBO:** The minimum order for new FBOs is \$100 and for FBOs is \$50.
- **Delivery Cost:** There is no delivery option in Iraq. Products must be picked up at the Erbil office.
- **Average lead time for orders to arrive:** N/A
- **Payment methods accepted:** Bank transfer is the only payment option. No cash or Credit Card payments.
- **Local Product Centers available:** Yes at the head office in Erbil.
- **Online purchase by foreign FBOs available:** Via [this link](#) FBOs can check out the products and prices, however, purchases must be made through the office.
- **First order required while signing up as Preferred Customer?:** Yes. To be a FBO, prospects have to provide an original and signed application form and copy of photo ID. Also first order has to be ordered.
- **Grouped order possible?:** N/A
- **Online shop + website available for foreign FBOs?:** Via [this link](#) FBOs can check out the products and prices however, purchases must be made through the office.

BONUS PAYMENT

- To local FBOs
Domestic bonuses are paid by bank transfer or cheques.
- To foreign FBOs
Bonus payment is made by bank transfer to foreign FBOs. Bonus amount has to be \$100 USD and up. The below information and a copy of a passport should be sent to the office in order to get paid.

USD BANK ACCOUNT DETAILS

FLP ID:

Account Holder's Name:

Bank Name:

Bank Address:

Account Number:

IBAN:

Swift Code:

- Country:

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:**

LOCAL TRAININGS

All trainings or business meetings are held by sponsors in Iraq.

Welcome to Forever Israel!

+972 3 751 0444

GENERAL INFORMATION

Forever Living Products Israel

Office & Product Center Address	D'Mall Building 1 Jabotinsky St. Ramat Gan, Israel 5252001
Business Hours Office	9:00 – 21:00 Sunday to Thursday
Telephone Office	+972 3 751 0444
Telephone for Orders	+972 3 751 0444
Email	flpservice@flpil.com
Website	flpil.co.il

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up - flpil.co.il -join now

ORDERING PRODUCTS

- **Minimum order size FBO:** No minimum for Preferred Customer .
- **Delivery Cost:** 20 NIS
- **Average lead time for orders to arrive:** 3 – 5 business days
- **Payment methods accepted:** Credit card and post office/bank transfer, cash (only in the office).
- **Order pick up centers available:** D'Mall Building 1 Jabotinsky St, Ramat Gan
- **Order pick up times:** Sun- Thursday 09:00- 19:00; Friday 09:00-13:00
- **Online purchase by foreign FBOs available:** Yes, please contact the office to activate your ID number for the online shop.
- **First order required while signing up as Preferred Customer?:** No.

BONUS PAYMENT

- To local FBOs
Domestic bonuses are paid by bank transfer.
- To foreign FBOs

Bonus payment is made by bank account transfer to foreign FBOs. The below information should be sent to the email of dina@flpil.com in order to get paid.

USD BANK ACCOUNT DETAILS

FLP ID:

Account Holder's Name:

Bank Name:

Bank Address:

Account Number:

IBAN:

Swift Code:

Country:

Welcome to Forever Japan!

+81 364 572 517

GENERAL INFORMATION

Forever Living Products Japan Ltd.

Office & Product Center Address	2-4-24 Aomi Koto-ku, Tokyo, 135-0064 Aomi Frontier Building 18F
Business Hours Office	09:30 – 17:30 (Mon – Fri)
Business Hours Product Centre	09:30 – 17:30 (Mon – Fri)
Telephone Office	+81 364 572 517
Telephone for orders	+81 120 834 882
Fax	+813 6691 8875
Email	flpj@flpj.co.jp
Websites	www.flpj.co.jp

FREQUENTLY ASKED QUESTIONS

BECOMING AN FBO

1. Sponsor purchases “Start Kit” and explain the business to the prospect.
2. Prospect fills out and submits application form to Forever office.
3. At the same time, the Prospect purchases one of the nine FBO Registration Sets.
4. Prospect receives the FBO Registration Set and “Welcome Kit”.

BECOMING A FOREVER CUSTOMER

1. Online registration.
2. Offline registration, you can register by using paper application form. You can purchase it at our Local Product Centers.

ORDERING PRODUCTS

- **Minimum order size FBO:** No minimum amount.
- **Delivery Cost:** JPY 880 shipping fee for an order of JPY 21,599 or less.
- Free shipping fee for an order of JPY 21,600 or more.
- **Average lead time for orders to arrive:** About 1-3 days *Only domestic shipping available.
- **Payment methods accepted:** Bank payment, Cash on Delivery (with handling fee), Credit Card

(online orders only).

- **Local Product Centers available:** Open 9:30-17:30 (Monday thru Friday)
SAPPORO Salon
SENDAI Salon
SAITAMA
NAGANO
YOKOHAMA Salon
NAGOYA
KANAZAWA
OSAKA Salon
KYUSHU Salon
- **Online purchase by foreign FBOs available:** Yes *only domestic shipping available
- **First order required while signing up as Forever Customer?:** Yes.
- **Grouped order possible?:** No
- **Online shop + website available for foreign FBOs?:** Yes, but our website is available only in Japanese.

BONUS PAYMENT

- To local FBOs.
Monthly bank transfer
- To foreign FBOs
Bonuses equal or above JPY50,000 are paid by bank transfer.
Or in January, accounts are cleared and all bonuses equal or above JPY10,000 are paid by bank transfer.
A bank handling fee, JPY3,000 is deducted from the bonus.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No
- **Social security registration:** No
- **Other registrations:** No

Welcome to Forever Kazakhstan!

+7 727 373 0067

GENERAL INFORMATION

Forever Living Products Kazakhstan

Office & Product Center Address	Kazakhstan, Almaty A10E3F0 Micro district Zhetysu – 2, N15A
Business Hours Office	10:00 – 17:30 (Mon – Fri) 11:00 – 15:30 pm (Sat – Sun)
Telephone Office	+7 727 373 00 67 +7 727 374 97 37
Telephone for Orders	Orders are not received by phone
Email	flpkazakhstan@gmail.com
Websites	www.foreverliving.com www.flpkaz.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
The FBO application form needs to be used with copies and pre-filled FBO number, so you need to ask for the printed original at the Head office in Almaty city or in branches in Astana and Atyrau cities. This signed form needs to be sent by post or courier as original to Head Office. The application form requires a national id card copy (for residents) or passport copy for foreign FBO. Our prices are in Euro. We use fix monthly currency exchange rate and charge Kazakhstani Tenge. Fax orders are accepted, after payment is completed, we invoice the order and deliver to the address.
- Sign up online
Prospects can sign up and purchase products through our e-shop by address: www.flpkaz.com. But they still need an original application form to get their ID number on it. After the registration, the original of application form plus copies of national id card or passport needs to be sent to the Head office during 10 days.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order minimum for prospects is €100, minimum orders for existing FBOs is €50.
- **Delivery Cost:** For orders till 0,999 CC the delivery charge is €4,00. For orders from 1 CC and 1,999 CC the delivery charge is €4,00. For orders from 2 CC and above the delivery charge is free.
- **Average lead time for orders to arrive:** From 3 until 10 days, depending on the distance of the place of delivery.
- **Payment methods accepted:** Cash, Bank deposit, Credit Card, Mobile money transfer (Mpsea).
- **Local Product Centers available:** Yes, there are two branches in Astana city and Atyrau city.

- **Online purchase by foreign FBOs available:** No, because online orders are paid only by Kazakhstani cards.
- **First order required while signing up as Preferred Customer?:** Yes. To be a FBO, prospects have to provide signed application form with a copy of photo ID and a first order. After that, the FBO-ship is valid. Faxed applications are accepted.
- **Grouped order possible?:** N/A
- **Online shop + website available for foreign FBOs?:** Online orders are paid only by Kazakhstani cards, website is available for foreign FBOs.

BONUS PAYMENT

- To local FBOs
Direct to the FBO bank card.
- To foreign FBOs
Payable by USD / EURO draft with minimum bonus accumulate 100 USD / EURO. Wire transfer to the FBO bank a/c.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:**

LOCAL TRAININGS

There are open seminars/trainings, business presentations about products and FLP business opportunity from the leaders of the company in the Head Office and branches. We announce our FBOs about training on our website and sending emails.

ADDRESS

Head office of FLP Kazakhstan is in Almaty city.

Astana office: address: 010000, Ualikhanov str., 12, phone: +7 7172 79 50 35, +7172 79 50 40
fax: +7 7172 79 30 56, email: flpastana@gmail.com

Atyrau office: 060009, Micro district Avangard – 2, N11B, phone: +7 7122 50 70 00, +7 7122 50 70 43
email: flpatyrau@flpkz.kz.

Welcome to Forever Korea!

+82 2587 3250

GENERAL INFORMATION

Forever Living Products Korea LLC.

Office & Product Center Address	(901, Clover Tower) 347 Seocho-daero, Seocho-gu Seoul, Korea 06607
Business Hours Office	09:00 – 18:00 (Mon – Fri)
Business Hours Product Center	09:00 – 18:00 (Mon – Fri)
Telephone Office	+82 2587 3250
Telephone for Orders	+82 2587 3250
Fax	+82 2521 7022
Email	master@foreverkorea.co.kr
Websites	www.foreverliving.com , www.foreverlivingasia.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
For Korean national, please [click here](#) to download the application form.

For foreign FBO prospects to apply to start business in Korea, Korean law requires the following visa types: D-8, D-9, F-2, F-4 and F-5.

For those who are already FBOs registered in other countries, aforementioned visa types are required to do business in Korea. However, purchasing from Korean office is allowed and record will be sent to the home country office on demand. Due to Korean Foreign Exchange Control Law, Korean office cannot offer bonuses for sponsoring new FBOs within Korea. Downline records will be sent to the home country office on demand.

- Sign up online
Korean nationals and foreigners in Korea with the following visa types are allowed to sign-up online at www.foreverkorea.co.kr : D-8, D-9, F-2, F-4 and F-5.

ORDERING PRODUCTS

- **Minimum order requirement:** There is NO minimum requirement for the first order.

- **Delivery Cost:** \$3
- **Average lead time for orders to arrive:** 48 hours.
- **Payment methods accepted:** Cash, Credit Card.
- **Local Product Centers available:** (1F, Clover Tower) 347 Seocho-daero, Seocho-gu, Seoul, Korea 06607
- **Online purchase available for foreign FBOs available:**
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes, after successfully signing up.

BONUS PAYMENT

- To local FBOs.
Group and Leadership Bonus can only be paid to holders of a Korean business license. Korean residence is required to apply for a local business license. FBOs with bonuses to be paid on personal purchases need a Korean bank account in order to receive payment.
- To foreign FBOs
The laws governing MLM companies in Korea regarding International Sponsoring.
Just as is true elsewhere in the world, the upline follows the international Forever Business Owners into Korea.
However, in Korea, each Forever Business Owner must have a Forever Business Owners' Business License (issued by the Korean government) or be a legalized Resident of Korea in order to receive bonuses from his/her own downline.
One of the requirements for getting a Business License in Korea is to establish residence in Korea. So in most cases, foreign forever business owners cannot meet these conditions (becoming a legal Resident of Korea) and they are bypassed during bonus calculations. The only requirement on receiving the personal bonus on personal purchases is that you must have a bank account in Korea.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Automatically registered for legal residents of Korea.
- **Social security registration:** Automatically registered for legal residents of Korea.
- **Other registrations:** Not needed for legal residents of Korea.

LOCAL TRAININGS

Business presentations, New FBO Orientation, Product Training and Mini Success Days are conducted regularly at the office.

Welcome to Forever Kyrgyzstan!

+996 312 62 4906

GENERAL INFORMATION

Forever Living Products Kyrgyzstan

Office & Product Center Address	Bishkek Razzakova 33-2 Kyrgyzstan
Business Hours Office	10:00 – 18:00 (Mon – Fri) 11:00 – 16:00 (Sat – Sun)
Telephone Office	+996 312 62 4906; w/a + 996 555 624906
Telephone for Orders	+996 312 62 4906
Email	flpkyrgyzstan@yahoo.com
Websites	www.flpkgz.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Filled in FBO application form with a copy of national id card (for residents) or passport copy for foreign citizens are required. We accept filled in FBO Form via email or fax sent by sponsor or FBO himself. In this case signed Form needs to be sent by post or courier as original to Office in Bishkek within 14 days. Our prices are in Euro. We use fix monthly currency exchange rate and charge Kyrgyz Som. Fax orders are accepted, after payment is completed, we invoice the order and deliver to the address.
- Sign up online
On www.flpkgz.com an FBO can register online. After the registration the application form plus national id card or passport copy needs to follow. Filled in FBO form automatically sends to FBO email address, this form should be signed and send to office in Bishkek within 14 days with the copy of id card or passport by FBO.

ORDERING PRODUCTS

- **Minimum order size FBO:** 700 KGS (due to e-acquiring minimum requirement).
- **Delivery Cost:** Delivery Cost depends on weight and distance.
Free shipment for orders over 2cc within Kyrgyzstan, and over 0,5 cc to Osh.

	Bishkek	Osh, Naryn, Talas regions	Issyk-Kol, Jalal –Abad region	Batken region
Up to 5 kg	250 kgs	300 kgs	300 kgs	350 kgs
Over 5 kg	250 kgs + 10 kgs for each kg	300 kgs + 10 kgs for each kg	300 kgs + 10 kgs for each kg	350 kgs + 10 kgs for each kg

- **Average lead time for orders to arrive:** 1-3 working days
- **Payment methods accepted:** Cash, Card, Online payment, bank transfers
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** www.flpkgz.com. Foreign FBO may order or register FBO online, but should sign up first.
- **First order required while signing up as Preferred Customer?:** Yes
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** www.flpkgz.com

BONUS PAYMENT

- To local FBOs
If FBO gets his/her registration at Tax office and submits his registration certificate his/her bonuses are subject for bank transfer without tax and social payment deductions. If FBO prefers to get his/her bonuses without getting registration at tax Office he/she gets bonuses via bank transfer after tax and social payment deductions.
- To foreign FBOs
We pay bonuses by bank transfer to foreigner FBOs USD or EUR. Bonus amount has to be 200 EURO/ USD or up whichever s/he gives us as a bank account type.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:**

LOCAL TRAININGS

There are business presentations and product trainings all year round in our head ofce and the training center in Osh. We send monthly meeting list at the beginning of every month to our FBOs and we announce the list on our e-shop website too.

Welcome to Forever Malaysia!

+60 3 9282 0033

GENERAL INFORMATION

Forever Living Products (M) Sdn. Bhd.

Office & Product Center Address	Wisma Forever 25 Jalan Jejaka 3 Taman Maluri 55100 Kuala Lumpur, Malaysia
Business Hours Office	09:00 – 18:00 (Mon – Fri)
Business Hours Product Centre (KL Main Center):	09:30 – 18:00 (Mon – Fri) 13:30 – 17:00 (Sat)
Telephone Office	+60 3 9282 0033
Telephone for Orders	(see above)
Email	enquiries@forever.net.my
Websites	www.forever.net.my

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Forever Business Owner application forms need to be supplied by the office as they have been produced in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted. Both sponsor and applicant need to sign.
- Sign up online
Residents of Malaysia can register online at www.forever.net.my. New sign up members need to pay RM90 joining fees and will be provided with an e copy of starter kits.

ORDERING PRODUCTS

- **Minimum order size FBO:** No first order requirement.
- **Delivery Cost:** Minimum delivery cost RM13,80. (Free delivery for purchases of at least RM300.)
- **Average normal lead time for orders to arrive:** Estimate 3-5 days.
- **Payment methods accepted:** Cash, Credit Card, Debit card and E-Wallet.
- **Local Product Centers available:** Yes, We have 8 centers in Malaysia: addresses and business hours are available on our website.
- **Online purchase by foreign FBOs available:** No.

- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes. Deliver to local Malaysia address only.

BONUS PAYMENT

- To local FBOs.
FBOs who have Malaysian bank accounts can receive bonus through direct credit into their bank accounts.
- To foreign FBOs
Accumulated bonuses of RM500 or more for foreign FBOs are paid using telegraphic transfer (wire).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Not needed.
- **Social security registration:** Identity Card (for locals) / Passport (for foreigners)
- **Other registrations:** Not needed.

LOCAL TRAININGS

Business presentation and Product knowledge.

Welcome to Forever Mongolia!

+976 7011 5859

GENERAL INFORMATION

Forever Living Products Mongolia LLC

Office & Product Center Address	Sukhaabaatar Duureg, 5 Khoroo UN street, Golomt Khotkhon-Tavan Undur Ulaanbaatar, Mongolia
Business Hours Office	10:00 – 19:00 (Mon – Fri)
Business Hours Product Centre	10:00 – 19:00 (Mon – Fri) 12:00 – 18:00 (Sat)
Telephone Office	+976 7011 5859
Telephone for Orders	(see above)
Fax	+976 7010 5859
Email	khaliunjargal@yahoo.com
Websites	www.foreverliving.mn

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Application form needs to be bought from the office.
FBO application form must be submitted in person or via email with approval. Copy of ID is required.
- Sign up online
Not offered.

ORDERING PRODUCTS

- **Minimum order size FBO:** No minimum order requirements.
- **Delivery Cost:** 3,500 MNT = \$1,50
- **Average lead time for orders to arrive:** Within 24 hours
- **Payment methods accepted:** No cash, all cards and bank transfers are accepted.
- **Local Product Centers available:** Yes, one product center in Ulaanbaatar city.
- **Online purchase by foreign FBOs available:** Not offered.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs.
Directly transferred into FBOs bank account, once the bonus reaches USD20.
- To foreign FBOs
Directly transferred into FBOs foreign bank accounts once the bonus reaches USD100.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Optional.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Daily trainings on Marketing/Products/Incentives

10:00 – Trainings by sales leaders

13:00 – Official company trainings

All other trainings are updates on weekly basis and are subject to changes.

Welcome to Forever Philippines!

+632 8 367 3837

GENERAL INFORMATION

Forever Living Products Philippines

Office & Product Center Address	Ground Level, Hexagon Corporate Center 1471 Quezon Ave., West Triangle Quezon City
Business Hours Office	09:00 – 18:30 (Mon – Sat)
Telephone Office	+632 8 367 3837
Toll-Free	+1 800 10 3673837
Fax	+632 8 374-8948
Email	enquiries@foreverlivingph.com mis@foreverlivingph.com
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please click [here](#) to download the FBO application form. Printouts are accepted.
Both sponsor and applicant need to sign.
- Sign up online
Residents of the Philippines can register online at www.foreverliving.com.

ORDERING PRODUCTS

- **Minimum order size FBO:** No minimum purchase.
- **Delivery Cost:** Logistikus Delivery Rates 1st 3kg - P100 excess P50 per kilo Metro Manila, JRS Express Rates : 1st 3kg - P170 excess P80 per kilo Luzon, Visayas & Mindanao LBC Rate: 1st 3kg - P190 excess P80 per kilo Luzon, Visayas & Mindanao.
- **Average lead time for orders to arrive:** Orders for delivery NATIONWIDE will take 5 days to 1 week to arrive.
- **Payment methods accepted:** Cash, Bank Deposit through Bank of the Philippine Island or Banco De Oro, Debit Card, Credit Card using VISA or MasterCard, Bank Transfer & Gcash Payment, Cebuana Lhuillier.
- **Local Product Centers available:** Yes, we have nine Business Centers in the Philippines:
 1. **HEAD OFFICE Quezon City** Address : Ground Level, Hexagon Corporate Center, 1471 Quezon Ave. West Triangle, Quezon City Trunklines No. (02) 83673837, (02) 83728142, (02) 83740143, Toll Free No. 1-800-10-3673837,
Email address: forevercss@foreverlivingph.com
 2. **DAVAO BUSINESS CENTER**, Address : Unit 1-81 ICOHNS Center Bldg. Quirino Ave., cor. Mt. Mayon St.,

Davao City
Telephone No. (082) 226-3048
Mobile No. 0917-533-0970
Email address: davao@foreverlivingph.com

3. **CAGAYAN DE ORO BUSINESS CENTER**, Address : Sky Hi Bldg. J.R. Borja St., Cor. Rizal St. Brgy. 11 Cagayan De Oro City
Telephone No. (088) 852-1727
Mobile No. 0917-533-0976
Email address: cdo@foreverlivingph.com
 4. **CEBU BUSINESS CENTER**, Unit 207 & 209 Jesa I.T Center, # 90 Gen. Maxilom Avenue, Cebu City,
Telephone No. (032) 266-3576
Mobile No. 0917-533-0973
Email address: cebu@foreverlivingph.com
 5. **CALAMBA BUSINESS CENTER**, Address: D 'Verde Bldg. Brgy. Halang, National Hi-way, Calamba Laguna,
Tel. No. (049) 3060-065
Mobile No. 09178255759
Email address: calamba@foreverlivingph.com
 6. **CAVITE PRODUCT CENTER**, Unit No. 27 Millenium Commercial Center,
Aguinaldo Highway, Palico 3, Imus, Cavite TEL. NO. (046) 887-0805, MOBILE NO. 0917-8172502
Email address: cavite@foreverlivingph.com
 7. **ILOILO Pickup Center**, Unit No. 5 & 6. The Galleria, Valeria St., Iloilo City
Mobile No. 09171263404
Email: iloilo@foreverlivingph.com
 8. **GENSAN Pickup Center**, 2nd Floor RD Bldg., National Highway, General Santos City (Infront of Gensan Doctors Hospital)
Mobile No. 09171264174
Email: generalsantos@foreverlivingph.com
 9. **BAGUIO Pickup Center**, Unit 5, 19 Leonard Wood Road, Baguio City
Mobile No. 09171282307
Email: baguio@foreverlivingph.com
- **Online purchase by foreign FBOs available:** : Yes, as long as the foreign FBO is Internationally sponsored into FLP Philippines.
 - **First order required while signing up as Preferred Customer?:** No minimum purchase.
 - **Grouped order possible?:** No.
 - **Online shop + website available for foreign FBOs?:** Yes, the website is www.foreverliving.com; just choose Philippines under location.

BONUS PAYMENT

- To local FBOs.
 - a. Cheque
 - b. Bank Transfer and direct deposit to FBO account
- To foreign FBOs
Demand Draft or Wire Transfer with form to be filled up by the FBO and must include Tax Identification Number (TIN).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Tax Identification Number (TIN) or Certificate of Business Registration from BIR if available any government issued ID
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

- Business Opportunity Meeting, New Forever Business Owner Orientation, Product Training, Special Trainings.

Welcome to Forever Singapore!

+656 222 2221

GENERAL INFORMATION

Forever Living Products Singapore Pte Ltd.

Office & Product Center Address	50 Eu Tong Sen Street 059803 Singapore
Business Hours Office	11:00 - 20:00 (Mon -Fri) 13:00 - 17:00 (Sat)
Telephone Office	+656 222 2221
Telephone for Orders	(see above)
Email	enquiries@forever.net.sg
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
FBO application forms are supplied by the office as they have been produced in the print shop. No printouts of the form nor copies of any kind of the signed form are accepted. Both sponsor and applicant need to sign.
- Sign up online
Residents of Singapore can register online foreverliving.com. New sign up members needs to pay SGD40 joining fees and will be provided with an e copy of starter kits.

ORDERING PRODUCTS

- **Minimum order size FBO:** Each order must be a minimum of SGD25. Price list can be downloaded on www.forever.net.sg.
- **Delivery Cost:** SGD10 for online purchase for purchases up to SGD1,000. Free delivery for purchase at product center for invoice amount of at least SGD200. SGD10 for invoice amount below SGD200.
- **Average lead time for orders to arrive:** 2 delivery days from payment date (delivery days are Mon to Fri, excluding public holidays)
- **Payment methods accepted:** Online: credit card, bank transfer. Product Center: credit card, on-site bank transfer, cash, NETS prepaid cards..
- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBOs available:** Yes. Delivery to local Singapore address only.
- **First order required while signing up as Preferred Customer?:** No.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes. Delivery to local Singapore address only.

BONUS PAYMENT

- To local FBOs.
FBOs who have local Singapore bank accounts can receive bonus through direct credit into their bank accounts.
- To foreign FBOs
Accumulated bonuses equivalent to RM500 or more for foreign FBOs are paid using telegraphic transfer (wire).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Not needed.
- **Social security registration:** Identity Card (for locals) / Passport (for foreigners)
- **Other registrations:** Not needed.

LOCAL TRAININGS

Business presentation and Product knowledge.

Welcome to Forever Taiwan!

+886 2 8772 3000

GENERAL INFORMATION

Forever Living Products Taiwan

Office & Product Center Address	5th floor, no. 130, Nan King East Road Section 3 Taipei, Taiwan R.O.C. 104
Business Hours Office	10:00 – 18.00 pm (Mon – Fri)
Business Hours Product Center	Taipei: 10:00 – 21:00 (Mon - Fri) 13:00 – 18:00 (Sat - Sun) Others: 13:00 – 21:00 (Mon - Fri) 13:00 – 18:00 (Sun only)
Telephone Office	+886 2 8772 3000
Telephone for Orders	+0800 090 632
Fax	+886 2 8772 1000
Email	enquiries@flptw.com.tw
Websites	www.foreverliving.com.tw

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- **Sign up with a form:** You must fill out the Forever Business Owner (FBO) application form and submit it to our sales center. You will need to also submit a copy of your residence ID or passport information. Our set of Application form cost NT\$100 (or approximately US\$3.5) and it consists of the application form, Company Policy, Forever Business brochure, and Product Catalog.
- **Sign up online:** Not offered

ORDERING PRODUCTS

- **Minimum order size FBO:** NT\$3,000 (US\$100)
- **Delivery Cost:** Free delivery charges for every minimum order of NT\$5,000
- **Average lead time for orders to arrive:** Orders before 3:00 p.m., next day delivery
- **Payment methods accepted:** Cash or Credit Card (Visa and MasterCard)
- **Local Product Centers available:** Yes (Taipei, Chungli, Tainan, and Kaohsiung)
- **Online purchase by foreign FBOs available:** Need to confirm order with Customer Service. Delivery within Taiwan only.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** No.

- **Online shop + website available for foreign FBOs?:** Yes. Need to confirm order with Customer Service. Delivery within Taiwan only.

BONUS PAYMENT

- To local FBOs.
Bank transmittal to FBOs personal local bank account
- To foreign FBOs
Bank transmittal to FBOs personal foreign bank account after deducting bank service charge (should accumulate volume bonus to US\$100 and above)

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Pricing inclusive of VAT
- **Social security registration:** For foreigners, passport information is needed.
- **Other registrations:** No.

LOCAL TRAININGS

Product workshop
Business Presentation

Welcome to Forever Thailand!

+662 258 0842-3

Myanmar

GENERAL INFORMATION

Aloe Vera Technology Enterprise Co., Ltd.

Office & Product Center Address	Bangkok Product Centre Unit 3923, 9th Floor, BB Building 54 Sukhumvit Soi (Asoke) Road, Bangkok, 10110 Thailand
Business Hours Office	10:00 – 16:00 (Mon – Fri) Closed weekends and Bank Holidays
Telephone Office	+662 258 0842-3
Email	info@foreverliving.co.th (General inquiries) orders@foreverliving.co.th (Orders) support@foreverliving.co.th (FBO support) bonus@foreverliving.co.th (FBO bonus)
Order Channels	Webstore: https://shop.foreverliving.co.th/ Line OA: @foreverthailand E-Mail: orders@foreverliving.co.th
Websites	www.foreverliving.co.th

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form or online
- • Please register on website to access the Download area on <https://shop.foreverliving.co.th> to download the FBO application form in English and Thai. Printouts are accepted. Applicant need to sign.
- • Sign up online at this link <https://shop.foreverliving.co.th/en/register>

ORDERING PRODUCTS

Order online on web store; <https://shop.foreverliving.co.th/>
or via LINE application; <https://line.me/R/ti/p/@foreverthailand>

- **Minimum order size FBO:** There is no first order minimum requirement. A designated order form is not generally required but may be asked by staff under certain circumstances. Access the download area for latest price list, product brochure and other marketing tools.
- **Delivery Cost:** Depends on the size of the order by weight.
- **Average lead time for orders to arrive:** Orders typically take 1 to 2 working days outside of Bangkok.
- In Bangkok next day delivery is generally offered depending on area and if order is placed before 2pm.
- Same day delivery is offered at extra charge.
- **Payment methods accepted:** Cash, credit/debit cards, QR code and bank transfers.

- **Local Product Centers available:** Bangkok Product center and any of our meeting venues.
- **Online purchase by foreign FBOs available:** Yes, foreign and local FBOs can purchase online at <https://shop.foreverliving.co.th> once they have registered as users on Web Store. In order to do this FBOs need to be internationally sponsored into Thailand.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** No, each FBO gets a separate invoice per transaction under their name and their corresponding ID number.
- **Online shop + website available for foreign FBOs?:** Yes.

BONUS PAYMENT

- Bank transfer. The costs of payment via International Bank transfer is deducted from commissions. Costs varies according to the amount transferred and the recipient's country.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** In Thailand only companies can be VAT registered unless an individual's annual turnover exceeds the 1.8 million Baht threshold (approx. 58k US\$). Thai domestic distributors cannot register as an FBO business entity, we do however honor foreign FBOs registered as a business entity.
- **Social security registration:** The 13 digit Thai National ID card is required when Thai nationals apply for a FBOship. For foreigners passport info is needed. Thailand requires for withholding tax to be withheld by the payer and paid to the Revenue Department on their behalf. National and foreign residents are taxed different rates according to double taxation treaties in existence with their country of residence.
- **Privacy Policy**
- **Bonus Commission Policy**
- **Terms & Agreement**
- **Other registrations:** No other known.

LOCAL TRAININGS

Follow our social media channels for business meeting announcements, which can be physical, hybrid or online only meetings.

Facebook: <https://www.facebook.com/foreverthailandhq>

Instagram: <https://www.instagram.com/foreverlivingth/>

YouTube: <https://www.youtube.com/c/foreverlivingthailandhq>

Welcome to Forever Turkey!

+90 212 347 7126

Azerbaijan, Georgia, Iraq, Kazakhstan, Kyrgyzstan and Turkey

GENERAL INFORMATION

Forever Living Saglik ve Guzellik Urunleri Dagitim Ltd. Sti.	Azerbaijan, Georgia, Iraq, Kazakhstan, Kyrgyzstan and Turkey
Office & Product Center Address	Gazeteciler Sitesi Yazarlar Sokak No: 8 Esentepe-Sisli, Istanbul 34394
Business Hours Office	09:00 – 19:00 (Mon – Fri)
Telephone Office	+90 212 347 7126 / +90 212 347 8126
Telephone for Orders	+90 212 347 7126 / Whatsapp +90 539 661 7277
Fax	+90 212 347 8130
Email	flpturkey@yahoo.com
Websites	www.flptr.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
The FBO application form needs to be used with copies and pre-filled FBO number, so you need to ask for the original application form at the head office in Istanbul. This filled and signed form needs to be sent by post or courier as original to Head Office. The application form requires a passport copy or national ID card for foreign FBOs. The first order can be sent with the application form in order to be processed or it can also be placed online, via Whatsapp or e-mail.
- Sign up online
An FBO can register online through our e-shop website www.flptr.com and receive his/her id number automatically. First order can be placed at the time of registration.
Our prices are in Euro but we use fix currency exchange rate and charge Turkish Lira. After payment is completed, the order will be invoiced and send to the specified address.

ORDERING PRODUCTS

- **Minimum order size FBO:** No minimum order requirement applies to any orders. Delivery is available any address in Turkey. There is no delivery outside of the country.
- **Delivery Cost:** Please visit www.flptr.com to learn more about the available delivery options and rates.
- **Average lead time for orders to arrive:** Delivery takes maximum 48 hours to Istanbul and 72 hours to any other address in Turkey.

- **Payment methods accepted:** Payment can be made via Credit Card or Bank Transfer. Cash payment is available only for foreigners at the head office.
There is also cash on delivery option for any levels below Manager. This option has minimum 70 Turkish Lira service fee. Orders should be between 600-4900 Turkish Lira. This option is only available certain days in the month and cannot be used for the days at end of the month.
- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBOs available:** Yes, English language option is available.
- **First order required while signing up as Preferred Customer?:** Yes. To be an FBO, prospects have to provide an original and signed application form with a copy of photo ID and a first order, or online registration needs to be completed. After that, the FBOship will be valid. Faxed applications are not accepted.
- **Grouped order possible?:** No
- **Online shop + website available for foreign FBOs?:** Yes, it is available.

BONUS PAYMENT

- To local FBOs
Bonus payments are made by check or bank transfer.
- To foreign FBOs
There are 2 options to get paid as a foreign FBO.
- 1. Bank transfer: Minimum payment amount is 100 Euro/USD whichever currency type preferred by an FBO. For this option, an FBO should send the bank information details below and a copy of the passport.

BANK ACCOUNT DETAILS

FLP ID:

Currency Type: (EURO/USD/POUND)

Account Holder's Name:

Bank Name:

Bank Address:

Account Number:

IBAN:

Swift Code:

2. Check payment: This option is only available if an FBO personally picks up the check from the office. For this payment process, an FBO must bring his/her passport.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** -
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

There are business presentations and product trainings all year round in our head office. We share monthly meeting list with our FBOs at the beginning of every month. We also share this information on our social media channels at the beginning of each week.

ADDRESS

FLP Turkey head office is in Istanbul and there is a training and product center in Izmir. We have business presentations and trainings all year round and sell products at these two offices.

FLP Izmir Office Address:

Ismet Kaptan Mahallesi 1371 Sokak No: 3/A Cankaya-Konak/Izmir

Phone: +90 232 445 63 44 Email: flpizmir@flptr.com

Welcome to Forever United Arab Emirates!

+971 4 515 7555

UAE, Saudi Arabia, Oman, Kuwait, Qatar, Jordan, Palestine

GENERAL INFORMATION

Forever Living Products (Dubai) (L.L.C)	UAE, Saudi Arabia, Oman, Kuwait, Qatar.
Office & Product Center Address	Al Shafar Investment Building, Office 115 7a Street, Al Quoz 1
P.O. Box	P.O. Box 54305, Dubai, United Arab Emirates
Business Hours Office Customer Service & E-commerce	09:00 am - 6:00 pm (Mon - Fri) 09:00 am - 6:00 pm (Sun - Thu)
Business Hours Product Centre	10:00 - 21:00 (Sun - Sat)
Telephone Office	+971 4 515 7555
Telephone for Orders	+971 56 403 8370
Email	customerservice-uae@foreverliving.ae
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up online www.foreverliving.com

ORDERING PRODUCTS

- **Minimum order size FBO:** minimum order requirement is AED 200 for Assistant Supervisor and above.
- Price list can be downloaded [here](#).
- **Delivery Cost:** AED 25 for orders below AED 1329.93
- **Average lead time for orders to arrive:** Average Lead Time for Orders to Arrive: 24-48hr from order confirmation.
- **Payment methods accepted:** COD, Credit Card and Bank transfer.
- **Local Product Centers available:**
DUBAI - Al Qouz - Al Shafar Investment Building, Shop No.01, 7a Street, Al Quoz Industrial 1, Dubai, UAE, Tel No.: +971 4 251 4830

DEIRA - UAE - Office No. M34, Warba Center, Salah Al Din Street, Al Muraqqabat - Dubai
Tel No.: +971 4 398 0452

SHARJAH - UAE - Shop No.3, Abdulaziz Building A4 Tower, Behind Al Nahda Street

Al Nahda - Sharjah, UAE, Tel No.: +971 6 561 7296

ABU DHABI - UAE - Al Falah Tower, Al Falah Road, Al Danah, Zone 1- Abu Dhabi, UAE.
Tel No: +971 2 333 0130

- **Online Purchase by Foreign FBOs:** Foreign FBOs can purchase online as long as his/her ATP number is registered in the Middle East. FBOs have to log in to their online account through www.foreverliving.com to place their orders.
- **First Order Required while Signing up as Preferred Customer:** For registration of new FPC/FBO, a minimum purchase of products of AED200 is required at the time of joining or AED 1329.93 (including delivery fee) to complete 2CC and level up to Assistant Supervisor.
- **Grouped Order:** Group order is not possible on online orders, but can be accommodated through our manual ordering system by sending an email or whatsapp message to our E-Commerce/Home Delivery Team orders@foreverliving.ae / WhatsApp number: +971 56 403 8370.
- **Online Shop and website for Foreign FBOs:** Yes, as long as their ATP number is registered in the Middle East.

BONUS PAYMENT

- To local FBOs.
 1. Cheque which can either be cashed from Emirates NBD our official bank, or used for purchase of products.
 2. Via bank transfer to the account details provided by FBO. Minimum amount transferable is AED365 (USD100).
- To foreign FBOs:
 1. Bonus payment is transferred via wire/bank transfer to the account details provided by the FBO. Minimum amount transferable is AED365 (USD100).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Not required
- **Social security registration:** Not required
- **Other registrations:** Not required

LOCAL TRAININGS

Monthly trainings and other announcements are posted on our social media pages

FACEBOOK: <https://www.facebook.com/ForeverMiddleEastHQ/>

INSTAGRAM: www.instagram.com/flpmiddleeasthq

YOUTUBE: www.youtube.com/channel/UCyGIUZaa3UIJbny-w3TDUOW

MIDDLE EAST PRODUCT CENTERS HOURS OF OPERATIONS AND CONTACT

UNITED ARAB EMIRATES

- **Dubai** Saturday – Thursday 10:00 - 21:00 | Friday Closed
- **Sharjah** Saturday – Thursday 10:00 - 21:00 | Friday Closed
- **Deira** Saturday – Thursday 10:00 - 21:00 | Friday Closed
- **Abu Dhabi** Saturday – Thursday 10:00 - 21:00 | Friday Closed

KINGDOM OF SAUDI ARABIA

- **Riyadh** Saturday – Thursday 9:00 - 13:00 & 16:00 - 21:00 Friday Closed
- **Jeddah** Saturday – Thursday 9:00 - 13:00 & 16:00 - 21:00 Friday Closed
- **Al Khobar** Saturday – Thursday 9:00 - 13:00 & 16:00 - 21:00 Friday Closed

- **Jazan** Sunday – Thursday 9:00 - 13:00 & 16 :00 - 21:00 | Friday & Saturday Closed
- **E-commerce** Saturday – Thursday 8:00 - 5:00 Friday Closed

SULTANATE OF OMAN

- **Muscat** Saturday – Thursday 11:00 to 14:00 & 15:00 to 20:00 | Friday Closed

KUWAIT

- **Salmiya** Sunday – Thursday 9:00 - 4:00 | Friday & Saturday Closed

QATAR

- **Doha** Saturday – Thursday 10:00 - 14:00 & 15:00 - 19:00 | Friday Closed

Note: For any other enquiry please contact our Customer Service team through email customerservice-uae@foreverliving.ae or call +971 4 515 7555

Welcome to Forever Vietnam!

(+84.28) 39485120

GENERAL INFORMATION

Aloe Trading Company Ltd.

Office Address	<u>Admin Office:</u> <u>19C Cong Hoa, ward 12,</u> <u>Tan Binh district</u> <u>Hochiminh City, Vietnam</u>
General Office	<u>193/11 Nam Ky Khoi Nghia Street, Vo Thi Sau Ward,</u> <u>District 3, Ho Chi Minh City, Vietnam</u>
Business Hours Office	08:30 – 17:30 (Mon – Sa)
Telephone Office	+(84.28) 39485119, 39485120
Telephone for orders	See above
Fax	+(84.28) 39485139
Email	atclohoi@flpvietnam.com
Websites	<u>www.flpvietnam.com.vn</u>

FREQUENTLY ASKED QUESTIONS

NOTE

The Vietnamese area does not offer incoming International Sponsoring. Foreign FBOs cannot sponsor anybody with Vietnamese residence, nor can they have their data unlocked for Vietnam and purchase products there.

Vietnamese FBOs can pursue International Sponsoring in other countries.

Welcome to Forever Australia!

+61 2 9635 3011

GENERAL INFORMATION

Forever Living Products Australia

Office & Product Center Address	Unit 5C, 6 Boundary Road Northmead 2152, New South Wales
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone Office	+61 2 9635 3011
Telephone for Orders	(see above)
Email	enquiries@foreverliving.com.au
Website	www.foreverliving.com.au

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form is not offered.
- Sign up online:
Please go to www.foreverliving.com.au, check the country is showing as Australia at the top left, then click “Join” at the top right. Complete the online form. Be sure to enter your sponsor ID number in the final section.

ORDERING PRODUCTS

- **Minimum order size Retail/Preferred:** There is no minimum order amount for Retail and Preferred Customer orders. The minimum order for all other FBOs is \$110 (inc. gst) for all orders.
- **Delivery Cost:** Delivery is \$9.90 (inc GST).
- **Average lead time for orders to arrive:** Victoria/New South Wales/Queensland 2-3 business days, South Australia 3-4 business days and Western Australia 5-7 business days.
- **Payment methods accepted:** Credit Card, PayPal (online orders only).
- **Local Product Centers available:** No. Online ordering and delivery through Australia Post only.
- **Online purchase by foreign FBOs available:** Yes.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes, via FLP360.

BONUS PAYMENT

- To local FBOs
Local Bonuses are paid by Direct Deposit.
- To foreign FBOs
Bonuses paid to Foreign FBOs must accumulate to AUD \$100 before they are paid. FBOs have the option of increasing this minimum amount up to \$500 if they prefer. Bonuses are paid by Cheque in Australian Dollars. Foreign bonus can be paid electronically by arrangement. Please email carlab@foreverliving.com.au to make the necessary arrangements.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **GST Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No, Note Australian Business Number and GST registrations are optional for most FBOs.

LOCAL TRAININGS

Please see <https://www.facebook.com/groups/foreverbusinessownersaus>

Welcome to Forever New Zealand!

+64 9 523 2564

GENERAL INFORMATION

Forever Living Products New Zealand

Office & Product Center Address	Unit 5C, 6 Boundary Road, Northmead, 2152, New South Wales
Business Hours Office	09:00 – 17:00 (Mon – Fri) (Sydney Time)
Business Hours Product Centre	09:00 – 17:00 (Mon – Fri) (Sydney Time)
Telephone Office	+61 2 9635 3011
Telephone for Orders	(see above)
Email	enquiries@foreverliving.com.au
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form is not offered.
- Sign up online:
Please go to www.foreverliving.com, change the country to be New Zealand at the top left, then click “Join” at the top right. Complete the online form. Be sure to enter your sponsor ID number in the final section.

ORDERING PRODUCTS

- **Minimum order size FBO:** You can join without placing an initial order. All orders must contain a minimum \$100+gst (\$115) of products (this excludes literature and delivery).
- **Delivery Cost:** \$8 +gst (\$9,20).
- **Average lead time for orders to arrive:** 5-7 business days (depending upon location).
- **Payment methods accepted:** MasterCard, Visa.
- **Local Product Centers available:** No, all orders despatched from Australia warehouse.
- **Online purchase by foreign FBOs available:** Yes.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes, via FLP360.

BONUS PAYMENT

- To local FBOs
All bonuses paid by electronic transfer
- To foreign FBOs
Bonuses paid to Foreign FBOs must accumulate to NZL \$250 before they are paid. FBOs have the option of increasing this minimum amount up to \$500 if they prefer. All bonuses paid by electronic transfer

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

ONLINE TRAININGS

Please see <https://www.facebook.com/groups/foreverbusinessownersaus>

Welcome to Forever Albania!

+355 69 40 66 811

GENERAL INFORMATION

Forever Living Products Hungary (Albania)

Office & Product Center Address	Rr. Selim Brahja 110. Saulk i Vjeter – Tirana
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone Office	+355 69 40 66 811
Telephone for Orders	+355 69 40 66 811
Email	porosite@foreveralbania.com
Websites	www.foreverliving.com www.foreveralbania.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
- Sign up online www.foreveralbania.com

ORDERING PRODUCTS

- **Minimum order size FBO:** €55,00 plus VAT
- **Delivery Cost:** For orders above 200 Euro, delivery is free of charge.
- **Average lead time for orders to arrive:** 2 working days.
- **Payment methods accepted:** Cash, Credit Card and Bank Transfers.
- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBOs available:** -
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** -
- **Online shop + website available for foreign FBOs?:** -

BONUS PAYMENT

- To local FBOs
Domestic bonuses are paid by wire transfer.
- To foreign FBOs
Foreign FBOs are paid by wire transfer. Invoice must be issued for Forever Living Products Albania, the amount of the invoice must reach €100,00. We are obligatory to withhold 15% of total bonus for Albania Tax Office.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** -
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

Yes, for further information, please call +355 69 40 66 812.

Welcome to Forever Austria!

+43 2246 20755 0

GENERAL INFORMATION

Forever Living Products Austria GmbH

Office & Product Center Address	Brünner Straße 14 2201 Hagenbrunn
Business Hours Office	08:00 – 17:30 (Mon – Thurs) 08:00 – 16:30 (Fri)
Business Hours Product Center	Closed (Mon) 13:00 – 17:00 (Tues) 10:00 – 15:00 (Wed & Fri) 13:00 – 18:30 (Thurs)
Telephone Office	+43 2246 20755 0
Telephone for Orders	+43 2246 20755 0
Fax	+43 2246 20755 6600
Email	service@flp.at
Websites	https://foreverliving.com/aut/en-at/home

FREQUENTLY ASKED QUESTIONS

SIGNING UP

As a foreign FBO you need to activate your FBO ID for Austria in your home country or online in your foreverliving.com account. After 24 hours your FBO ID will be visible in our system.

- Sign up with a form
Please click on the country:
– [Austria](#)
Antrag FBO AT

The form needs to be signed manually. Afterwards you can send it to the Austrian office by fax, mail or by post.

- Sign up online
German and Austrian residents can register here under their sponsor's FBO number:
[Online sponsoring](#)
- After the online registration the system sends a confirmation via e-mail with the FBO-ID to login to the website. The password is determined during registration.

ORDERING PRODUCTS

- **Minimum order size FBO:** €100,00
- **Delivery Cost:** Online: € 5,00 for orders inferior to € 300,00. Free delivery for orders over €300,00. Phone/Mail: € 9,00 for online inferior to € 300,00. € 4,00 for orders over € 300,00.
- **Average lead time for orders to arrive:** Delivery will take place within 2 to 5 days.
- **Payment methods accepted:** see table below*
- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBOs available:** YES!
- **First order required while signing up as Preferred Customer?:** Optional.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Onlineshop & Website YES – please contact service@flp.at for activation

BONUS PAYMENT

- To local FBOs
FBOs with bank accounts in SEPA countries will receive bonus payment through bank transfer if they submit their accounting information including IBAN and BIC.
- To foreign FBOs
FBOs living outside of Germany and Austria who cannot provide a bank account inside a SEPA Country will be paid via bank transfer for the months January to November if their bonus payout reaches € 100,00. In December all accounts will be cleared and all bonuses that have reached a minimum of € 10,00 will be transferred. ([IBAN Form](#))

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Please add your VAT-ID on the [application form](#).
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

Please contact the office for the latest schedule.

*Payment methods accepted:

Foreign FBO	Resident FBO
Online (FBO-Shop)	Online (FBO-Shop)
X	SEPA direct debit
Credit Card	Credit Card
EPS Sofortüberweisung (Bank transfer)	EPS Sofortüberweisung (Bank transfer)
PayPal	PayPal
Apple Pay	Apple Pay
Prepayment	Prepayment
Order by e-mail or telephone	Order by e-mail or telephone
X	SEPA direct debit
Pre-saved Credit Card	Pre-saved Credit Card
Prepayment	Prepayment

Welcome to Forever Baltics!

Lithuania, Estonia, Latvia

+370 5261 0070

GENERAL INFORMATION

Forever Living Products Baltics UAB

Office & Product Center Address	Pylimo St. 30 Vilnius, LT 01135 Lithuania
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone Office	+370 5261 0070
Fax	+370 5261 0306
Email	baltics@foreverliving.lt
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please click the country for the application form you require:

- [Lithuania](#)
- [Estonia](#)
- [Latvia](#)

These forms can be used as printouts.

Faxed orders are accepted, the original must follow by post.

- Sign up online
On www.foreverliving.lt residents of the Lithuanian area can register.
On www.foreverliving.lv residents of the Latvian area can register.
On www.foreverliving.ee residents of the Estonian area can register.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirement is €50 for all areas. No designated form required to place a first order.
- **Delivery Cost:** €2.50 - 6.00

- **Average lead time for orders to arrive:** 2 working days
- **Payment methods accepted:** Bank transfer, VISA and MasterCard for call and e-shop orders.
- **Local Product Centers available:** No
- **Online purchase by foreign FBOs available:** No
- **First order required while signing up as Preferred Customer?:** Yes, €50.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Online shop for Lithuanian residents: [click here](#).
Online shop for Latvian residents: [click here](#). Online shop for Estonian residents: [click here](#).

BONUS PAYMENT

- **To local FBOs**
The Lithuanian office handles bonus payments for Estonia and Latvia as well. Bonus amounts equal or above €30 are paid. Also required is an invoice issued by the FBO showing the bonus amount the office has to pay. The scans, faxes or copies are accepted, no original of the signed invoice is needed.
- **To foreign FBOs**
Bonuses are paid to foreign FBOs via bank transfer against an invoice from FBO when above €100,00.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Tax office registration needed and provide registration certificate.
- **Social security registration:**
- **Other registrations:**

LOCAL TRAININGS

Opportunity meetings offered in 9 locations in Lithuania and 2 locations in Latvia. Please call the office for more information.

Welcome to Forever Belgium!

+03 808 10 23

GENERAL INFORMATION

Forever Living Products Belgium

Office Address	Gerrit van der Veenlaan 16, 3743 DN Baarn, The Netherlands
P.O. Box	Postbus 99 3740 AB Baarn
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone for Service & Support	+03 808 10 23 (Belgium for orders)
Telephone Reception	+31 88 646 0220 (Reception, Netherlands)
Email	support@foreverliving.nl
Website	https://foreverliving.com/bel/en-gb/home (Dutch, English and French content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up online:
On foreverliving.com residents of the Netherlands, Belgium and Luxembourg can sign up without login. First select the correct country and your language preference in the top left part. Then click JOIN FOREVER.

After the registration, the applicant receives a Forever Business Owner number on screen and a password via email. In the FBO section the Getting Started button will show all detailed information. There is no need to submit any forms after the registration.

ORDERING PRODUCTS

- **Minimum order size FBO:** €50,00 in products excl. VAT and excl. literature.
- **Shipping and Handling cost:** €5,00 excl. VAT per order. Orders above 2CC are free of charge.
- **Average lead time for orders to arrive:** Within 2 working days.
- **Payment methods accepted:** Credit card (Visa, MasterCard), Direct Debit, Bancontact
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** Yes, when they are Wholesale Qualified and Internationally Sponsored in the Benelux.
- **First order required while signing up as Preferred Customer?:** No.

- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes, when they are Wholesale Qualified and Internationally Sponsored.

After login, you will find the price lists for the Belgian area on foreverliving.com inside the FBO section. The right country needs to be selected in the top left part.

Use the 'Reset Password' function if you do not remember your password.

BONUS PAYMENT

- **To local FBOs**
Bonuses are paid by bank transfers when they accumulate to €1,00. The Dutch office requires an IBAN. In case you do not have an IBAN, The FBO can register his banking information online in the FBO section, click My Account, Bank account information.
- **To foreign FBOs**
Bonuses are paid by bank transfers when they accumulate to € 100,00. A copy of a valid National ID card is required (E-mail to finance@foreverliving.nl). The Dutch office requires banking information including IBAN and BIC or SWIFT. In case you do not have an IBAN, please contact your local bank for your full international bank details.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Yes, for FBOs residential in Belgium. If you are in possession of a VAT number and you want to use the reverse charge method and receive your orders without VAT you can send your VAT Number to finance@foreverliving.nl
- **Social security registration:** No.
- **Other registrations:** Yes, FAVV / AFSCA.

LOCAL TRAININGS

There are Opportunity and Product meetings. For times and locations of these meetings, please visit foreverliving.com and choose Belgium, Luxembourg or The Netherlands. Then choose News & Incentives.

Welcome to Forever Bosnia & Herzegovina!

+387 55 211 784

GENERAL INFORMATION

Forever Living Products Hungary (Bosnia & Herzegovina)

Office & Product Center Address	Trg Djenerala Drazze 3 763000 Bijeljina, Bosnia & Herzegovina
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone Office	+387 55 211 784
Telephone for Orders	+387 55 211 784
Telephone for Customer Support	+387 33 760 650
Email	podrska@flpshop.ba flpbos@teol.net forever.flpbos@gmail.com
Websites	www.foreverliving.com www.flpshop.ba

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Printed forms are available in our Product Center.
- Sign up online: www.flpshop.ba

ORDERING PRODUCTS

- **Minimum order size FBO:** €55,00 +17% VAT
- **Delivery Cost:** This is determined by the weight of the order and the location it needs to be delivered to.
- **Average lead time for orders to arrive:** Normal delivery time is 24 to 48 hours.
- **Payment methods accepted:** Credit Card and wire transfer to our bank accounts.
- **Local Product Centers available:** Yes: FLP Bosnia & Herzegovina, FLP Sarajevo Dzemala Bijedica 166A, 71000 Sarajevo.
- **Online purchase by foreign FBOs available:** -
- **First order required while signing up as Preferred Customer?:** Yes, first order goes with an application form.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** In setup process at the moment

BONUS PAYMENT

- To local FBOs
Domestic bonuses are paid by bank transfer. Income tax and contribution for pension security are deducted. FBOs registered as companies send their companies invoices.
- To foreign FBOs
Head office, Forever Living Products Hungary pays foreign FBOs, we have mutual compensation bonus agreement in our group.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Not necessary for private persons, for entrepreneurships above certain level
- **Social security registration:** -
- **Other registrations:** Personal Identification number

LOCAL TRAININGS

Yes, the training is given by managers in the business. OTS (online training system), free access to Webinar platform, public presentations.

Welcome to Forever Bulgaria!

+359 2 954 95 80

GENERAL INFORMATION

Forever Living Products Bulgaria EOOD	Bulgaria, North Macedonia
Office Address	41B Burel Street, 1408 Sofia, Bulgaria
Product Center Address	34 Petko Karavelov Blvd., 1408 Sofia, Bulgaria
Business Hours Office	09:00 – 19:00 (Mon – Fri)
Business Hours Product Center	10:00 – 19:00 (Mon) 09:30 – 19:00 (Tue – Fri)
Telephone Office	+359 2954 9580 +359 2953 1814
Telephone for Orders	See above.
Email	flpb@flp.bg
Websites	www.foreverliving.com ; www.flp.bg

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please click here for the application forms: [Bulgaria](#), [North Macedonia](#). This printout is accepted by the Bulgarian office with an original signature only. The application form must be submitted in two copies – each of the two application forms must carry the original signature.

Email Scans or faxed applications are accepted but the original needs to be sent to the office by regular mail.

- Sign up online
Please click here for signing up online: [Bulgaria](#), [North Macedonia](#). Please note that the Online Join is provided through the local website www.flp.bg. It is intended to be used by local residents and is in Bulgarian and North Macedonian only.

ORDERING PRODUCTS

- **Minimum order size FBO:** The order requirement is €45 (88.00 BGN/2 772.00 MKD) for first and subsequent orders. Each new Application Form should be accompanied by the Applicant's first order.
- **Delivery Cost:** Bulgaria offers the following types of delivery: 5.00 BGN drop-ship and 6.00 BGN door-

to-door deliveries in Sofia via Speedy (DPD); 8.00 BGN door-to-door delivery in Bulgaria via Evropat; 7.00 BGN for a 1-business-day (after dispatch) drop-ship delivery in Bulgaria via Speedy (DPD) and 8.00 BGN for a 1-business-day (after dispatch) door-to-door delivery in Bulgaria via Speedy (DPD). North Macedonia delivery charges are not fixed and pre-paid, the order recipient pays for the shipping to the delivery company directly upon receipt.

- **Average lead time for orders to arrive:** See above.
- **Payment methods accepted:** Product Centre: Cash and debit/credit cards. Phone / online orders: Cash on delivery, bank transfer / wire transfer or cash deposit to our bank account. Online only: Visa / MasterCard.
- **Local Product Centers available:** Bulgaria: 34 Petko Karavelov Blvd., Sofia. North Macedonia: 3B Jane Sandanski Blvd., Skopje.
- **Online purchase by foreign FBOs available:** Yes. Bulgaria – through the FBO site at foreverliving.com. North Macedonia – through a local web order form [HERE](#).
- **First order required while signing up as Preferred Customer:** Yes.
- **Grouped order possible:** No.
- **Online shop & website available for foreign FBOs:** Shop – see above, foreign FBO FAQ's available for [Bulgaria](#) and for [North Macedonia](#).

BONUS PAYMENT

- To local FBOs
Bonus payments to local bank accounts are made each month regardless of the amount by wire transfer to the FBO's local bank account.
- To foreign FBOs
Bonuses higher than €100 are wired to foreign bank accounts. Smaller bonus amounts have to accrue to €100 to be transferred to the FBO's account. The FBO might need to issue an invoice for their bonus from Bulgaria. Please reach out to Maya Mladenova at mmladenova@flp.bg to send your bank details and find out what else is needed.

Bulgaria deducts 10% in taxes for foreign payment.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Not necessary for locals. Foreign FBOs who are EU residents and receive bonuses from Bulgaria need to provide invoices with their VAT number.
- **Social security registration:** Each Bulgarian and North Macedonian resident has a Personal Identification Number which we need and use for accounting and reporting purposes.
- **Other registrations:** No.

LOCAL TRAININGS

Upcoming events are announced [here](#).

Forever Living Products Bulgaria – branch North Macedonia Address:

3B Jane Sandanski Blvd.
1000 Skopje
North Macedonia

Tel: +389 2246 5846

Email: flp@t-home.mk

Welcome to Forever Croatia!

+385 1 3909770

GENERAL INFORMATION

Forever Living Products Hungary (Croatia)

Office & Product Center Address	Trakošćanska 16 10000 Zagreb, Croatia
Business Hours Office	09:00 – 17:00 (Mon - Fri)
Telephone Office	+385 1 3909770
Telephone for Orders	+385 1 3909773 +385 1 3909775
Email	korisnickapodrska@foreverliving.hr
Websites	www.foreverliving.com www.foreverliving.hr

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form: www.foreverliving.hr
- Sign up online: www.foreverliving.hr

ORDERING PRODUCTS

- **Minimum order size FBO:** €55,00 +25% VAT. We also have individual purchase per wholesale price.
- **Delivery Cost:** The delivery price is 35 Kunas (less than €5,00) if order is under 1CC. When the order is above 1CC, delivery fees are paid by Forever.
- **Average lead time for orders to arrive:** Delivery of goods within 24 hours in all parts of Croatia.
- **Payment methods accepted:** All Credit Cards (American Express, Diners, Visa, Master Card Maestro), postal money order, Internet banking.
- **Local Product Centers available:** Yes: Forever Living Products Hungary - Branch office Zagreb, Trakošćanska 16, 10000 ZAGREB - Hrvatska (Croatia)
- **Online purchase by foreign FBOs available:** www.foreverliving.hr
- **First order required while signing up as Preferred Customer?:** Yes a minimum order.
- **Grouped order possible?:** -
- **Online shop + website available for foreign FBOs?:** -

BONUS PAYMENT

- To local FBOs
We pay bonus to domestic FBO by bank transfer, every 15th of the month.
- To foreign FBOs
As a branch office, we pay only for those who have residence in Croatia. Please contact head office in Budapest, Hungary.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** -
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

The trainings change every month so, when someone needs to know they can ask product center for the current calendar of events, or they can see it on social site, or office send information about all events and presentations.

Welcome to Forever Cyprus!

+357 22 446390

GENERAL INFORMATION

Forever Living Products Greece E.P.E. (Cyprus)

Office & Product Center Address	30 K.Anaxagorou 2014 Nicosia, Cyprus
Business Hours Office	10:00 – 18:00 (Mon – Fri)
Business Hours Product Center	10:00 – 18:00 (Mon – Fri)
Telephone Office	+357 22 446390
Telephone for Orders	+357 22 446390
Email	cyprus@foreverliving.gr
Websites	www.foreverliving.gr www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please [click here](#) for the Greek application form. It is valid for Cyprus also. Emails and copies are accepted.
- Sign up online
On www.foreverliving.gr for Greece and Cyprus. FBO have a specific link to share with their prospects, finded after they [login here](#). If its the first time you use your ID in Greece & Cyprus, [click on the foreign](#) button on the bottom. If you do not have any password, click [“need a password”](#).

ORDERING PRODUCTS

- **Minimum order size FBO:** Preferred Customers: First order required to sign up (no minimum requirement). First order is free of shipping if the order is €55 and above. No order amount requirement in all subsequent orders. FBO: Minimum order €45 in wholesale price.
- **Delivery Cost:** FBO > Cyprus: €5 pay on delivery / €2,00 prepaid orders.
Retail Customers > Cyprus: €5 for Cash on Delivery / €2,00 prepaid orders.
- **Average lead time for orders to arrive:** The order will arrive within 1-2 working days.
- **Payment methods accepted:** Cash on delivery (COD), Bank transfer, Visa, MasterCard. Alternatively,
 - upon FBO request, we request we provide discount on the next order as an exchange to bonus earned,
 - only on personal purchases, which is called “Discount Plus”.
- **Local Product Centers available:** Cyprus: Nicosia
- **Online purchase by foreign FBOs available:** Yes, www.foreverliving.gr
- **First order required while signing up as Preferred Customer?:** No minimum order

- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes, [login to your account](#) here to edit and share

BONUS PAYMENT

- To local FBOs
The Greek office handles the bonus payments for Cyprus too. Please [click here](#) for the designated Greek
- bonus payment form for submitting banking information and [click here](#) for the designated Cyprus bonus
- payment. Fully filled forms are required. Directly into a bank account.

- To foreign FBOs
The Greek office handles the bonus payments for Cyprus too. Please [click here](#) for the designated Greek
- bonus payment form for submitting banking information and [click here](#) for the designated Cyprus bonus
- payment. Fully filled forms are required. Directly into a bank account.
- Taxation
In Cyprus, total revenue below €19.500 is tax free and there are no deductions at all.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Only for bonus transaction. If the bonus earnings exceed €15.600.
- **Social security registration:** No.
- **Other registrations:** ID or Passport.

LOCAL TRAININGS

Please [click here](#) to see the local trainings.

Welcome to Forever Czech Republic!

+420 244 466 012

GENERAL INFORMATION

Forever Living Products Czech Republic, spol.
s. r. o.

Office & Product Center Address	Pobrezni 192/52 186 00 Praha 8 - Karlin
Business Hours Office	09:00 - 13:00, 13:30 - 17:00 (Mon - Fri)
Business Hours Product Center	09:00 - 13:00, 13:30 - 17:00 (Mon - Fri)
Telephone Office	+420 244 466 012
Telephone for Orders	+420 244 466 012
Email	aloe@flp.cz
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please [click here](#) for the required FBO application form. Printouts are accepted.
- Sign up online
On www.foreverliving.com residents of the Czech area can register online.

ORDERING PRODUCTS

- **Minimum order size FBO:** Order requirement is € 60 for all. No designated first order form is required.
- **Delivery Cost:** Courier service: 115 CZK up to 0,999 CC order. Cash on delivery: 36 CZK for all orders paid on delivery.
- **Average lead time for orders to arrive:** 48 hours.
- **Payment methods accepted:** Cash in CZK or Visa, and Master Card, payments in advance are possible on request. We accept cash in CZK only, not in EUR.
- **Local Product Centers available:** In Prague only.
- **Online purchase by foreign FBOs available:** e-shop, but delivery only to an address in the Czech Republic.

- **First order required while signing up as Preferred Customer?:** For the first order we recommend: Start Your Journey Pak (SKU 634 or 635) or Start Your Personal Use Pak (SKU 636) for one-shot procedure to position AS – Pay only for 1,5 CC, but get 2 CC and be automatically moved to Assistant Supervisor level. OR 60 EUR minimum order (without moving to AS).
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** www.foreverliving.com – Czech Republic

BONUS PAYMENT

- To local FBOs
Bank transfer on the 15th next month.
- To foreign FBOs
Bonuses equal or above €100 are transferred into bank accounts. Please send the [designated form](#) for bonus banking details to the Czech office.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Only for VAT payer
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Occasional public training in Prague, Brno or Ostrava. Contact customer service at +420 244 466 012 or aloe@flp.cz to find out the dates. Business Owner Support is provided by all employees at the office.

If possible, managers provide training meetings in their region.

Welcome to Forever Denmark!

+46 31 727 8000

GENERAL INFORMATION

Forever Living Products Scandinavia, Denmark
(Head office Scandinavia located in Sweden)

Office Address	Kvarnbygatan 2B 43134 Mölndal, Sweden
Business Hours Office	08:00 – 17:00 (Mon – Fri)
Business Hours Product Centre	08:00 – 17:00 (Mon – Fri)
Telephone Office	+46 31 727 8000
Telephone Support Scandinavia	+46 31 727 8080
Email	scandinavia@foreverliving.se
Websites	foreverliving.dk foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up online:
It is possible to sign up online on www.foreverliving.com but only if the sponsor's invoicing address in our database belongs to the Scandinavian Forever area. This rules out International Sponsoring. Signing up is done through the "join-process" in Titan.

ORDERING PRODUCTS

- **Minimum order size:** Minimum order size for those who are FBOs are none. But to become an FBO you need to order at least 2CCs.
- **Delivery Cost:**
- **Denmark**
Shipping cost to a service point
0-1,49 CC: 53,12 DKK (excl. VAT), 66,40 DKK (incl.VAT).
1,5-4 CC: 78,33 DKK (excl. VAT), 97,91 DKK (incl. VAT).
> 4 CC: Free freight.
Shipping cost for home delivery and business package
0-1,49 CC: 71,02 DKK (excl. VAT), 88,78 DKK (incl.VAT).
1,5-4 CC: 100,71 DKK (excl. VAT), 125,89 DKK (incl. VAT).
> 4 CC: 100,71 DKK (excl. VAT), 125,89 DKK (incl. VAT)
- **Average lead time for orders to arrive:** 3-4 days.

- **Payment methods accepted:** Credit card and Mobilepay.
- **Local Product Centers available:** Yes, in Mölndal/Sweden we have a permanent product center, Easy Shop. Open on Thursdays from 12:00 – 19:00.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** You do not have to place an order directly to become Preferred Customer, this has to be done within 3 months. The application is done online.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Forever transfers bonuses into FBOs bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.
- To foreign FBOs
Forever transfers bonuses into foreign bank accounts **held in the same country as the FBOs tax-residency**. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** Yes.
- **Other registrations:**

LOCAL TRAININGS

Trainings are organized by sponsors. Business and product presentations are held at regional offices.

Welcome to Forever Estonia!

+370 5261 0070

GENERAL INFORMATION

Forever Living Products Baltics UAB (Estonia)

Office & Product Center Address	Pylimo St. 30 Vilnius, LT 01135 Lithuania
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone Office	+370 5261 0070
Fax	+370 5261 0306
Email	baltics@foreverliving.lt
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please click for the application:
– [Estonia](#)

These forms can be used as printouts.

Faxed orders are accepted, the original must follow by post.

- Sign up online
On www.foreverliving.ee residents of the Estonian area can register.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirement is €50 of products.
- **Delivery Cost:** €2,50 - 6,00
- **Average lead time for orders to arrive:** within 2-3 working days.
- **Payment methods accepted:** Bank transfer, VISA and MasterCard
- **Local Product Centers available:** No
- **Online purchase by foreign FBOs available:** No
- **First order required while signing up as Preferred Customer?:** Yes, €50.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Online shop for Estonian residents: [click here](#).

BONUS PAYMENT

- To local FBOs
The Lithuanian office handles bonus payments for Estonia and Latvia as well. Bonus amounts equal or above €30 are paid. Also required is an invoice issued by the FBO showing the bonus amount the office has to pay. The scans, faxes or copies are accepted, no original of the signed invoice is needed.
- To foreign FBOs
Bonuses are paid to foreign FBOs via bank transfer against an invoice from FBO when above €100,00.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Tax office registration needed and provide registration certificate.
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

- Non in Estonia.

Welcome to Forever Finland!

+46 31 727 8000

GENERAL INFORMATION

Forever Living Products Scandinavia (Finland)

Office Address	Kvarnbygatan 2B 43134 Mölndal, Sweden
Business Hours Office	08:00 – 17:00 (Mon – Fri) Swedish time
Business Hours Product Centre (support&logistic)	08:00 – 17:00 (Mon – Fri) Swedish time
Telephone Office	+46 31 727 8000
Telephone Support Scandinavia	+46 31 727 8080
Email	scandinavia@foreverliving.se
Websites	foreverliving.fi foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up online:
It is possible to sign up online on www.foreverliving.com but only if the sponsor's invoicing address in our database belongs to the Scandinavian Forever area. This rules out International Sponsoring. Signing up is done through the "join-process" in Titan

ORDERING PRODUCTS

- **Minimum order size:** Minimum order size for those who are FBOs are none. But to become an FBO you need to order at least 2CCs.
- **Delivery Cost:**
- **Finland**
Shipping cost to a service point
0-1,49 CC: 7,12 EUR (excl. VAT), 8,83 EUR (incl.VAT).
1,5-4 CC: 10,5 EUR (excl. VAT), 13,02 EUR (incl.VAT).
> 4 CC: Free freight.
Shipping cost for home delivery and business package
0-1,49 CC: 9,52 EUR (excl. VAT), 11,80 EUR (incl.VAT).
1,5-4 CC: 13,50 EUR (excl. VAT), 16,74 EUR (incl. VAT).
> 4 CC: 13,50 EUR (excl. VAT), 16,74 EUR (incl. VAT).
- **Average lead time for orders to arrive:** within 4-6 days
- **Payment methods accepted:** Credit card and Mobilepay.

- **Local Product Centers available:** Yes, in Mölndal/Sweden we have a permanent product center, Easy Shop. Open on Thursdays from 12:00 – 19:00.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** You do not have to place an order directly to become Preferred Customer, this has to be done within 3 months. The application is done online.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Forever transfers bonuses into FBOs bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.
- To foreign FBOs
Forever transfers bonuses into foreign bank accounts **held in the same country as the FBOs tax-residency**. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** Yes.
- **Other registrations:**

LOCAL TRAININGS

Trainings are organized by sponsors. Business and product presentations are held at regional offices.

Welcome to Forever France!

+33 145 000 501

Tunisia, Morocco, Mauritius, French Guiana, Guadeloupe, Martinique,
Reunion, France Metropolis

GENERAL INFORMATION

Forever Living Products France	Tunisia, Morocco, Mauritius, French Guiana, Guadeloupe, Martinique, Reunion, France Metropolis
Office & Product Center Address	107, Boulevard Malesherbes 75008 Paris, France
Business Hours Office	09:00 – 18:30 (Mon – Fri)
Telephone Office	+33 145 000 501
Telephone for Orders	+33 145 000 501
Email	flpf@foreverliving.fr
Website	www.foreverliving.fr (French and English content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

Residents of French area can register on [this link](#). Foreign FBO ID need to be prepared by the French office for online use. Please inform the Parisian office in case you want to pass on your FBO number to your contact in the French area for online registration.

French link: <https://www.foreverliving.fr/>

English link: <https://www.foreverliving.fr/?lng=en>

This personalised link can also be sent to your contact in France in order to be sponsored:

<https://join.foreverliving.fr/ref/insertyourfbolD>

ORDERING PRODUCTS

- **Minimum order size FBO:** We do not have a minimum order in France, yet a newly sponsored Preferred Customer will have to order 130€ TTC minimum of products or one of the two Privilege Packs: Privilege Pack 1 (Ref 1055) or the Privilege Pack 2 (Ref 1060) worth 0.170 CC at 55€ TTC. The Preferred Customer may order any products of his choice, or he can choose to buy the Combo Test Pack (Ref 1070) worth 0.500 CC at 134,88€ TTC.
- The GO2FBO (Ref 830) pack worth 1,612CC enables a Preferred Customer to become Assistant Supervisor. The GO2FBO pack costs 416,85€ TTC. The Start Your Journey Pack (Ref 634) and the Start Your Personal Use Pack (Ref 1) which cost 393,97€ TTC and 425,50€ TTC respectively enables a Preferred Customer to become Assistant Supervisor and 2CC goes to the upline. With one of those pack, the FBO will get one month free of our FLPMobil (app downloadable on Google Play and on the AppStore), a pack of the business brochure and a First Step to Manager. FlpMobil is a mobile App for France through which order and sponsorship can be processed as well as generating invoices and order forms. This App (Ref 10670) is at 10€ TTC for a year subscription renewable in the online store.
- In some of the other covered areas of the French area the value must be at least 1CC. You may request for activation in France and its covered areas by sending an email to: flpf@foreverliving.fr or through Nestor, our Online Ticketing system for FBOs requests.
- Once enrolled, orders are placed on the website www.foreverliving.fr through the online store or by phone from 4:30 p.m to 6:30 p.m on the +33170392222

- In France, FBOs cannot sell products online to their customers through a personal website. However, customers may place their orders on the customer online store <https://direct.foreverliving.fr>. Customers may be registered online by the FBO or they may do so themselves through a personalised link sent by the FBO: <https://direct.foreverliving.fr/ref/insertyourfbolD>
- **Delivery Cost:**
For registered Preferred and FBO:
Home Delivery : 13€ TTC for all orders for home delivery with Chronopost.
Pickup points : 5 € TTC for all orders less than 120€ TTC for a delivery between 48 to 72 hours with Chronopost pickup points.
 Deliveries to pickup points are free of charge for purchases over 120€ TTC.

Free home delivery for orders of starter packs GO2FBO, Start Your Journey, Start your Personal Use.

For customers on the customer online store <https://direct.foreverliving.fr> :

Home Delivery : 13€ TTC for all orders for home delivery with Chronopost.

Pickup points: 8€ TTC for delivery between between 48 to 72 hours with Chronopost pickup points.

Deliveries to pickup points are free of charge for purchases over 120€ TTC.

- **Average lead time for orders to arrive:** Normal delivery time is within 48 to 72 hours for delivery in pickup points and 24h for home delivery.
- **Payment methods accepted:** Credit Card only. Payment in installments is possible on the website when ordering to validate the sponsorship and for registered Preferred Customer and FBO.
- **Local Product Centers available:** No. However, during training session at the home office, orders can be placed by registered FBO. Only few references are available. Contact the home office to have the list.
- **Online purchase by foreign FBOs available:** Yes, English version available.
- **First order required while signing up as Preferred Customer?:** 130€ TTC minimum of products or one of the two Privilege Packs: The Privilege Pack 1 (Ref 1055) or the Privilege Pack 2 (Ref 1060) 55€ TTC. The Preferred Customer may order any products of his choice, or he can choose to buy the Combo Test Pack (Ref 1070) at 134,88€ TTC.
 Preferred Customers can directly become Assistant Supervisor if they purchase our GO2FBO (Ref 830), Start Your Journey Pack (Ref 634) or the Start Your Personal Use Pack (Ref 1) which cost 393,97€ TTC and 425,50€ TTC.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes.
 If FBO have any difficulties in placing orders, they can have the assistance of our Help Order from 4:30pm to 6:30pm by calling the following number: +33 170 392 222.

BONUS PAYMENT

- To local FBOs
 Forever France transfers bonuses to local accounts if the bonus amount exceeds 5€.
- To foreign FBOs See above.
 Forever in France transfers bonuses to foreign accounts if the bonus amount has reached 100€. The accounting details must be submitted on a formal writing by the bank itself, details need to include first and last name of account owner as well as IBAN code of the account and BIC/SWIFT code of the bank. Additionally, the name of the FBO needs to be given including FBO number. Bank details should be sent to compta.france@foreverliving.fr or accounting@foreverliving.fr (foreign FBOs).

Forever in Tunisia does not transfer to foreign accounts. Instead, cheques in Tunisian Dinar are produced which FBOs need to pick up on site.

- To foreign FBOs See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:** Required as from Assistant Supervisor. French citizenship is not sufficient.
- **Other registrations:**

LOCAL TRAININGS

Trainings are available on the FBO website www.foreverliving.fr in Trainings. Online and on-site training are available. Subscriptions are fulfilled online through the list of trainings.

Various webinars and tutorials are available in lebusinessforever.com, our online knowledge base website.

While ordering the GO2FBO pack, the newly sponsored can also benefit from introductory courses which are trainings programs on 3 Business and Products modules. This includes webinars, tutorials, videos and quiz.

Welcome to Forever French Guiana!

+33 145 000 501

GENERAL INFORMATION

Forever Living Products France (French Guiana)

Office & Product Center Address	107, Boulevard Malesherbes 75008 Paris, France
Business Hours Office	09:00 – 18:30 (Mon – Fri) Metropolis Time
Telephone Office	+33 145 000 501
Telephone for Orders	+33 145 000 501
Email	flpf@foreverliving.fr
Website	www.foreverliving.fr (French and English content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

Residents of French area can register on [this link](#) . Foreign FBO numbers need to be prepared by the French office for online use. Please inform the Parisian office in case you want to pass on your FBO number to your contact in the French area for online registration.

French link : <https://www.foreverliving.fr/>

English link : <https://www.foreverliving.fr/?lng=en>

This personalised link can also be sent to your contact in France in order to be sponsored: <https://join.foreverliving.fr/ref/insertyourfbolD>

ORDERING PRODUCTS

- **Minimum order size FBO:** We do not have a minimum order in France, yet a newly sponsored Preferred Customer will have to order 130€ TTC minimum of products or one of the two Privilege Packs : Privilege Pack 1 (Ref 1055) or the Privilege Pack 2 (Ref 1060) worth 0.170 CC at 45,83€ TTC. The Preferred Customer may order any products of his choice, or he can choose to buy the Combo Test Pack (Ref 1070) worth 0.500 CC at 112,40€ TTC.
- The GO2FBO (Ref 830) pack worth 1,612CC enables a Preferred Customer to become Assistant Supervisor. The GO2FBO pack costs 395,12€ TTC. The Start Your Journey Pack (Ref 634) and the Start Your Personal Use Pack (Ref 1) which cost 373,43€ TTC and 403,32€ TTC respectively enables a Preferred Customer to become Assistant Supervisor and 2CC goes to the upline. With one of those pack, the FBO will get one month free of our FLPMobil (app downloadable on Google Play and on the AppStore), a pack of the business brochure and a First Step to Manager. FlpMobil is a mobile App for France through which order and sponsorship can be processed as well as generating invoices and order forms. This App (Ref 10670) is at 10€ TTC for a year subscription renewable in the online store.
- In some of the other covered areas of the French area the value must be at least 1CC. You may request

for activation in France and its covered areas by sending an email to: flpf@foreverliving.fr or through Nestor, our Online Ticketing system for FBOs requests.

- Once enrolled, orders are placed on the website www.foreverliving.fr through the online store or by phone from 4:30 p.m to 6:30 p.m(French Metropolis Time) on the +33170392222
- In France, FBOs cannot sell products through their personal website. However, customers may place their orders on the customer online store <https://direct.foreverliving.fr>. Customers may be registered online by the FBO or they may do so themselves through a personalised link sent by the FBO: <https://direct.foreverliving.fr/ref/insertyourfbold>
- **Delivery Cost:** For Preferred Customer and FBO:
Pickup point : 10 € TTC for all orders less than 150€ TTC for a delivery between 2 to 3 days delivery. Deliveries to Pickup points are free of charge for purchases over 150€ TTC.
Collecting point (For Preferred Customer and FBO): 10€ TTC for all orders less than 150€ TTC for a delivery between 1 to 4 days delivery to the collecting point. Deliveries to the collecting point are free of charge for purchases over 150€ TTC :

CTS Guyane
ZI de Dégrad des Cannes
97354 Remire Montjoly

The order is available at the “collection point” during 10 calendar days from its availability
Orders can be picked up on Wednesday from 1 pm to 3:30 pm and Friday from 1 pm to 3:30 pm.
Free delivery for orders of starter packs GO2FBO, Start Your Journey, Start your Personal Use.

For customers on the customer online store: <https://direct.foreverliving.fr> :

4€ TTC for all orders delivery between 2 to 3 days.

- **Average lead time for orders to arrive:** Normal delivery time is within 1 to 4 days for delivery to the collecting point and 48 to 72 hours for pickup point delivery.
- **Payment methods accepted:** Credit Card only in one single instalment.
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** Yes, English version available.
- **First order required while signing up as Preferred Customer?:** 130€ TTC minimum of products or one of the two Privilege Packs: the Privilege Pack 1 (Ref 1055) or the Privilege Pack 2 (Ref 1060) 45,83€ TTC. The Preferred Customer may order any products of his choice, or he can choose to buy the Combo Test Pack (Ref 1070) at 112,40€ TTC.
Preferred Customers can directly become Assistant Supervisor if they purchase our GO2FBO (Ref 830), Start Your Journey Pack (Ref 634) or the Start Your Personal Use Pack (Ref 1) which cost 373,43€ TTC and 403,32€ TTC
- **Grouped order possible ? :** No
- **Online shop + website available for foreign FBOs?:** Yes
If FBO have any difficulties in placing orders, they can have the assistance of our Help Order from 4:30pm to 6:30pm (French Metropolis time) by calling the following number: +33 170 392 222.

BONUS PAYMENT

- To local FBOs
Forever France transfers bonuses to local accounts if the bonus amount exceeds 5€.
- To foreign FBOs See above.
- Forever in France transfers bonuses to foreign accounts if the bonus amount has reached 100€. The accounting details must be submitted on a formal writing by the bank itself, details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including FBO number. Bank details should be sent to compta.france@foreverliving.fr or accounting@foreverliving.fr (foreign FBOs).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:** Required as from Assistant Supervisor. French citizenship is not sufficient.
- **Other registrations:**

LOCAL TRAININGS

Trainings are available on the FBO website www.foreverliving.fr in Trainings. Online trainings are available. Subscriptions are fulfilled online through the list of trainings.

Various webinars and tutorials are available in lebusinessforever.com, our online knowledge base website.

While ordering the GO2FBO pack, the newly sponsored can also benefit from introductory courses which are trainings programs on 3 Business and Products modules. This includes webinars, tutorials, videos and quiz.

Welcome to Forever Germany!

Austria, Switzerland

+49 89 542435 0

GENERAL INFORMATION

Forever Living Products Germany GmbH

Office & Product Center Address	Villa Loeb Maria-Josepha-Straße 8 80802 München
Business Hours Office	08:00 – 18:00 (Mon – Thurs) 08:00 – 17:00 (Fri)
Business Hours Showroom	09:00 – 14:00 (Mon) 09:00 – 16:00 (Tues, Wed, Thurs)
Telephone Office	+49 89 542435 0
Telephone for Orders	+49 89 542435 0
Fax	+49 89 542435 2532
Email	service@flp.de
Websites	https://foreverliving.com/deu/en-de/home

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- As a foreign FBO you need to activate your FBO ID for Germany in your home country or online in your foreverliving.com account. After 24 hours your FBO ID will be visible in our system.
- Sign up with a form
Please click on the country:
– [Germany](#)
Antrag FBO DE

The form needs to be signed manually. Afterwards you can send it to the German office by fax, mail or by post.

- Sign up online
German and Austrian residents can register here under their sponsor's FBO number:
[Online sponsoring](#)
- After the online registration the system sends a confirmation via e-mail with the FBO-ID to login to the website. The password is determined during registration.

ORDERING PRODUCTS

- **Minimum order size FBO:** €100,00
- **Delivery Cost:** Online: € 5,00 for orders inferior to € 300,00. Free delivery for orders over € 300,00. Phone/Mail: € 9,00 for online inferior to € 300,00. € 4,00 for orders over € 300,00.
- **Average lead time for orders to arrive:** Delivery will take place within 2 to 5 days.
- **Payment methods accepted:** see table below*
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** YES!
- **First order required while signing up as Preferred Customer?:** Optional.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Onlineshop & Website YES – please contact service@flp.de for activation

BONUS PAYMENT

- To local FBOs
FBOs with bank accounts in SEPA countries will receive bonus payment through bank transfer if they submit their accounting information including IBAN and BIC.
- To foreign FBOs
FBOs living outside of Germany and Austria who cannot provide a bank account inside a SEPA Country will be paid via bank transfer for the months January to November if their bonus payout reaches €100,00. In December all accounts will be cleared and all bonuses that have reached a minimum of €10,00 will be transferred. ([IBAN form](#))

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Please add your VAT-ID on the [application form](#).
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

- Please contact the office for the latest schedule.

*Payment methods accepted:

Foreign FBO	Resident FBO
Online (FBO-Shop)	Online (FBO-Shop)
X	SEPA direct debit
Credit Card	Credit Card
EPS Sofortüberweisung (Bank transfer)	EPS Sofortüberweisung (Bank transfer)
PayPal	PayPal
Apple Pay	Apple Pay
Prepayment	Prepayment
Order by e-mail or telephone	Order by e-mail or telephone
X	SEPA direct debit
Pre-saved Credit Card	Pre-saved Credit Card
Prepayment	Prepayment

Welcome to Forever Greece!

+30 2109 577 480

GENERAL INFORMATION

Forever Living Products Greece E.P.E.	Greece
Office & Product Center Address	240 Syngrou Avenue 17672 Athens
Business Hours Office	09:00 – 17:00 (Mon – Fri) Athens
Business Hours Product Center	10:00 – 18:00 (Mon – Fri) Athens
Telephone Office	+30 2109 577 480
Telephone for Orders	+30 2109 577 480
Email	info@foreverliving.gr
Websites	www.foreverliving.gr www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please [click here](#) for the Greek application form. It is valid for Cyprus also. Scans and copies are accepted.
- Sign up online
On www.foreverliving.gr for Greece and Cyprus. FBO have a specific link to share with their prospects, find it after they [login here](#). If it's the first time you use your ID in Greece & Cyprus, click on the foreign button on the bottom of the page. If you do not have any password, click ["need a password"](#).

ORDERING PRODUCTS

- **Minimum order size FBO:** Preferred Customers: First order required to sign up (no minimum requirement). First order is free of shipping if the order is €55 and above. No order amount requirement in all subsequent orders. FBO: Minimum order €45 in wholesale price.
- **Delivery Cost:** FBO > Greece: €5,00 for Cash on delivery / €2,00 prepaid orders
- Retail Customers > Greece: €5,00 for Cash on Delivery / €2,00 prepaid orders.
- **Average lead time for orders to arrive:** The order will arrive within 1-2 working days.
- **Payment methods accepted:** Cash on delivery (COD), Bank transfer (via RF code or normal deposits), Visa, MasterCard. Alternatively, upon FBO request we provide discount on the next order as an exchange to bonus earned, only on personal purchases, which is called "Discount Plus". COD and credit

cards are also accepted at courier's SMART POINTS.

- **Local Product Centers available:** Greece: Athens
- **Online purchase by foreign FBOs available:** Yes, www.foreverliving.gr
- **First order required while signing up as Preferred Customer?:** No minimum order.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes, [login to your account](#) here to edit and share

BONUS PAYMENT

- To local FBOs
The Greek office handles the bonus payments for Cyprus too. Please [click here](#) for the designated Greek bonus payment form for submitting banking information and [click here](#) for the designated Cyprus bonus payment. Fully filled forms are required. Directly into a bank account.
- To foreign FBOs
The Greek office handles the bonus payments for Cyprus too. Please [click here](#) for the designated Greek bonus payment form for submitting banking information and [click here](#) for the designated Cyprus bonus payment. Fully filled forms are required. Directly into a bank account.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Only for bonus transaction, if FBO earnings exceed the threshold of €10.000 p.a.
- **Social security registration:** Yes, if below 10k threshold in order to earn bonus and get paid (via issue of Titlous Ktisis fiscal document) they need to become registered to EFKA social security as occasionally occupied (employed) or if they exceed the threshold of €10.000 they need to become free lancer - tax registered, so they need to register to EFKA SS as free lancers.
Find sample of completed registration form [click here](#)
Find sample of completed affirmation (personal declaration) [click here](#)
- **Taxation:** In Greece for amounts below €10.000 that are paid via issue of Titlous Ktisis (TK), we need to
- withhold: a) 3.6% stamp duties b) 20.28% EFKA social security contributions (SSC), after the withholding
- of stamp duties There is no taxation for amounts up to €6.500 (only if there is no additional income earned
- (incl income from Rents, Bank interest, or imputed revenue).
- **Registrations Documents:** ID or Passport.

LOCAL TRAININGS

Please [click here](#) to see the local trainings.

Welcome to Forever Guadeloupe!

+33 145 000 501

GENERAL INFORMATION

Forever Living Products France (Guadeloupe)

Office & Product Center Address	107, Boulevard Malesherbes 75008 Paris, France
Business Hours Office	09:00 – 18:30 (Mon – Fri) Metropolis Time
Telephone Office	+33 145 000 501
Telephone for Orders	+33 145 000 501
Email	flpf@foreverliving.fr
Website	www.foreverliving.fr (French and English content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

Residents of French area can register on [this link](#). Foreign FBO numbers need to be prepared by the French office for online use. Please inform the Parisian office in case you want to pass on your FBO number to your contact in the French area for online registration.

French link: <https://www.foreverliving.fr/>

English link: <https://www.foreverliving.fr/?lng=en>

This personalised link can also be sent to your contact in France in order to be sponsored:

<https://join.foreverliving.fr/ref/insertyourfboID>

ORDERING PRODUCTS

- **Minimum order size FBO:** We do not have a minimum order in France, yet a newly sponsored Preferred Customer will have to order 130€ TTC minimum of products or one of the two Privilege Packs: the Privilege Pack 1 (Ref 1055) or the Privilege Pack 2 (Ref 1060) worth 0.170 CC at 49.73€ TTC. The Preferred Customer may order any products of his choice or he can choose to buy the Combo Test Pack (Ref 1070) worth 0.500 CC at 121,95€ TTC.

The GO2FBO (Ref 830) pack worth 1,612CC enables a Preferred Customer to become Assistant Supervisor. The GO2FBO pack costs 403,42€ TTC. The Start Your Journey Pack (Ref 634) and the Start Your Personal Use Pack (Ref 1) which cost 381,27€ TTC and 411,79€ TTC respectively enables a Preferred Customer to become Assistant Supervisor and 2CC goes to the upline. With one of those pack, the FBO will get one month free of our FLPMobil (app downloadable on Google Play and on the AppStore), a pack of the business brochure and a First Step to Manager. FlpMobil is a mobile App for France through which order and sponsorship can be processed as well as generating invoices and order forms. This App (Ref 10670) is at 10€ TTC for a year subscription renewable in the online store.

In some of the other covered areas of the French area the value must be at least 1CC. You may request for activation in France and its covered areas by sending an email to: flpf@foreverliving.fr or through Nestor, our Online Ticketing system for FBOs requests.

Once enrolled, orders are placed on the website www.foreverliving.fr through the online store or by phone from 4:30 p.m to 6:30 p.m(French Metropolis Time) on the +33170392222.

In France, FBOs cannot sell products through their personal website. However, customers may place their orders on the customer online store <https://direct.foreverliving.fr>. Customers may be registered online by the FBO or they may do so themselves through a personalised link sent by the FBO: <https://direct.foreverliving.fr/ref/insertyourfbold>

- **Delivery Cost:**

- **For registered Preferred and FBO:**

6€ TTC for all orders less than 120€ TTC in 48h with pickup point delivery with Chronopost.
Deliveries to pickup points are free of charge for purchases over 120€ TTC.

Home Delivery : 10€ TTC for all orders less than 250€ TTC for home delivery with Chronopost.
Home deliveries are free of charge for purchases over 250€ TTC.

Free home delivery for orders of starter packs GO2FBO, Start Your Journey, Start your Personal Use.

- **For customers on the customer online store** <https://direct.foreverliving.fr> :

Home Delivery: 6€ TTC for 72h home delivery.

Pickup points: 4€ TTC for 48h pickup point delivery with Chronopost.

- **Average lead time for orders to arrive:** Normal delivery time is within 48 to 72 hours for Home delivery and pickup point

- **Payment methods accepted:** Credit Card only.

- **Local Product Centers available:** No.

- **Online purchase by foreign FBOs available:** Yes, English version available.

- **First order required while signing up as Preferred Customer?:** 130€ TTC minimum of products or one of the two Privilege Packs: the Privilege Pack 1 (Ref 1055) or the Privilege Pack 2 (Ref 1060) 49.73€ TTC. The Preferred Customer may order any products of his choice, or he can choose to buy the Combo Test Pack (Ref 1070) at 121,95€ TTC.

Preferred Customers can directly become Assistant Supervisor if they purchase our GO2FBO (Ref 830), Start Your Journey Pack (Ref 634) or the Start Your Personal Use Pack (Ref 1) which cost 381,27€ TTC and 411,79€ TTC.

- **Grouped order possible?:** No

- **Online shop + website available for foreign FBOs?:** Yes.

If FBO have any difficulties in placing orders they can have the assistance of our Help Order from 4:30pm to 6:30pm (French Metropolis time) by calling the following number: +33 170 392 222.

BONUS PAYMENT

- To local FBOs

Forever France transfers bonuses to local accounts if the bonus amount exceeds 5€.

- To foreign FBOs

Forever in France transfers bonuses to foreign accounts if the bonus amount has reached € 100. The accounting details must be submitted on a formal writing by the bank itself, details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including FBO number. Bank details should be sent to compta.france@foreverliving.fr or accounting@foreverliving.fr (foreign FBOs).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**

- **Social security registration:** Required as from Assistant Supervisor. French citizenship is not sufficient.

- **Other registrations:**

LOCAL TRAININGS

Trainings are available on the FBO website www.foreverliving.fr in Trainings. Online trainings are available. Subscription are fulfilled online through the list of trainings.

Various webinars and tutorials are available in lebusinessforever.com, our online knowledge base website.

While ordering the GO2FBO pack, the newly sponsored can also benefit from introductory courses which are trainings programs on 3 Business and Products modules. This includes webinars, tutorials, videos and quiz.

Welcome to Forever Hungary!

+36 1 269 5370

GENERAL INFORMATION

Forever Living Products Hungary

Office & Product Center Address	Nefelejcs street 9-11 H-1184 Budapest
Business Hours Office	09:00 - 16:45 (Mon-Fri)
Telephone Office	+36 126 953 70
Telephone for Orders	+36 129 755 38
Email	flpbudapest@foreverliving.hu customercare@foreverliving.hu
Websites	www.foreverliving.com www.flpshop.hu

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Printed forms are available in all of our Product Centers.
- Sign up online:
You can join us online through our web shop (www.flpshop.hu). You can fill in the online Forever Business Owner Application form with all of your personal data after you set up your first order (minimum €55,00 +VAT). This order can be delivered only by courier service to you and you have to accept it personally, in order for you to sign your Business Owner Application form personally, which will then be returned to the office by the courier.

ORDERING PRODUCTS

- **Minimum order size FBO:** €55,00 plus 27% VAT
- **Delivery Cost:** For orders above 1CC, delivery is half of charge, for orders above 2CCm delivery is free of charge.
- **Average lead time for orders to arrive:** 2 working days.
- **Payment methods accepted:** Cash on delivery and Credit Card
- **Local Product Centers available:** Yes:
 - Budapest: Nefelejcs street 9-11, H-1184 Budapest
 - Debrecen: Erzsébet street 48, H4025 Debrecen
 - Szeged: Pillich Kálmán street 1, H-6726 Szeged
- **Online purchase by foreign FBOs available:** Yes, but please contact our office (customercare@foreverliving.hu) before signing in to our web shop.

- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** Yes, but please contact our office (customercare@foreverliving.hu) in order to get your technical code and password to be granted access to sign in to our web shop and orders can only be delivered to Hungarian delivery addresses.

BONUS PAYMENT

- **To local FBOs**
Domestic bonuses are paid by wire transfer. Invoice must be issued by the FBO for bonus payment.
- **To foreign FBOs**
Bonuses of foreign FBOs over €100,00 are paid by wire transfer. For payment you need to issue FLP Hungary an invoice and you need to sign an agreement. For further information, please contact penzugy@foreverliving.hu.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** EU VAT number or local tax number along with a “fiscal Residency Certificate” is needed.
- **Social security registration:**
- **Other registrations:** For further information, please contact penzugy@foreverliving.hu.

LOCAL TRAININGS

Yes, for further information, please call +36 129 719 95.

Welcome to Forever Iceland!

+354 587 2211

GENERAL INFORMATION

Forever Living Products Iceland Ltd.

Office Address	Longbridge Manor, Warwick CV34 6RB, United Kingdom
Business Hours Office	08:00 - 18:00 (Mon, Wed, Thurs, Fri) 08:00 - 19:00 (Tues) 09:00 - 13:00 (Sat) Closed (Sun)
Telephone Office	+354 587 2211
Email	thjonusta@flp.ltd
Websites	https://foreverisland.store/nyskraning/

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- To register a new FBO you need to fill out a form and email it to us.
- You can find the form here: <https://foreverisland.store/gerast-dreifingaradili/>
- Please email completed form to thjonusta@flp.ltd
- The minimum first order is 16,000 kr.
- Minimum order after that is 6,000 kr.
- Delivery cost – 12,000 kr.
- Average lead time for orders to arrive: 14 days
- Online website for ordering product: <https://foreverisland.store/>

BONUS PAYMENT

- **To local FBOs:** Forever UK, Ireland and Iceland transfers bonuses to foreign accounts once the amount reaches 25,000 kr.. Please contact accounts@flp.ltd should you wish to enquire about your bonus payment.
- **To foreign FBOs:** See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** VAT registered Forever Business Owners will need to provide their VAT number to Head Office when signing up with the company.

LOCAL TRAININGS

- Please follow Forever Iceland Facebook Page

Welcome to Forever Ireland!

+44 28 2826 2018

GENERAL INFORMATION

Forever Living Products Ireland Ltd.

Office Address	Longbridge Manor, Warwick CV34 6RB, United Kingdom
Business Hours Office	08:00 - 18:00 (Mon, Wed, Thurs, Fri) 08:00 - 19:00 (Tues) 09:00 - 13:00 (Sat) Closed (Sun)
Telephone Office	NI - 028 28 262018 RoI - 048 28 262018
Telephone for Orders	NI - 028 28 262018 RoI - 048 28 262018
Email	businessownerssupport-irl@flp.ltd
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Contact businessownerssupport-irl@flp.ltd – remember to indicate which form you require. Northern Ireland is in Sterling and the Republic of Ireland is in Euros. The completed form should be posted to the UK, Ireland and Iceland Head Office.
- Sign up online:
Online registration is available on the www.foreverliving.com site. Please click the correct country you need; Ireland for the Republic of Ireland (Euro) and Northern Ireland for the North of Ireland (Sterling).

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirement in Northern Ireland is £50 Sterling and in the Republic of Ireland is €75, plus delivery charge. Should you need any further information to help and assist you with your business, please do not hesitate to contact businessownerssupport-irl@flp.ltd.
- **Delivery Cost:** €9 or £6
- **Average lead time for orders to arrive:** 3-8 working days
- **Payment methods accepted:** Visa Credit/Debit and Master Card.
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** Yes.
- **First order required while signing up as Preferred Customer?:** Yes, a minimum of €75 or £50 is required.

BONUS PAYMENT

- To local FBOs
Domestic Bonuses are paid by BACS / SEPA. Please contact accounts@flp.ltd should you wish to enquire about your bonus payment.
- To foreign FBOs
Domestic Bonuses are paid by BACS / SEPA and foreign FBOs will receive payment when their bonus accumulates to £75 / €100. Please contact accounts@flp.ltd should you wish to enquire about your bonus payment.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:**

LOCAL TRAININGS

Please follow the Forever Ireland Events & Updates Facebook Page for the latest event, webinar and training information.

Welcome to Forever Italy!

+39 06 88 69 81

GENERAL INFORMATION

Forever Living Products Italy, S. r. l.

Office & Product Center Address	Via del Casaletto 305 00151 Roma
Business Hours Office	9:00 - 13:00 & 14:00 - 18:00 (Mon – Fri) Customer Care 09:00 – 19:00 (Mon – Fri)
Business Hours Product Center	9:00 - 13:00 & 14:00 - 18:00 (Mon – Fri)
Telephone Office	+39 06 88 69 81
Telephone for Orders	+39 06 88 69 81
Fax	+39 06 88 69 8200
Email	international@foreverliving.it
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a Form
You cannot download the Italian application form. The Italian application form must be an original copy, therefore, it's in a pre-printed format with a FBO subsequential numbers and in Carbon copy. The application form needs to be accompanied by an ID card or passport document copy, also it needs an order to confirm the registration. The application form needs then to be sent either, via fax or scanned via email to ordini@foreverliving.it. The original copy needs to be sent by post.
- Sign up online
A foreign sponsor's FBO number needs to be inserted into the Italian system, therefore the procedure is to send an email to international@foreverliving.it with your first and last name and FBO number.
Only Italian residents can register on shop.foreverliving.it.
First they need to choose which type of contract they wish to undertake:
Retail customers (Clienti Club) They purchase directly from the company. They do not participate in the marketing plan and have no discount.
Preferred Customer (Cliente Premium) They purchase with the same discount as a Promoter but do not participate in the marketing plan.
Promoter (FBO) participates in the marketing plan.

ORDERING PRODUCTS

- **Minimum order size FBO:**

Retail customers (Clienti Club): No minimum order required

Preferred Customer (Cliente Premium): First order minimum required 0.500CC

Promoter (FBO): No minimum order required needs to be purchased a info Kit (Starter Kit €9.90 euro) for over 35 years of age

Digital Starter Kit free for under 35 years of age.

Delivery Cost:

FBOs orders up to €75 delivery charges are €4.99

Orders from €75,01 up to €150 delivery charges are €2.50

Orders from €150,01 there are no delivery charges applied.

For orders paid with Cash on delivery (contrassegno) there is a surplus of €6.00

Retail Customer and Preferred customers orders up to €50 delivery charges are €2.99

Orders from €50,01 there are no delivery charges applied.

For orders paid with Cash on delivery (contrassegno) there is a surplus of €6.00

First order are Free of delivery charges for everyone.

For orders done via phone, Email or Fax there is a surplus for the operation of € 2.

Average lead time for orders to arrive: Deliveries in Italy take approximately 24 hours. Deliveries to Sicily and Sardegna take approximately 48 hours.

Payment methods accepted: Payments are accepted in various forms including cash on delivery, Credit Card, wire transfer and postal pay.

Local Product Centers available: Yes, the Product Centers are based in Rome and Milan.

Online purchase by foreign FBOs available

First order required while signing up as Preferred Customer: It is not necessary to place an order but to

purchase the starter kit (starter kit € 9.90)

Grouped order possible: Yes, via website.

Online shop + website available for foreign FBOs: Yes.

- **Payment methods accepted:** Payments are accepted in various forms including cash on delivery, Credit Card, wire transfer and postal pay.
- **Local Product Centers available:** Yes, the Product Centers are based in Rome.
- **Online purchase by foreign FBOs available:**
- **First order required while signing up as Preferred Customer?:** Yes, the minimum order is €50 +Info kit €20.
- **Grouped order possible?:** Yes, via website.
- **Online shop + website available for foreign FBOs?:** Yes.

BONUS PAYMENT

- Italian FBOs need to send their Bank accounts details (IBAN) to iban@foreverliving.it
Foreign FBOs need to send their Bank accounts details including BIC/Swift iban.international@foreverliving.it
Foreign payments are made for amounts over €100.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **Vat Registration:** If available, Social security registration
- **Other registration:** Italian residents from non -EU countries and without Italian passport need a working permit to be able to register with an FBO ID.

LOCAL TRAININGS AND MEETINGS

Trainings and meetings are organized by the company and local managers, schedule available online (shop.foreverliving.it > info meeting calendar).

Welcome to Forever Kosovo!

Hungary Office +36 126 953 70

Kosovo (Albania office)

Forever Living Products Hungary Ltd. (Kosovo)

Office & Product Center Address

Business Hours Office

Telephone Office

Telephone for Orders

Email

Websites

FREQUENTLY ASKED QUESTIONS

Welcome to Forever Latvia!

+370 5261 0070

GENERAL INFORMATION

Forever Living Products Baltics UAB (Latvia)

Office & Product Center Address	Pylimo St. 30 Vilnius, LT 01135 Lithuania
Business Hours Office	09:00 - 17:00 (Mon - Fri)
Telephone Office	+370 5261 0070
Fax	+370 5261 0306
Email	baltics@foreverliving.lt
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please click for the application:
– [Latvia](#)

These forms can be used as printouts.

Faxed orders are accepted, the original must follow by post.

- Sign up online
On www.foreverliving.com residents of the Lithuanian area can register.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirement is €50 for all areas. No designated form required to place a first order.
- **Delivery Cost:** €2.50
- **Average lead time for orders to arrive:** 2 working days.
- **Payment methods accepted:** Bank transfer, VISA and MasterCard for call and e-shop orders.
- **Local Product Centers available:** No
- **Online purchase by foreign FBOs available:** No
- **First order required while signing up as Preferred Customer?:** Yes, €50.
- **Grouped order possible?:** No.

- **Online shop + website available for foreign FBOs?:** Online shop for Latvia residents: [click here](#).

BONUS PAYMENT

- **To local FBOs**
The Latvia office handles bonus payments for Estonia and Lithuania as well. Bonus amounts equal or above €30 are paid. Also required is an invoice issued by the FBO showing the bonus amount the office has to pay. The scans, faxes or copies are accepted, no original of the signed invoice is needed.
- **To foreign FBOs**
Bonuses are paid to foreign FBOs via bank transfer against an invoice from FBO when above €100,00.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Tax office registration needed and provide registration certificate.
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

Opportunity meetings offered in 9 locations in Lithuania. Please call the office for more information.
Suspended during pandemic period.

Welcome to Forever Lithuania!

+370 5261 0070

GENERAL INFORMATION

Forever Living Products Baltics UAB (Lithuania)

Office & Product Center Address	Pylimo St. 30 Vilnius, LT 01135 Lithuania
Business Hours Office	09:00 - 17:00 (Mon - Fri)
Telephone Office	+370 5261 0070
Fax	+370 5261 0306
Email	baltics@foreverliving.lt
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please click for the application:
– [Lithuania](#)

These forms can be used as printouts.

Faxed orders are accepted, the original must follow by post.

- Sign up online
On www.foreverliving.lt residents of the Lithuanian area can register.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirement is €50 for all areas. No designated form required to place a first order.
- **Delivery Cost:** €2.50
- **Average lead time for orders to arrive:** 2 working days.
- **Payment methods accepted:** Bank transfer, VISA and MasterCard for call and e-shop orders.
- **Local Product Centers available:** No
- **Online purchase by foreign FBOs available:** No
- **First order required while signing up as Preferred Customer?:** Yes, €50.
- **Grouped order possible?:** No.

- **Online shop + website available for foreign FBOs?:** Online shop for Lithuanian residents: [click here](#).

BONUS PAYMENT

- **To local FBOs**
The Lithuanian office handles bonus payments for Estonia and Latvia as well. Bonus amounts equal or above €30 are paid. Also required is an invoice issued by the FBO showing the bonus amount the office has to pay. The scans, faxes or copies are accepted, no original of the signed invoice is needed.
- **To foreign FBOs**
Bonuses are paid to foreign FBOs via bank transfer against an invoice from FBO when above €100,00.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Tax office registration needed and provide registration certificate.
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

Opportunity meetings offered in 9 locations in Lithuania. Please call the office for more information.
Suspended during pandemic period.

Welcome to Forever Luxembourg!

+2 786 14 52

GENERAL INFORMATION

Forever Living Products Luxembourg

Office Address	Gerrit van der Veenlaan 16, 3743 DN Baarn, The Netherlands
P.O. Box	Postbus 99 3740 AB Baarn
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone for Service & Support	+2 786 14 52 (Luxembourg for orders)
Telephone Reception	+31 88 646 0220 (Reception, Netherlands)
Email	support@foreverliving.nl
Website	https://foreverliving.com/lux/en-gb/home (Dutch, English and French content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up online:
On foreverliving.com residents of Luxembourg can sign up without login. First select the correct country and your language preference in the top left part. Then click JOIN FOREVER.

After the registration, the applicant receives a Forever Business Owner number on screen and a password via email. In the FBO section the Getting Started button will show all detailed information. There is no need to submit any forms after the registration.

ORDERING PRODUCTS

- **Minimum order size FBO:** €50,00 in products excl. VAT and excl. literature.
- **Shipping and Handling cost:** €5,00 excl. VAT per order. Orders above 2CC are free of charge.
- **Average lead time for orders to arrive:** Within 2 working days.
- **Payment methods accepted:** Credit card (Visa, MasterCard), Direct Debit
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** Yes, when they are Wholesale Qualified and Internationally Sponsored in the Benelux.

- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes, when they are Wholesale Qualified and Internationally Sponsored.

After login, you will find the price lists for the Luxembourg area on foreverliving.com inside the FBO section. The right country needs to be selected in the top left part.

Use the 'Reset Password' function if you do not remember your password.

BONUS PAYMENT

- **To local FBOs**
Bonuses are paid by bank transfers when they accumulate to €1,00. The Dutch office requires an IBAN. The FBO can register his banking information online in the FBO section, click My Account, Bank account information..
- **To foreign FBOs**
Bonuses are paid by bank transfers when they accumulate to €100,00. A copy of a valid National ID card is required (E-mail to finance@foreverliving.nl). The Dutch office requires banking information including IBAN and BIC or SWIFT. In case you do not have an IBAN, please contact your local bank for your full international bank details.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Yes, for FBOs residential in Luxembourg. If you are in possession of a VAT number and you want to use the reverse charge method and receive your orders without VAT you can send your VAT Number to finance@foreverliving.nl
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

There are Opportunity and Product meetings. For times and locations of these meetings, please visit foreverliving.com and choose Belgium, Luxembourg or The Netherlands. Then choose Events & Incentives.

Welcome to Forever Malta!

+356 27 88 22 72

GENERAL INFORMATION

Forever Living Products Malta, S. r. l. (Malta)

Office & Product Center Address

[65B, Triq It-Torri Swatar
Birkirkara](#)

Business Hours Office

10:00- 13:00 / 14:00 - 17:00 Monday
10:00- 13:00 / 14:00 - 16:00 Tuesday
10:00- 13:00 / 14:00 - 16:00 Wednesday
10:00-13:00 Thursday
10:00- 13:00 / 14:00 - 17:00 Friday
10:00-13:00 Saturday
*First and third Saturdays of the month, the products
center will remain closed.

Business Hours Product Center

10:00- 13:00 / 14:00 - 17:00 Monday
10:00- 13:00 / 14:00 - 16:00 Tuesday
10:00- 13:00 / 14:00 - 16:00 Wednesday
10:00-13:00 Thursday
10:00- 13:00 / 14:00 - 17:00 Friday
10:00-13:00 Saturday
*First and third Saturdays of the month, the products
center will remain closed.

Telephone Office

+356 27 88 22 72

Telephone for Orders

+356 27 88 22 72

Email

international@foreverliving.it

Websites

www.foreverliving.com.mt

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
You cannot download the Maltese application form. The application form needs to be used as a printed original with carbon copies and a pre-printed FBO number. The original ought to be handled at the office.
- Sign up online
A foreign sponsor's FBO number needs to be prepared for online use. Please send an email to international@foreverliving.it with your first and last name, FBO number, birthdate and birthplace.

ORDERING PRODUCTS

- **Minimum order size FBO:**
- First order minimum limits as follows:
Retail Customer (called Cliente Club): No minimum order
FBO: any product +Starter kit €9,90
- **Delivery Cost:** For Forever Business Owners: flat delivery charge is €1.00.
For Customers : flat delivery charge is €1.00.
The payment in Cash on delivery is not available.
Delivery on First orders is free of charge.
- **Average lead time for orders to arrive:** Deliveries in Malta take approximately 48 hours.
- **Payment methods accepted:** Cash and credit cards.
- **Local Product Centers available:** Yes, the Product Center is based in Swatar.
- **Online purchase by foreign FBOs available:** Yes.
- **First order required while signing up as Preferred Customer?:** Yes, a minimum order is required. It can be completed with any product +Starter kit €9,90.
- **Grouped order possible?:** N/A
- **Online shop + website available for foreign FBOs?:** Yes.

BONUS PAYMENT

- To local FBOs
FBOs who have a VAT number ought to send it to the following email address: iban@foreverliving.it including IBAN and BIC code. FBOs without VAT number do not need to communicate it.
- To foreign FBOs
Malta transfers to foreign accounts if the bonus is €100 or above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:** Maltese residents from non-EU countries and without Maltese passport need a working permit for Malta in order to receive a FBO number in Malta.
Please [click here](#) for an info text by the Italian/Maltese office explaining the requirements how to do business in Malta as a Forever FBO.

LOCAL TRAININGS

Trainings are organized by the company and local managers.

Welcome to Forever Martinique!

+33 145 000 501

GENERAL INFORMATION

Forever Living Products France (Martinique)

Office & Product Center Address	107, Boulevard Malesherbes 75008 Paris, France
Business Hours Office	09:00 – 18:30 (Mon – Fri) Metropolis Time
Telephone Office	+33 145 000 501
Telephone for Orders	+33 145 000 501
Email	flpf@foreverliving.fr
Website	www.foreverliving.fr (French and English content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

Residents of French area can register on [this link](#). Foreign FBO numbers need to be prepared by the French office for online use. Please inform the Parisian office in case you want to pass on your FBO number to your contact in the French area for online registration.

French link : <https://www.foreverliving.fr/>

English link : <https://www.foreverliving.fr/?lng=en>

This personalised link can also be sent to your contact in France in order to be sponsored: <https://join.foreverliving.fr/ref/insertyourfboID>

ORDERING PRODUCTS

- **Minimum order size FBO:** We do not have a minimum order in France, yet a newly sponsored Preferred Customer will have to order 130€ TTC minimum of products or one of the two Privilege Packs: the Privilege Pack 1 (Ref 1055) or the Privilege Pack 2 (Ref 1060) worth 0.170 CC at 49.73€ TTC. The Preferred Customer may order any products of his choice or he can choose to buy the Combo Test Pack (Ref 1070) worth 0.500 CC at 121,95€ TTC.
- The GO2FBO (Ref 830) pack worth 1,612CC enables a Preferred Customer to become Assistant Supervisor. The GO2FBO pack costs 403,42€ TTC. The Start Your Journey Pack (Ref 634) and the Start Your Personal Use Pack (Ref 1) which cost 381,27€ TTC and 411,79€ TTC respectively enables a Preferred Customer to become Assistant Supervisor and 2CC goes to the upline. With one of those pack, the FBO will get one month free of our FLPMobil (app downloadable on Google Play and on the AppStore), a pack of the business brochure and a First Step to Manager. FLPMobil is a mobile App for France through which order and sponsorship can be processed as well as generating invoices and order forms. This App (Ref 10670) is at 10€ TTC for a year subscription renewable in the online store. In some of the other covered areas of the French area the value must be at least 1CC. You may request for activation in France and its covered areas by sending an email to: flpf@foreverliving.fr or through Nestor, our Online Ticketing system for FBO's requests.

Once enrolled, orders are placed on the website www.foreverliving.fr through the online store or by phone from 4:30 p.m to 6:30 p.m(French Metropolis Time) on the +33170392222.

In France, FBOs cannot sell products through their personal website. However, customers may place their orders on the customer online store <https://direct.foreverliving.fr>. Customers may be registered online by the FBO or they may do so themselves through a personalised link sent by the FBO: <https://direct.foreverliving.fr/ref/insertyourfbolD>

- **Delivery Cost:** For registered Preferred Customer and FBO:
Home Delivery : 10€ TTC for all orders less than 250€ TTC for home delivery with Chronopost. Home deliveries are free of charge for purchases over 250€ TTC.
Pickup point: 6€ TTC for all orders less than 120€ TTC in 48h with pickup point delivery with Chronopost. Deliveries to collecting points are free of charge for purchases over 120€ TTC.
Collecting point (For Preferred Customer and FBO): 6€ TTC for all orders less than 120€ TTC with collecting point.
Deliveries to the collecting point are free of charge for purchases over 120€ TTC :

SIFA Martinique
Zone de Génipa –
97224 DUCOS

Free home delivery for orders of starter packs GO2FBO, Start Your Journey, Start your Personal Use.

- **For customers on the customer online store** <https://direct.foreverliving.fr>:
6€ TTC for a 48h home delivery
4€ TTC for a 72h delivery at a pickup point
- **Average lead time for orders to arrive:** Normal delivery time is within 1 to 4 days for delivery to the collecting point and 48 to 72 hours for Home delivery or pickup point.
- **Payment methods accepted:** Credit Card only.
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** Yes, English version available.
- **First order required while signing up as Preferred Customer?:** 130€ TTC minimum of products or one of the two Privilege Packs: the Privilege Pack 1 (Ref 1055) or the Privilege Pack 2 (Ref 1060) 49.73€ TTC. The Preferred Customer may order any products of his choice, or he can choose to buy the Combo Test Pack (Ref 1070) at 121,95€ TTC.
Preferred Customers can directly become Assistant Supervisor if they purchase our GO2FBO (Ref 830), Start Your Journey Pack (Ref 634) or the Start Your Personal Use Pack (Ref 1) which cost 381,27€ TTC and 411,79€ TTC. 634) or the Start Your Personal Use Pack (Ref 1) which cost 393,97€ TTC and 425,50€ TTC.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes.

If FBO have any difficulties in placing orders they can have the assistance of our Help Order from 4:30pm to 6:30pm (French Metropolis time) by calling the following number: +33 170 392 222.

BONUS PAYMENT

- To local FBOs
Forever France transfers bonuses to local accounts if the bonus amount exceeds 5€.
- To foreign FBOs
Forever in France transfers bonuses to foreign accounts if the bonus amount has reached € 100. The accounting details must be submitted on a formal writing by the bank itself, details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including FBO number. Bank details should be sent to compta.france@foreverliving.fr or accounting@foreverliving.fr (foreign FBOs).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:** Required as from Assistant Supervisor. French citizenship is not sufficient.
- **Other registrations:**

LOCAL TRAININGS

Trainings are available on the FBO website www.foreverliving.fr in Trainings. Online trainings are available. Subscription are fulfilled online through the list of trainings.

Various webinars and tutorials are available in lebusinessforever.com, our online knowledge base website.

While ordering the GO2FBO pack, the newly sponsored can also benefit from introductory courses which are trainings programs on 3 Business and Products modules. This includes webinars, tutorials, videos and quiz.

Welcome to Forever Mauritius!

+230 211 3699

GENERAL INFORMATION

Forever Living Products France (Mauritius)

Office & Product Center Address	Manor House 30 St. Georges Street Port Louis
Business Hours Office	10:30 – 17:30 (Mon) 09:30 – 17:30 (Tue – Fri) 09:30 – 14:00 (Sat)
Telephone Office	+230 211 3699
Telephone for Orders	+230 211 3699
Email	flp.maurice@foreverliving.fr
Website	www.foreverliving.fr (French and English content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Residents of French area can register on this link . Foreign FBO numbers need to be prepared by the Mauritius office for online use. If FBO have any difficulties in placing orders, they can seek help from 10:30am to 5:30pm by calling the following number: +230 211 3699 or by mail at flp.maurice@foreverliving.fr.

ORDERING PRODUCTS

- Minimum order size FBO:** We do not have a minimum order in Mauritius.
- Delivery Cost:** Rs150 TTC for all orders
- Average lead time for orders to arrive:** The lead time is 72 hrs
- Payment methods accepted:** At the Agency – Cash, Credit, prepaid and Debit cards.
Online – Credit Cards (visa, MasterCard) / Prepaid Cards /American Express
- Local Product Centers available:** Our Product Centre is also our head office, which is located at Manor House, 30 St Georges Street, Port Louis
- Online purchase by foreign FBOs available:** Yes,
- First order required while signing up as Novus Customer?:** The minimum order for a newly sponsored preferred customer is Rs 2,000 of products. To move directly to the Assistant Supervisor level, the following packs can be selected: START YOUR JOURNEY PACK at Rs 18,128.30 (reference 634 & 635, representing 2.000cc); START YOUR PERSONAL USE at Rs 18,015.84 (reference 1, representing 2.000cc) or 2cc of products.
- Grouped order possible?:** No.
- Online shop + website available for foreign FBOs?:** Yes. If FBO have any difficulties in placing orders, they can have the assistance of our Help Order from 10:30am to 5:30pm by calling the following number: +230 211 3699.

BONUS PAYMENT

- International bonuses is paid to foreign FBOs if the bonus amount has reached EUR 100. Foreign FBOs are requested to register their bank details on the FBO account via the website www.foreverliving.fr. Foreign FBOs will be asked to provide name of account owner as well as IBAN number as well as the BIC code of the bank. Please ensure that the bank details provided can received money from Mauritius.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:**

LOCAL TRAININGS

Trainings are available on the FBO website www.foreverliving.fr in Trainings. Online and on-site training are available. Subscriptions are fulfilled online through the list of trainings.

Welcome to Forever Mayotte-Comoros!

+262 599 860

GENERAL INFORMATION

Forever Living Products France (Mayotte)

Office & Product Center Address	18 Avenue du Grand Piton ZA Cambaie 97460 Saint Paul - Réunion
Product Center Address	OTL SIFA ZI Vallée III Longoni 97600 Mamoudzou
Business Hours Office	09:00 – 11:00 (Tuesday and Thursday)
Telephone for Orders	+262 599 860
Email	flp.reunion@foreverliving.fr
Website	www.foreverliving.fr (French and English content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Residents of French area can register on [this link](#). Foreign FBO numbers need to be prepared by the French office for online use. Please inform the Parisian office in case you want to pass on your FBO number to your contact in the French area for online registration.
- French link : <https://www.foreverliving.fr/>
- English link : <https://www.foreverliving.fr/?lng=en>
- This personalised link can also be sent to your contact in France in order to be sponsored:
<https://join.foreverliving.fr/ref/insertyourfbolD>

ORDERING PRODUCTS

- Minimum order size FBO:** We do not have a minimum order in France, yet a newly sponsored Novus Customer will have to order 110€ minimum of products within 72 hours in order to validate his sponsorship. The Novus may order any products of his choice or choose between one of 2CC packs, the Discovery Pack (Ref 990) worth 0,401CC at 115.50€ or the Pack Smart Customer Combo (Ref.1051) worth 0.162 at 42.39€.
- The GO2FBO (Ref 830) pack worth 1,612CC enables a Novus Customer to become Assistant Supervisor. The GO2FBO pack costs 395.12€ He will benefit from one month free of our FLPMobil (app downloadable on Google Play and on the AppStore). FlpMobil is a mobile App for France through which order and sponsorship can be processed as well as generating invoices and order forms. This App (Ref 10670) is at 15€ for a year subscription renewable in the online store.
- In some of the other covered areas of the French area the value must be at least 1CC. You may request a password for www.foreverliving.fr by sending an email to: flp.reunion@foreverliving.fr or through Nestor, our Online Ticketing system for FBO's requests.
- Once enrolled, orders are placed on the website www.foreverliving.fr through the online store.
- In Mayotte and Comoros, FBOs cannot sell products online to their customers through a personal website. However, customers may place their orders on the customer online store <https://direct.foreverliving.fr>. Customers may be registered online by the FBO or they may do so themselves through a personalized link sent by the FBO: <https://direct.foreverliving.fr/ref/insertyourfbolD>

DELIVERY COST:

- **For registered Novus and FBO:** Products can be collected from OTL SIFA every Tuesday and Thursday from 9 a.m. to 11 a.m. (except public holidays) on presentation of your identity card.

A fee of 10 euros will be charged on each order less than 150 euros
For orders equal to or greater than 150 euros no charge

FLP Mayotte offers you the possibility of having your parcels delivered to the Chronopost relay point

For any order placed until 12:00 p.m. Available in Point Relais within 24 to 72 hours.

Relay point delivery costs are 10€ and free for orders greater than or equal to 150€

- **Here is the address of the relay point :**
- Agency Chronopost Mayotte
- ZI de Niel - Immeuble Multi Alarmes 97600 MAMOUDZOU
- For the Comoros, FBOs will have to cover the costs of transport to Comoros
- **For customers on the customer online store** <https://direct.foreverliving.fr> : 4€ for a pick-up at a relay point
- **Average lead time for orders to arrive:** The delivery time in relay point is within 24 to 72 hours.
- **Payment methods accepted:** Credit card for all orders via the site www.foreverliving.fr
- **Local Product Centers available:** Contact us for the list of available products or go to your FBO space in the downloadable tools
- **Online purchase by foreign FBOs available:** Yes, English version available.
First order required while signing up as Novus Customer?: 110€ minimum of products within 72 hours in order to validate his sponsorship.
Novus Customers can directly become Assistant Supervisor if they purchase our GO2FBO starting pack at 395.12€ (reference 830) and it represents 1.612CC or our new 2CC packs
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes.
- If FBO have any difficulties in placing orders they can have the assistance of our Help Order from 9am to 16:30pm by calling the following number: 0262 59 98 60.
- **BONUS PAYMENT**
- To local FBOs
Forever France transfers bonuses to local accounts if the bonus amount exceeds 5€.
- To foreign FBOs See above.
Forever France transfers bonuses to foreign accounts if the bonus amount has reached € 100. The accounting details must be submitted on a formal writing by the bank itself, details need to include first and last name of account owner as well as IBAN code of the account and BIC/SWIFT code of the bank. Additionally, the name of the FBO needs to be given including FBO number. Bank details should be sent to compta.france@foreverliving.fr or accounting@foreverliving.fr (foreign FBOs).
- **LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION**
- **VAT Registration:**
- **Social security registration:** Required as from Assistant Supervisor. French citizenship is not sufficient.
- **Other registrations:**
- **LOCAL TRAININGS**
- Trainings are available on the FBO website www.foreverliving.fr in Trainings. Online and on-site training are available. Subscriptions are fulfilled online through the list of trainings.

Various webinars and tutorials are available in lebusinessforever.com, our online knowledge base website.

While ordering the GO2FBO pack, the newly sponsored can also benefit from introductory courses which are trainings programs on 3 Business and Products modules. This includes webinars, tutorials, videos, and quiz.

Welcome to Forever Moldova!

+373 (22) 92 81 82

Includes Romania

GENERAL INFORMATION

Forever Living Products Romania

Office & Product Center Address	Str. Bucuresti 38 MD-2001, Chisinau Rep.Moldova
Business Hours Office	10:00 – 18:00 (Mon – Fri)
Telephone Office	+373 (22) 92 81 82
Telephone for Orders	+373 60 076 764
Telephone for Accountability	+37361128580
Email	moldova@foreverliving.ro
Websites	www.foreverliving.com www.foreverliving.md

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- The registration without order is not accepted in Moldova.
- Sign up online
Signing up is made online exclusively online. Every FBO who has an account on foreverliving.md can find there his/her own invitation link for online enrollment. All he/she has to do is copy the link and send it to the prospects they want to register. This is the link for them to sign up and fill in all the data requested in the form.

ORDERING PRODUCTS

- Orders can be placed on Viber (with payment at the bank) or online on www.foreverliving.md (with online payment by card). Orders placed on foreverliving.md can only be delivered in Moldova.
- **Minimum order on Viber:** 50 EUR (in lei, at the exchange rate of the day) (VAT included) for all FBO levels. VAT in Moldova is 20% for all products. If the order sent on Viber is less than 50 EUR (VAT included), 15 MDL (service fees) are added.
- **Minimum order online:** FPC - 21.00 EUR (VAT included), Assistant Supervisor & above – 42.00 EUR (VAT included).
- **Courier fees:**
Chisinau - 35 MDL (1,75 EUR) (up to 10kg)
National - 70 MDL (3 EUR) (up to 10kg)

Surplus over 10kg = 1 MDL (0,04 EUR) / kg

- **Average lead time for orders to arrive:** From 24 to 48 hours after the payment has been confirmed by the bank.
- **Payment methods accepted:** Visa Card, payment in bank.
- **Local Product Centers available:** The only product center in Moldova is in Chisinau.
- **Online purchase by foreign FBOs available:** Online purchase is possible in Moldova, on foreverliving.md. Delivery is available only for valid addresses in Moldova.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** Group orders are not possible in Moldova.
- **Online shop + website available for foreign FBOs?:** Yes.

BONUS PAYMENT

- To local FBOs
Domestic FBOs can receive their bonuses in their personal bank account only if the bonus amount is over 200 MDL (10 EURO) at the moment of payment. If the FBO is registered as a legal entity, he should send us an invoice and a service performing agreement for each transfer of bonuses. Bonuses will be kept only for a period of 3 (three) years (36 months).
- To foreign FBOs
All foreign FBOs must send us an original Invoice, signed Agreement and a Service Performing Agreement (please contact moldova@foreverliving.ro for these documents). All bonuses are paid in EURO.

The minimum amount that will be transferred by FLP Rep. Moldova is €100. Bonuses of the foreign Forever Business Owners will be kept for a period of 3 (three) years (36 months).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Mandatory only for foreign FBOs
- **Social security registration:** -
- **Other registrations:** See bonus payments.

LOCAL TRAININGS

Not available at the moment, due to pandemic.

Welcome to Forever Montenegro!

Serbia Office
+381 11 3970 123

GENERAL INFORMATION

Forever Living Products Hungary (Montenegro)

Office & Product Center Address

The office has closed, but the webshop
www.flpshop.me is active with registration opportunity

Business Hours Office

Telephone Office

Telephone for Orders

Email

Websites

www.flpshop.me

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Contact Serbia office **+381 11 3970 123**
- Sign up with a form
- Sign up online

ORDERING PRODUCTS

- **Minimum order size FBO:** €55,00 net plus 19% VAT
- **Delivery Cost:** €5,00 per parcel
- **Average lead time for orders to arrive:** 24 – 48 hours.
- **Payment methods accepted:** Cash and all Credit Cards except Diners and American Express.
- **Local Product Centers available:** Yes. Montenegro, 81000 Podgorica, 20 Serdar Jola Piletica
- **Online purchase by foreign FBOs available:** -
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** -
- **Online shop + website available for foreign FBOs?:** -

BONUS PAYMENT

- To local FBOs
Private persons get their bonus paid to the bank account provided to FLP, personal income tax and contribution for social security are deducted. FBOs registered as companies send their companies invoices.

- To foreign FBOs
Central head office in Budapest in charge of that operation. Please find it under Forever Hungary.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** -
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

OTS (online training system), electronic version of the Company Policy, free access to Webinar platform, public presentations.

Welcome to Forever Netherlands Benelux!

+31 88 646 0220

Belgium, Netherlands, Luxembourg

GENERAL INFORMATION

Forever Living Products Benelux	Belgium, Netherlands, Luxembourg
Office Address	Gerrit van der Veenlaan 16, 3743 DN Baarn, The Netherlands
P.O. Box	Postbus 99 3740 AB Baarn
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone for Service & Support	+32 (0)3 808 1023 (Belgium for orders) +352 (0)2 786 1452 (Luxemburg for orders) +31 88 646 0200 (Netherlands for orders)
Telephone Reception	+31 88 646 0220 (Benelux)
Email	support@foreverliving.nl
Website	https://foreverliving.com/nld/en-gb/home (Dutch, English and French content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up online:
On foreverliving.com residents of the Netherlands, Belgium and Luxembourg can sign up without login. First select the correct country and your language preference in the top left part. Then click JOIN FOREVER.

After the registration, the applicant receives a Forever Business Owner number on screen and a password via email. In the FBO section the Getting Started button will show all detailed information. There is no need to submit any forms after the registration.

ORDERING PRODUCTS

- **Minimum order size FBO:** €50,00 in products excl. VAT and excl. literature and promotional products.
- **Shipping and Handling cost:** 5,00 EUR, excl VAT per order. Orders above 2CC are free of charge
- **Average lead time for orders to arrive:** Within 2 working days.
- **Payment methods accepted:** Credit Card (Visa, Mastercard), Direct Debit, iDEAL
- **Local Product Centers available:** yes
- **Online purchase by foreign FBOs available:** Yes, when they are Wholesale Qualified and Internationally Sponsored in the Benelux

After login, you will find the price lists for the Dutch area on foreverliving.com inside the FBO section. The right country needs to be selected in the top left part.

Use the 'Reset Password' function if you do not remember your password.

BONUS PAYMENT

- To local FBOs
Bonuses are paid by bank transfers when they accumulate to €1,00. The Dutch office requires an IBAN. The FBO can register his banking information online in the FBO section, click My Account, Bank account information.
- To foreign FBOs
Bonuses are paid by bank transfers when they accumulate to €100,00. The Dutch office requires banking information including IBAN and BIC or SWIFT. In case you do not have an IBAN, please contact your local bank for your full international bank details. A copy of a valid National ID card is required (E-mail to finance@foreverliving.nl).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Yes, for FBOs residential in Belgium and Luxembourg.
- **Social security registration:** Yes, for FBOs residential in the Netherlands.
- **Other registrations:** Yes, FAVV / AFSCA registration for FBOs residential in Belgium.

LOCAL TRAININGS

There are Opportunity and Product meetings. For times and locations of these meetings, please visit foreverliving.com and choose Belgium, Luxembourg or The Netherlands. Then choose Events & Incentives.

Welcome to Forever Norway!

+46 31 727 8000

GENERAL INFORMATION

Forever Living Products Scandinavia, Norway
(Head office Scandinavia located in Sweden)

Office Address	Kvarnbygatan 2B 43134 Mölndal, Sweden
Business Hours Office	08:00 – 17:00 (Mon – Fri)
Business Hours Product Centre	08:00 – 17:00 (Mon – Fri)
Telephone Office	+46 31 727 8000
Telephone Support Scandinavia	+46 31 727 8080
Email	scandinavia@foreverliving.se
Websites	foreverliving.no foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up online:
It is possible to sign up online on www.foreverliving.com but only if the sponsor's invoicing address in our database belongs to the Scandinavian Forever area. This rules out International Sponsoring. Signing up is done through the "join-process" in Titan

ORDERING PRODUCTS

- **Minimum order size:** Minimum order size for those who are FBOs are none. But to become an FBO you need to order at least 2CCs.
- **Delivery Cost:**
- **Norway**
 - Shipping cost to a service point**
0-1,49 CC: 71,20 NOK (excl. VAT), 89 NOK (incl. VAT).
1,5-4 CC: 104,80 NOK (excl. VAT), 131 NOK (incl. VAT).
> 4 CC: Free freight.
 - Shipping cost for home delivery**
0-1,49 CC: 111,20 NOK (excl. VAT), 139 NOK (incl. VAT).
1,5-4 CC: 135,20 NOK (excl. VAT), 169 NOK (incl. VAT).
> 4 CC: 135,20 NOK (excl. VAT), 169 NOK (incl. VAT).
 - Shipping cost for business package**

0-1,49 CC: 216,20 NOK (excl. VAT), 270,25 NOK (incl.VAT).

1,5-4 CC: 240,20 NOK (excl. VAT), 300,25 NOK (incl. VAT).

- > 4 CC: 240,20 NOK (excl. VAT), 300,25 (incl. VAT).
- **Average lead time for orders to arrive:** within 4-6 days
- **Payment methods accepted:** Credit card and Vipps..
- **Local Product Centers available:** Yes, in Mölndal/Sweden we have a permanent product center, Easy Shop. Open on Thursdays from 12:00 – 19:00.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** You do not have to place an order directly to become Preferred Customer, this has to be done within 3 months. The application is done online.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Forever transfers bonuses into FBO's bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.
- To foreign FBOs
Forever transfers bonuses into foreign bank accounts **held in the same country as the FBO's tax-residency**. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** Yes.
- **Other registrations:**

LOCAL TRAININGS

Trainings are organized by sponsors. Business and product presentations are held at regional offices.

Welcome to Forever Poland!

+48 22456 4356

GENERAL INFORMATION

Forever Living Products Poland, Sp. Zo.o

Office & Product Center Address	AL. Jerozolimskie 92 Warsaw 00-807
Business Hours Office	09:00 – 17:00 (Mon till Fri)
Telephone Office	+48 22 456 4356 to 59
Telephone for Orders	+48 22 456 4353 to 55
Email	flpp@flpp.com.pl pytania@flpp.com.pl
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up online
On www.foreverliving.com Polish residents can register online. The website needs to be set up to the right country.

ORDERING PRODUCTS

- **Minimum order size FBO:** 250 PLN (≈€55)
- **Delivery Cost:** 16 PLN (≈€4) orderline / 14 PLN (≈€3) online.
- **Average lead time for orders to arrive:** Up to 3 working days.
- **Payment methods accepted:** Online store: Credit Card, PayPal or BLIK. Orderline: COD.
- **Local Product Centers available:** Yes, at the Warsaw head office and in Krakow.
- **Online purchase by foreign FBOs available:** Yes, with the shipping address within Poland.
- **First order required while signing up as Preferred Customer?:** Yes, the minimum order is 250 PLN (≈€55).
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes, with Polish delivery address.

BONUS PAYMENT

- To local FBOs
For FBOs with business entity registered: Bonuses paid out based on pre-filled invoice send out by the Head Office.

For FBOs without business entity registered: Bonuses paid out based on cooperation contract send out by the Head Office once a year when the accumulated bonus amount exceeds 100 PLN (≈€22). Paid

directly to bank account upon receiving back signed contract.

- To foreign FBOs
Bonuses equal or above €100/\$100/£100 etc. (depending on your local currency) are paid into bank accounts. The Polish office sends a pre-filled invoice and a tax form to all FBOs who have earned bonuses above the limit. The invoice and the tax form may be returned by email, fax or as copy. Also required, certificate of tax residency.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** If applicable.
- **Social security registration:** Not required.
- **Other registrations:** -

LOCAL TRAININGS

Business Training and Success Days. Full list available under Events on the FBO dashboard at foreverliving.com.

Welcome to Forever Portugal!

+351 214 111 200

GENERAL INFORMATION

Forever Living Products Portugal,Lda.

Office & Product Center Address	Calle de Maldonado, 55 28006 Madrid, Spain
Business Hours Office	09:00 – 17:00 (Mon – Thu) 09:00 – 15:30 (Fri)
Telephone Office	+351 214 111 200
Telephone for Orders	+351 800 500 257 09:30 – 18:30 (Mon – Fri) 09:30 – 13:30 (Sat)
Email	info@foreverliving.pt
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up link to register: [link](#)
- Download FLPMovil: [Google Play](#) [App Store](#)
- FlpMovel App is available for all FBOs for purchases in Portugal, regardless of their residence. They are required to contact FBO Support Portugal to make sure ID is correctly updated. Once installed, an email is sent with a Pin number to confirm the account.

ORDERING PRODUCTS

- **Minimum order size FBO:** Minimum order for FBO is 60€. All newly sponsored Preferred Customers are required a first purchase of 0.2CCs.
- **Delivery Cost:**
Domestic orders: 4 € for all orders placed by App and website, 3 € for orders shipped to a parcel shop (only available on APP) and 6 € for all orders placed by the Call Center or via email (encomendas@foreverliving.pt)
- **Free Shipping:** For all mainland orders above 150 €
- **Average lead time for orders to arrive:** 72 hours if the order is placed before 15:00h; Islands (Madeira and Azores) 7 days.
- **Payment methods accepted:** At call center: Credit card, bank transfer or deposit. Online: Credit card. FlpMovel: Credit card, Multibanco, Mway and Payshop.
- **Local Product Centers available:** Av. Del Commandante 4 in Madrid. Open from 09:00 – 18:00.

BONUS PAYMENT

- FBO must send (to info@foreverliving.pt) his/her passport copy or DNI or - in case it is a foreigner with Spanish residence - a proof of the NIE number with the bank account details to be able to collect the bonus payment. Local FBOs Bonuses equal or above €100 are transferred to bank accounts.
- To foreign FBOs
See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Yes.
- **Social security registration:** Yes.
- **Other registrations:** Tax requests can be sent by email to info@foreverliving.pt

LOCAL TRAININGS

- Offered on a weekly schedule, please phone +34 913078606 for more information on trainings. Also keep informed by visiting our Facebook official site.

Welcome to Forever Reunion Island!

+262 599 860

GENERAL INFORMATION

Forever Living Products France (Réunion)

Office & Product Center Address	18 Avenue du Grand Piton ZA Cambaie 97460 Saint Paul - Réunion
Business Hours Office	09:00 – 16:30 (Mon - Fri) 09:00 – 13:00 (Last Saturday of each month)
Telephone Office	+262 599 860
Telephone for Orders	+262 599 860
Email	flp.reunion@foreverliving.fr
Website	www.foreverliving.fr (French and English content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

Residents of French area can register on [this link](#). Foreign FBO numbers need to be prepared by the French office for online use. Please inform the Parisian office in case you want to pass on your FBO number to your contact in the French area for online registration.

French link : <https://www.foreverliving.fr/>

English link : <https://www.foreverliving.fr/?lng=en>

This personalised link can also be sent to your contact in France in order to be sponsored: <https://join.foreverliving.fr/ref/insertyourfboID>

ORDERING PRODUCTS

Minimum order size FBO: We do not have a minimum order in France, yet a newly sponsored Preferred Customer will have to order 130€ minimum of products or one of the following Pack : Pack Privilege #1 (Ref 1055) or Pack privilege #2 (Ref 1060) worth 0.170CC at 49.73€ within 72 hours in order to validate his sponsorship. The Preferred may order any products of his choice, choose between one of 1CC packs or the Combo test Pack (Ref 1070) worth 0.500CC at 121.95€ (Preferred customers' price).

The GO2FBO (Ref 830) pack worth 1,612CC enables a Preferred Customer to become Assistant Supervisor. The GO2FBO pack costs 403.42€. The Start Your Journey Pack (Ref 634) and the Start Your Personal Use Pack (Ref 1) which cost 381.27 €€ and 411.79 €€ respectively enables a Preferred Customer to become Assistant Supervisor and 2CC goes to the upline. With one of those pack, the FBO will get one month free of our FLPMobil (app downloadable on Google Play and on the AppStore), 1-year VDI insurance, a pack of the business brochure and a First Step to Manager. FlpMobil is a mobile App for France through which order and sponsorship can be processed as well as generating invoices and order forms. This App (Ref 10670) is at 15€ for a year subscription renewable in the online store.

If you've forgotten your password, click directly on "Forgotten password" to retrieve it.

Once enrolled, orders are placed on the website www.foreverliving.fr through the online store. In Reunion Island, FBOs cannot sell products online to their customers through a personal website. However, customers may place their orders on the customer online store <https://direct.foreverliving.fr>. Customers may be registered online by the FBO or they may do so themselves through a personalised link sent by the FBO: <https://direct.foreverliving.fr/ref/insertyourfbolD>

Orders can also be placed at the product center at Saint-Paul - Cambaie

- **Delivery Cost: For registered Novus and FBO:**
- **For registered Novus and FBO:**
- Collect at the product center: Delivery on the day the order has been placed if placed before 7:30 a.m, at 12h for orders placed between 7:30 to 11 a.m and at 15 p.m for orders place between 11 a.m to 2 p.m. For orders placed after 2 p.m, they can be collected the next day at open hours. Delivery cost are at 10€ and free for orders exceeding 250€.
- **For customers on the customer online store** <https://direct.foreverliving.fr> : 6€ for a 24h home delivery and 4€ for a relay point delivery.
- **Average lead time for orders to arrive:** Normal delivery time is 24h for Home delivery.
- **Payment methods accepted:** Credit Card and cash for orders at the product center
- **Local Product Centers available:** Contact us for the list of available products
- **Online purchase by foreign FBOs available:** Yes, English version available.
- **First order required while signing up as Novus Customer?:** 130€ minimum of products within 72 hours in order to validate his sponsorship. Preferred Customers can directly become Assistant Supervisor if they purchase our GO2FBO starting pack at 403.42€ (reference 830) and it represents 1.612CC or our 2CC packs
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes.
If FBO have any difficulties in placing orders they can have the assistance of our Help Order from 9am to 16:30pm by calling the following number: 0262 59 98 60

BONUS PAYMENT

- To local FBOs
Forever France transfers bonuses to local accounts if the bonus amount exceeds 5€.
- To foreign FBOs
Forever France transfers bonuses to foreign accounts if the bonus amount has reached € 100. The accounting details must be submitted on a formal writing by the bank itself, details need to include first and last name of account owner as well as IBAN code of the account and BIC/SWIFT code of the bank. Additionally, the name of the FBO needs to be given including FBO number. Bank details should be sent to compta.france@foreverliving.fr or accounting@foreverliving.fr (foreign FBOs).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:** Required as from Assistant Supervisor. French citizenship is not sufficient.
- **Other registrations:**

LOCAL TRAININGS

Trainings are available on the FBO website www.foreverliving.fr in Trainings. Online and on-site training are available. Subscriptions are fulfilled online through the list of trainings.

Various webinars and tutorials are available in lebusinessforever.com, our online knowledge base website.

While ordering the GO2FBO pack, the newly sponsored can also benefit from introductory courses which are trainings programs on 3 Business and Products modules. This includes webinars, tutorials, videos, and quiz.

For any information about Madagascar, contact FLP Reunion Island: flp.reunion@foreverliving.fr

Welcome to Forever Romania!

+40 (21) 222 8923

Includes Republic of Moldova

GENERAL INFORMATION

Forever Living Products Romania

Office & Product Center Address	Bd. Aviatorilor 3, Sector 1 Bucuresti, 011852 Romania
Business Hours Office	09:00 - 17:00 (Mon - Fri)
Telephone Office	+40 (21) 222 8923
Telephone for Orders	0800 802 563 or 021 222 00 22
Email	suport_office@foreverliving.ro
Websites	www.foreverliving.com www.foreverliving.ro

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- The registration without order is not accepted in Romania.
- Sign up online
Signing up is made exclusively online. Every FBO who has an account on foreverliving.ro can find there his/her own invitation link for online enrollment. All he/she has to do is copy the link and send it to the prospects they want to register. This is the link for them to sign up and fill in all the data requested in the form.

ORDERING PRODUCTS

- **Minimum order size FBO:** The minimum order for Romania is €25 +VAT for the Preferred Customers and €50 +VAT for the wholesale qualified FBOs. VAT is 9% for food supplements and 19% for all other products. Products can be delivered at the address chosen by the FBO. Orders placed on foreverliving.ro can only be delivered in Romania.
- **Delivery Cost:** For the parcels delivered:
 - In Bucharest the delivery charge is: 20 lei (4 Euro) for any order value under 2 Case Credits;
 - In all other areas of Romania (except Bucharest) the delivery charge is 25 lei (5 Euro) for any order value under 2 case credit
 - Free delivery for any order value over 2 Case Credits and any order including Start Your Journey Pack and Start Your Personal Use Pack.
- **Average lead time for orders to arrive:** From 24 to 48 hours after the after the package has been shipped from our warehouse.

- **Payment methods accepted:** Debit / Credit Card on the PayU platform, cash on delivery
- **Local Product Centers available:** Yes. On foreverliving.ro - the CONTACT section - you can find all the contact details for the product centers in Romania.
- **Online purchase by foreign FBOs available:** In order to set up an account in our web shop, please contact us at suport_comenzi@foreverliving.ro and we will help you create your account.. Delivery is available only for Romanian valid addresses.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes.

BONUS PAYMENT

- To local FBOs
Domestic FBOs could get their bonuses to their personal bank account only if the bonus amount is less than 3000 RON (600 EURO) per year and it is not repetitive; in all other cases, an FBO should be registered as a legal entity and should send us an invoice. Bonuses will be kept only for a period of 3 (three) years (36 months).
- To foreign FBOs
All foreign FBOs must send us an original invoice and a signed Agreement (please contact suport_contabilitate@foreverliving.ro for the Agreement). All bonuses are paid in EURO. The minimum amount that will be transferred by FLP Romania is €50. Bonuses of the foreign Forever Business Owners will be kept for a period of 3 (three) years (36 months).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Mandatory for foreign FBOs from EU
- **Social security registration:** -
- **Other registrations:** ID Card / Passport copy, issued by authority from the residence country & Fiscal Residency Certificate, which must be renewed annually (optional - in order to avoid double taxation between your country and Romania) & the entity must be fiscally registered

LOCAL TRAININGS

Please contact suport_office@foreverliving.ro for details

Welcome to Forever Russia!

+7 (495) 118-01-28

GENERAL INFORMATION

Forever Living Products CIS (Russia)

Office & Product Center Address	115093, Moscow B/Serpukhovskaya str. 25, bldg. 1 Russia
Business Hours Office	10:00 – 20:00 (Tue, Wed, Thu, Fri, Sat, Sun) Order Placing Until 19:30 Monday - Closed
Telephone Office	+7 (495) 118-01-28
Telephone for Orders	See above
Email	flp@foreverliving.ru
Websites	www.foreverliving.ru

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please click [here](#) for the FBO application form. A printout of the application form is accepted.
- Sign up online
On [this form](#) residents of this area can register online.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order minimum is 1 product with cc value. No order form is required. For Preferred Customers, there is no minimal order. For Assistant Supervisor and higher, the minimal order is 2500Rub.
- **Delivery Cost:** Depends on the order. For many locations delivery of 2CC and above orders is free, however delivery rules for remote destinations may vary.
- **Average lead time for orders to arrive:** Forever ships within 72 hours since order is paid except month end orders. Delivery time vary upon the destination and delivery method.
- **Payment methods accepted:** Bank card, wire transfer and web-wallets for online orders, bank cards and cash for walk-in orders. You can pay online at www.foreverliving.ru by means of web-wallets “Web-Money”, “Kiwi-wallet”, “Yandex.Dengi” and a bank card or by means of a bank transfer.
N.B. You can pay online by a bank card only from the country of its issue. This option of payment is

applicable for the cards issued in the following counties: Azerbaijan, Armenia, Belorussia, Georgia, Kazakhstan, Kyrgyzstan, Moldova, Israel, Norway, Poland, Russia, Tajikistan, Turkmenistan, Uzbekistan, Ukraine, Finland, France and Sweden.

- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBOs available:** Yes.
- **First order required while signing up as Preferred Customer?:** Yes, only if application form is filled in online. In case of joining through print form, the first order should be made within 14 days, otherwise the ID is blocked.
- **Grouped order possible?:** Yes. While ordering on line you can both add other FBO's orders and register new FBOs combining orders of up to 10 FBOs into one shipment.
- **Online shop + website available for foreign FBOs?:** Yes. Please check whether you have been internationally sponsored to Russia BEFORE signing up a new FBO or placing an order. Please note also that you will be uploaded to FLP Russia database automatically after the month end, however, if you want to sign up or place an order within the month when you applied for international sponsorship to Russia we advise to send a mail to flp@foreverliving.ru with you name and ID, so we can push you to the system manually. The easiest way to check whether you are already in the system is to type in your ID trying to access to the on-line shop – if the system does not accept your ID, than you are not in the system yet. Please contact us on this sending a mail to flp@foreverliving.ru.

BONUS PAYMENT

- To local FBOs
Forever pays earned bonuses in two forms:
 - Non registered Individual Entrepreneurs get discounts on orders. The discounts consist of their Personal Discounts in line with the achieved Marketing level (5% for AS, 8% for SVR, etc.) and Additional Discount of 20% in case they have unpaid earned bonuses.
 - Registered Individual Entrepreneurs receive bonuses at their bank accounts in rubles. Registered Entrepreneurs are responsible to pay on their own 6% of Income tax and about \$500 annually as Social taxes.
- To foreign FBOs
Please email us a scan of your travel passport to flp@foreverliving.ru (we need your front page data and all pages with visas to assure local authorities that you do not live in Russia) and your USD or euro account. We will send an email back to you with a contract and invoices, you need to sign and mail THE ORIGINALS of signed documents back to us.
We register the contract with the bank and hard currency control and will send the money to your account. It will take a month or so to pass the procedure for the first time, but it is one time hassle.

N.B. Please note that it does not make sense to receive small payments as each payment is a subject to a bank fee of \$50.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** -
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

Business and product presentations are regularly held at regional offices.

Please advise your downlines to sign up for the news from Forever at www.foreverliving.ru/ru/distributor/email/ - it will help them to be aware of what is going on in Russia.

In brief:

- We have monthly webinars for all Russian speaking FBOs that we usually run at 6:30PM (Moscow time) every 3rd Wednesday. These webinars are dedicated to monthly news and contain also a product training
- We have also monthly 4ccs Club webinar that is available for 4 ccs Club members
- We have also weekly BOM translations on Saturdays from Moscow office

- Once a month we have Aloe Day in Moscow
- Once a quarter we have Success day and Leadership training in Moscow
- Local trainings are available in our [calendar](#)

Please do not hesitate to ask us questions either by sending us an email flp@foreverliving.ru or through social networks [vk.com](#) and [facebook.com](#). We are also available by phone +8 800 100 2563 on working days from 9.30 till 18.15 (Moscow time). We will be happy to answer all your questions.

Welcome to Forever Scandinavia!

+46 31 727 8000

GENERAL INFORMATION

Forever Living Products Scandinavia	Sweden, Denmark, Norway, Finland
Office Address	Kvarnbygatan 2B 43134 Mölndal, Sweden
Business Hours Office	08:00 – 17:00 (Mon – Fri)
Business Hours Product Centre	08:00 – 17:00 (Mon – Fri)
Telephone Office	+46 31 727 8000
Telephone Support Scandinavia	+46 31 727 8080
Email	Please see information under each respective country: Sweden, Denmark, Norway, Finland.
Websites	Please see information under each respective country: Sweden, Denmark, Norway, Finland.

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up online:
It is possible to sign up online on www.foreverliving.com but only if the sponsor's invoicing address in our database belongs to the Scandinavian Forever area. This rules out International Sponsoring. Signing up is done through the "join-process" in Titan.

ORDERING PRODUCTS

Please see information under each respective country: Sweden, Denmark, Norway, Finland.

Welcome to Forever Scotland!

+44 1926 626 600

GENERAL INFORMATION

Forever Living Products (UK) Limited (Scotland)

Office & Product Center Address	Longbridge Manor Longbridge CV34 6RB Warwick
Business Hours Office	Monday, Wednesday, Thursday and Friday 08:00 - 18:00 Tuesday - 08:00 -22:00
Business Hours Product Center	09:00 – 17:00 (Mon – Fri)
Telephone Office	+44 1926 626 600
Telephone for Orders	+44 1926 626 629
Email	businessownerssupport@flpuk.net
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please [click here](#) for the required form. Forever in England accepts a printout, there is no need for carbon copies. But the original signatures are mandatory when submitting the form, so do not send scans or faxes - unless it is the last working day of the month and the order is relevant for a qualification.
- Sign up online
On www.foreverknowledge.info inhabitants of the English area can sign up, but it only works if the sponsor has an invoicing address in the database belonging to the English area. This rules out International Sponsoring.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order minimum is £75 (excluding promotional material).
You will find a combined price list and order form for this area on www.foreverliving.com inside the FBO section available for download. Click the tab MY BUSINESS, then select INFORMATION and FORMS AND DOWNLOADS. Please send an email to businessownerssupport@flpuk.net if you need a password for www.foreverliving.com.
- **Delivery Cost:** £6,98 for orders up to £500. £9,98 for orders over £500.
- **Average lead time for orders to arrive:** 3-5 working days
- **Payment methods accepted:** Debit / Credit Card

- **Local Product Centers available:** Area 110: Midlands, Longbrigde Manor, Warwick, CV34 6RB. Area 250: Alexander House, 14-16 Peterborough Road, Fulham London SW6 3BN.
- **Online purchase by foreign FBOs available:** Yes.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** www.foreverliving.com

BONUS PAYMENT

- To local FBOs
Forever in England transfers bonuses to foreign accounts once the amount reaches £100. No designated form required to send the banking details. Please send them to debbiefield@flpuk.net
- To foreign FBOs
See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:**

LOCAL TRAININGS

[Click here](#)

Welcome to Forever Serbia!

+381 11 397 0123

GENERAL INFORMATION

Forever Living Products Hungary (Serbia)

Office & Product Center Address	Kumodraška 162 11010 Beograd
Business Hours Office	12.00 - 19:30 (Mon & Thu) 09.00 - 16:30 (Tue, Wed, Fri)
Telephone Office	+381 11 3970 123
Telephone for Orders	+381 11 3096 382
Email	office@flp.co.rs
Websites	www.foreverliving.com www.flpshop.rs www.flpshop.me

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
- Sign up online: www.flpshop.rs ; www.flpshop.me

ORDERING PRODUCTS

- **Minimum order size FBO:** EUR 55 plus VAT (20%) paid in dinars (RSD- Republic of Serbia dinar), based on the exchange rate of the National Bank of Serbia.
- **Delivery Cost:** RSD 550.00 (app. €4,50) - RSD 450,00 (app. € 4,00).
- **Average lead time for orders to arrive:** 24 – 48 hours - 48-72 hours.
- **Payment methods accepted:** Cash, all credit cards except Dinars
- **Local Product Centers available:** Yes. One in Belgrade. 162 Kumodraška St, 11010 Belgrade, Serbia
- **Online purchase by foreign FBOs available:** Please contact customer care first: office@flp.co.rs (in accordance with Forever Company Policy items can not be shipped outside Serbia).
- **First order required while signing up as Preferred Customer?:** Yes. First order goes with an application form.
- **Grouped order possible?:** N/A
- **Online shop + website available for foreign FBOs?:** Please contact customer care first: office@flp.co.rs.

BONUS PAYMENT

- To local FBOs
Private persons get their bonus paid to the bank account provided to FLP, personal income tax and contribution for social security are deducted. FBOs registered as companies send their companies invoices.
- To foreign FBOs
Central head office in Budapest in charged for that operation.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** -
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

OTS (online training system), electronic version of the Company Policy, free access to Webinar platform, public presentations on daily basis at the product center.

Welcome to Forever Slovak Republic!

+421 0254 416961

GENERAL INFORMATION

Forever Living Products Slovak Republic, s. r. o.

Office & Product Center Address	Priemyselna 1/A 82108 Bratislava Slovenská Republika
Business Hours Office	08:00 – 16:00 (Mon – Fri)
Business Hours Product Center	08:00 – 17:00 (Mon – Fri)
Telephone Office	+421 254416 961
Telephone for Orders	+421 255464 3412
Fax	+421 0254 4191 03
Email	flpsr@foreverliving.sk
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please [click here](#) for the required FBO application form. Printouts are accepted. The signed form needs to be sent by post. Faxes, scans and copies of any other kind are not accepted.
- Sign up online
On www.foreverliving.com residents of the Slovak Republic can register. After the online registration the new FBO receives an application form via email. This form needs to be sent to the Slovak office by post. Faxes, scans and copies of any other kind are not accepted.

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirement is €60. Order can be done by phone or e-shop.
- **Delivery Cost:** €4,30 up to 2CC +€1,50 in case of COD.
- **Average lead time for orders to arrive:** Max. Up to 4 working days.
- **Payment methods accepted:** Cash, Credit/Debit Card and Bank transfer.
- **Local Product Centers available:** Yes, in Bratislava, Kosice.
- **Online purchase by foreign FBOs available:** www.foreverliving.com
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** www.foreverliving.com

BONUS PAYMENT

- To local FBOs
Bank transfer on the 15th next month.
- To foreign FBOs
Bonuses equal or above € 100 are transferred into bank accounts. If FBOs do not submit a certificate of fiscal residence, 19% withholding tax will be deducted from the bonus. Certificate of residence and the [designated form](#) for bonus payment banking details need to be sent by post to the Slovak office. Faxes, scans and copies of any other kind are not accepted.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:**

LOCAL TRAININGS

OPP and some product training.

Welcome to Forever Slovenia!

+386 1562 3640

GENERAL INFORMATION

Forever Living Products Hungary Ltd. (Slovenia)

Office & Product Center Address	Stegne 15, Ind. Cona Stegne 1000 Ljubljana
Business Hours Office	09:00 - 17:00 (Mon, Wed, Thu, Fri) 12:00 - 20:00 (Tue)
Telephone Office	+386 1563 7501
Telephone for Orders	+386 1562 3640
Email	info@forever.si
Websites	www.foreverliving.com www.forever.si

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form - available on: <https://www.forever.si/join>
- Sign up online - via: <https://webshop.forever.si>

ORDERING PRODUCTS

- **Minimum order size FBO:** €55,00 plus VAT
- **Delivery Cost:** 5,15 EUR. For orders above 2CC delivery is free.
- **Average lead time for orders to arrive:** 24-48 hours after confirmed payment.
- **Payment methods accepted:** STORE: Debit and credit cards, cash, bank transfer, ONLINE SHOP & CALL CENTER: Credit cards, bank transfer, payment on delivery.
- **Local Product Centers available:** Yes, 2 Product Centers: one in LJUBLJANA (Forever Living Products Hungary Ltd., Podružnica v Ljubljani, Stegne 15, 1000 Ljubljana) and one in LENDAVA (Forever Living Products Slovenija - Lendava, Kolodvorska 6, 9220 Lendava, tel.: +386 2 5751270, email: lendva@forever.si)
- **Online purchase by foreign FBOs available:** Please contact customer care first: info@forever.si (in accordance with Forever Company Policy items can not be shipped outside Slovenia)
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** Contact customer care: info@forever.si (in accordance with Forever Company Policy items can not be shipped outside Slovenia)

BONUS PAYMENT

- To local FBOs
For local FBOs, a business contract is concluded on the basis of which bonuses are paid when they are at

least 80,00 EUR. When paying bonuses, all prescribed taxes and fees are also paid from bonus amount. Second option for bonus payment is an invoice that is issued from legal entity registered in Slovenia, which is owned by FBO. In this case there is no minimal bonus amount for payment.

- To foreign FBOs
Head office, Forever Living Products Hungary pays foreign FBOs, please find it under Forever Hungary.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** -
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

There are online and on premises (Ljubljana) Opportunity and Product meetings. For times and locations of these meetings please visit www.forever.si and www.forever.si/online

Welcome to Forever Spain!

+34 91 307 6806

Spain, Andorra, Gibraltar, Portugal

GENERAL INFORMATION

Forever Living Products Spain, S.L	Spain, Andorra, Gibraltar, Portugal
Office & Product Center Address	Calle de Maldonado, 55 28006 Madrid, Spain
Business Hours Office	09:00 – 18:00 (Mon – Thu) 09:00 – 16:30 (Fri)
Business Hours Product Center	09:00 – 18:00 (Mon – Thu) 09:00 – 16:30 (Fri)
Telephone Office	+34 91 307 6806
Telephone for Orders	+34 91 077 1115
Email	info@foreverliving.es
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up link to register: [link](#)
- • Download FLPMovil: [Google Play App Store](#)
- • FlpMovil App is available for all FBOs for purchases in Spain, regardless of their residence. They are required to contact FBO Support Spain to make sure ID is correctly updated. Once installed, an email is sent with a Pin number to confirm the account.

ORDERING PRODUCTS

- **Minimum order size FBO:** Minimum order for FBO is 60€, except for orders placed on FLPMovil. All newly sponsored Preferred Customers are required a first purchase of 0.5CCs.
- **Delivery Cost:**
- **Domestic orders:** 7,00 € for all home delivery orders placed by the App and website, 3 € for orders shipped to parcel shop (Only available on App) and 8,00 € for all orders placed by the Call Center or via email (pedidos@foreverliving.es).
- **Free deliveries:** All orders above 150,00 € have free delivery. App orders above 100€ delivered to parcel shop.
- **Baleares Islands:** 6 € for all orders placed by the App and website, and 12,00 € for all orders placed by the Call Center or via email (pedidos@foreverliving.es). Orders above 150,00 € have free delivery.
- **Andorra and Gibraltar:** 25 € for all orders. Orders above 250 € have free delivery.
- **Canary Islands:** 10 € for all orders paced by the App, website, Call Center or by email (pedidos@foreverliving.es)

foreverliving.es) Orders above 150,00 € have free delivery.

- **Average lead time for orders to arrive:** 48 hours if the order is placed before 16:00h for Domestic order and Canary Islands. Balears Islands 48-72 hours. Gibraltar or Andorra 3 - 5 days if the order is placed before 16:00h.
- **Payment methods accepted:**
- **In the shop:** credit, debit card.
- **At call center:** credit card, bank transfer or deposit.
- **Online and App:** credit card.
- **Local Product Centers available:** Calle de Maldonado 55 in Madrid. Open from 09:00 - 18:00. Friday until 16:30.

BONUS PAYMENT

- FBO must send (to info@foreverliving.es) his/her passport copy or DNI or - in case it is a foreigner with Spanish residence - a proof of the NIE number with the bank account details to be able to collect the bonus payment. Local FBOs Bonuses equal or above €100 are transferred to bank accounts.
- To foreign FBOs
See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Yes.
- **Social security registration:** Yes.
- **Other registrations:** Tax requests can be sent by email to info@foreverliving.es

LOCAL TRAININGS

- Offered on a weekly schedule, please phone +34 913078606 for more information on trainings. Also keep informed by visiting our Facebook official site.

Welcome to Forever St Marteen & St Barthelemy!

+33 145 000 501

GENERAL INFORMATION

Forever Living Products France (St. Marteen & St. Barthelemy)

Office & Product Center Address	107, Boulevard Malesherbes 75008 Paris, France
Business Hours Office	09:00 – 18:30 (Mon – Fri) Metropolis Time
Telephone Office	+33 145 000 501
Telephone for Orders	+33 145 000 501
Email	flpf@foreverliving.fr
Website	www.foreverliving.fr (French and English content)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

Residents of French area can register on [this link](#). Foreign FBO numbers need to be prepared by the French office for online use. Please inform the Parisian office in case you want to pass on your FBO number to your contact in the French area for online registration.

French link : <https://www.foreverliving.fr/>

English link : <https://www.foreverliving.fr/?lng=en>

This personalised link can also be sent to your contact in France in order to be sponsored: <https://join.foreverliving.fr/ref/insertyourfboID>

ORDERING PRODUCTS

- Minimum order size FBO:** We do not have a minimum order in France, yet a newly sponsored Preferred Customer will have to order 130€ TTC minimum of products or one of the two Privilege Packs : Privilege Pack 1 (Ref 1055) or the Privilege Pack 2 (Ref 1060) worth 0.170 CC at 45,83€ TTC. The Preferred Customer may order any products of his choice, or he can choose to buy the Combo Test Pack (Ref 1070) worth 0.500 CC at 112,40€ TTC.
The GO2FBO (Ref 830) pack worth 1,612CC enables a Preferred Customer to become Assistant Supervisor. The GO2FBO pack costs 395,12€ TTC. The Start Your Journey Pack (Ref 634) and the Start Your Personal Use Pack (Ref 1) which cost 373,43€ TTC and 403,32€ TTC respectively enables a Preferred Customer to become Assistant Supervisor and 2CC goes to the upline. With one of those pack, the FBO will get one month free of our FLPMobil (app downloadable on Google Play and on the AppStore), a pack of the business brochure and a First Step to Manager. FlpMobil is a mobile App for France through which order and sponsorship can be processed as well as generating invoices and order

forms. This App (Ref 10670) is at 10€ TTC for a year subscription renewable in the online store. In some of the other covered areas of the French area the value must be at least 1CC. You may request a password for www.foreverliving.fr by sending an email to: flpf@foreverliving.fr or through Nestor, our Online Ticketing system for FBOs requests. Once enrolled, orders are placed on the website www.foreverliving.fr through the online store or by phone from 4:30 p.m to 6:30 p.m(French Metropolis Time) on the +33170392222. In France, FBOs cannot sell products through their personal website. However, customers may place their orders on the customer online store <https://direct.foreverliving.fr>. Customers may be registered online by the FBO or they may do so themselves through a personalised link sent by the FBO: <https://direct.foreverliving.fr/ref/insertyourfbold>

Delivery Cost: For registered Novus and FBO:

10€ TTC for all orders less than 250€

Free home delivery for orders of starter packs GO2FBO, Start Your Journey, Start your Personal Use.

- **Average lead time for orders to arrive:** Normal delivery time is within 5 to 8 hours.
- **Payment methods accepted:** Credit Card only
- **Local Product Centers available:** No.
- **Online purchase by foreign FBOs available:** Yes, English version available.
- **First order required while signing up as Preferred Customer?:** 130€ TTC minimum of products or one of the two Privilege Packs: the Privilege Pack 1 (Ref 1055) or the Privilege Pack 2 (Ref 1060) 45,83€ TTC. The Preferred Customer may order any products of his choice, or he can choose to buy the Combo Test Pack (Ref 1070) at 112,40€ TTC. Preferred Customers can directly become Assistant Supervisor if they purchase our GO2FBO (Ref 830), Start Your Journey Pack (Ref 634) or the Start Your Personal Use Pack (Ref 1) which cost 373,43€ TTC and 403,32€ TTC
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes. If FBO have any difficulties in placing orders they can have the assistance of our Help Order from 4:30pm to 6:30pm (French Metropolis time) by calling the following number: +33 170 392 222.

BONUS PAYMENT

- To local FBOs
Forever France transfers bonuses to local accounts if the bonus amount exceeds 5€.
- To foreign FBOs
Forever in France transfers bonuses to foreign accounts if the bonus amount has reached € 100. The accounting details must be submitted on a formal writing by the bank itself, details need to include first and last name of account owner as well as IBAN code of the account and BIC code of the bank. Additionally, the name of the FBO needs to be given including FBO number. Bank details should be sent to compta.france@foreverliving.fr or accounting@foreverliving.fr (foreign FBOs).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:** Taxes (Dock Dues) may be claimed by the Customs services.

LOCAL TRAININGS

Trainings are available on the FBO website www.foreverliving.fr in Trainings. Online trainings are available. Subscription are fulfilled online through the list of trainings.

Various webinars and tutorials are available in lebusinessforever.com, our online knowledge base website.

While ordering the GO2FBO pack, the newly sponsored can also benefit from introductory courses which are trainings programs on 3 Business and Products modules. This includes webinars, tutorials, videos and quiz.

Welcome to Forever Sweden!

+46 31 727 8000

GENERAL INFORMATION

Forever Living Products Scandinavia, Sweden
(Head office of Scandinavia)

Office & Product Center Address	Kvarnbygatan 2B 43134 Mölndal, Sweden
Business Hours Office	08:00 – 17:00 (Mon – Fri)
Business Hours Product Centre	08:00 – 17:00 (Mon – Fri)
Telephone Office	+46 31 727 8000
Telephone Support Scandinavia	+46 31 727 8000
Email	scandinavia@foreverliving.se
Websites	foreverliving.se foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up online
It is possible to sign up online on www.foreverliving.com but only if the sponsor's invoicing address in our database belongs to the Scandinavian Forever area. This rules out International Sponsoring. Signing up is done through the "join-process" in Titan.

ORDERING PRODUCTS

- **Minimum order size:** For those who are FBOs are none. But to become an FBO you need to order at least 2CCs.
- **Delivery Cost:**
- **Sweden**
Shipping cost to a service point
0-1,49 CC: 71,20 SEK (excl. VAT). 89 SEK (incl.VAT).
1,5-4 CC: 104,80 SEK (excl. VAT). 131 SEK (incl. VAT).
> 4 CC: Free freight.
Shipping cost for home delivery and business package
0-1,49 CC: 95,20 SEK (excl. VAT). 119 SEK (incl.VAT).
1,5-4 CC: 135,20 SEK (excl. VAT). 169 SEK (incl. VAT).
> 4 CC: 135,20 SEK (excl. VAT). 169 SEK (incl. VAT).
- **Average lead time for orders to arrive:** Sweden 4-7 days,
- **Payment methods accepted:** Credit card and Swish.

- **Local Product Centers available:** Yes, in Mölndal/Sweden we have a permanent product center, Easy Shop. Open on Thursdays from 12:00 – 19:00.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** You do not have to place an order directly to become Preferred Customer, this has to be done within 3 months. The application is done online.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Forever transfers bonuses into FBO's bank accounts. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.
- To foreign FBOs
Forever transfers bonuses into foreign bank accounts held in the same country as the FBOs tax-residency. The Scandinavian office requires banking information including IBAN, BIC and SWIFT.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** Yes.
- **Other registrations:** -

LOCAL TRAININGS

Trainings are organized by sponsors. Business and product presentations are held at regional offices.

Welcome to Forever Switzerland!

+41 52 235 1170

GENERAL INFORMATION

Forever Living Products Switzerland GmbH.

Office & Product Center Address	Juchstrasse 31 CH-8500 Frauenfeld
Business Hours Office	09:00 – 12:00 (Mon – Fri) 13:00 – 17:00 (Mon – Fri)
Telephone Office	+41 52 235 1170
Telephone for Orders	+41 52 235 1170
Fax	+41 52 235 1171
Email	info@flp.ch
Websites	www.flp.ch www.shop.flp.ch

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please click for the language you require:
 - [German](#)
 - [French](#)
 - [Italian](#)

The form needs to be signed manually. Afterwards you can send it to the Swiss office by fax, mail or by post.

- Sign up online
To sign up online, please go to www.sponsoring.flp.ch. There is no password required.
After the registration, the new FBO and the sponsor will receive a confirmation. The new FBO will receive a password as well.
- Minimum order size FBO: Price lists for the Swiss area can be downloaded in the FBO section of www.flp.ch.

ORDERING PRODUCTS

- **Minimum order size FBO:** A first order is not required. The minimum order value is 80.– Swiss Francs, plus delivery charges (minimum CHF 8.50) according to the parcel's weight if ordered online via shop.flp.ch. If ordered by phone, mail or fax, an additional charge of CHF 5.– applies. Price lists for the Swiss area can be downloaded in the FBO section of www.flp.ch.

- **Delivery Cost:** First orders always have a delivery charge of CHF 10.-According to the parcel weight, from CHF 800 postage free.
- **Average lead time for orders to arrive:** Delivery usually takes place within 2 to 3 working days.
- **Payment methods accepted:** VISA, Mastercard, direct debit (only after 3rd successful order), pay in slip (prepayment). In the product center also cash, Maestro and PostCard; the Online-Shop also accepts PostCard.

Forever Business Owners from abroad should contact Service Team under +41 52 235 11 70 for information on payment before submitting banking / credit card details to avoid delays and misunderstandings.

- **Local Product Centers available:** Yes, we have one center in Frauenfeld (Switzerland).
- **Online purchase by foreign FBOs available:** Yes.
- **First order required while signing up as Preferred Customer?:** The first order is optional.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** Yes.

BONUS PAYMENT

- To local FBOs
FBOs with a Swiss account receive payment when the bonus accumulates to 5 CHF. You can find the form [here](#) for you to fill in your bank details which you can communicate to the Swiss office.
- To foreign FBOs
Bonuses are paid into foreign accounts when the bonus accumulates to 150 Swiss Francs.
Bonuses less than CHF 150.- will be paid once a year in January, if they are exceeding CHF 30.-.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Please add your VAT number on the application form (if applicable).
- **Social security registration:** -
- **Other registrations:** -

LOCAL TRAININGS

There are several product and business trainings provided by managers. Please contact the office for the latest schedule.

Welcome to Forever UK!

+44 1926 626 600

GENERAL INFORMATION

Forever Living Products (UK) Limited

Office & Product Center Address	Longbridge Manor, Warwick CV34 6RB, United Kingdom
Business Hours Office	08:00 - 18:00 (Mon, Wed, Thurs, Fri) 08:00 - 19:00 (Tues) 09:00 - 13:00 (Sat) Closed (Sun)
Business Hours Product Center	09:00 - 17:00 (Mon - Fri) 09:00 - 13:00 (Sat) Closed (Sun)
Telephone Office	+44 1926 626 629
Telephone for Orders	+44 1926 626 666
Email	businessownerssupport-uk@flp.ltd
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
contact businessownerssupport-uk@flp.ltd to request a paper application form. The completed form should be posted to the office.
- Sign up online
Online registration is available on the www.foreverliving.com site. Please click the correct country you need (UK).

ORDERING PRODUCTS

- **Minimum order size FBO:** First order requirement is £50 (excluding promotional material). Please send an email to businessownerssupport-uk@flp.ltd if you need a password for www.foreverliving.com. Should you need any further information to help and assist you with your business, please do not hesitate to contact businessownerssupport-uk@flp.ltd.
- **Delivery Cost:** £6.98 for orders up to £500. £9.98 for orders over £500.
- **Average lead time for orders to arrive:** 3-5 working days
- **Payment methods accepted:** Debit / Credit Card
- **Local Product Centers available:** Warwick Product Center, Longbridge Manor, Warwick, CV34 6RB, United Kingdom.
- **Online purchase by foreign FBOs available:** Yes.

- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** www.foreverliving.com

BONUS PAYMENT

- To local FBOs
Forever UK, Ireland and Iceland transfers bonuses to foreign accounts once the amount reaches £100.
Please contact accounts@flp.ltd should you wish to enquire about your bonus payment.
- To foreign FBOs
See above.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:**
- **Social security registration:**
- **Other registrations:**

LOCAL TRAININGS

Please follow the Forever UK, Ireland & Iceland Head Office Facebook Page for all updates on meetings and webinars for the UK.

Welcome to Forever Ukraine!

+38 (044) 338 08 08

GENERAL INFORMATION

Forever Living Products Ukraine

Office & Product Center Address	Mezhyhirska Street, 7/16-D, 04071, Kyiv Ukraine
Business Hours Office	10:00 - 19:00 (Mon - Fri) 11:00 - 15:00 (Sat - only store)
Telephone Office	+38 (044) 338 08 08
Email	flpu@foreverliving.com.ua
Websites	www.foreverliving.com.ua (informational) www.foreverliving.com (web-shop & registration)

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form
Please click [here](#) for the required form. Printouts are accepted. The signed form needs to be sent by post. scans and copies are accepted.
- Sign up online
On [this link](#) any person can register online. Upon that they receive a link via email. When clicking the link, they receive a pre-filled FBO application form with FBO number. Foreign sponsors should previously send us their ID flpu.zakaz@gmail.com so we enable him to register online.

ORDERING PRODUCTS

- **Minimum order size FBO:** For AS and higher \$40. The registration without order is possible. There is a home delivery option.
- **Delivery Cost:** Only orders for 1CC or more are sent free.
- **Average lead time for orders to arrive:** Delivery takes 2 to 4 days.
- **Payment methods accepted:** From any bank of Ukraine.
- **Local Product Centers available:** Yes, in Kiev, Uzhgorod
- **Online purchase by foreign FBOs available:** Yes.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** Yes via e-mail to flpu.zakaz@gmail.com
- **Online shop + website available for foreign FBOs?:** Yes.

BONUS PAYMENT

- Bonuses may be used as a discount (up to 50% of the order) or transferred to the bank account. In order your bonuses to be transferred to your account:
- To local FBOs
By bank transfer for private entrepreneur by the month or as a discount on an order.
- To foreign FBOs
Pursuant to Ukrainian Tax Code, we deduct (19,5% and \$50) from payments outside Ukraine to non-resident of Ukraine as income tax.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** -
- **Social security registration:** -
- **Other registrations:** For local FBOs. In order to receive your bonuses as bank transfer you should be registered as a private entrepreneur with local tax authority.

LOCAL TRAININGS

Please [click here](#) for the valid schedule.

Welcome to Forever North America!

+1 888 440 2563

GENERAL INFORMATION

Forever Living Products International Inc.

Office & Product Center Address	Forever Corporate Plaza 7501 East McCormick Parkway Scottsdale Arizona 85250
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone Office	+1 480 998 8888
Telephone for Orders	+1 888 440 2563
Email	customercare@foreverliving.com
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes on www.foreverliving.com.

ORDERING PRODUCTS

- **Minimum order size FBO:** None.
- **Delivery Cost:** Delivery charge can vary as actual shipping is charged when placing an order via phone. All orders of product totaling 4.15CC or less will include a \$8.50 shipping charge (except HI, GU, MP, PW, AK and APO's). Orders or product totaling more than 4.15CC will include the actual shipping rate. "Actual shipping rate" is based on the weight of the shipment.
- **Average lead time for orders to arrive:** FedEx Ground 1-3 business days.
- **Payment methods accepted:** Discover, MasterCard, Visa, personal cheque or Money order.
- **Local Product Centers available:** Los Angeles, CA, Houston, TX, Toronto, Canada
- **Online purchase by foreign FBOs available:** www.foreverliving.com.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** www.foreverliving.com.

BONUS PAYMENT

- To local FBOs
Bonus is automatically paid into the FBOs Forever Global Pay account.
- To foreign FBOs
Bonus is automatically paid into the FBOs Forever Global Pay (FGP).

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

There are Opportunity and Product meetings throughout the USA and Canada. For times and locations of these meetings, please call Sales Support +1 888 440 2563

Welcome to Forever Caribbean-Suriname!

**+597-8636421 /
442290**

GENERAL INFORMATION

Forever Living Products Caribbean-Suriname

Office & Product Center Address

[Ranu Tjon Sieuw - Area Manager](#)
[Kwattaweg 223-225](#)
[Q-Mall unit 1](#)
[Paramaribo](#)
[Suriname](#)

Business Hours Office

14:00 – 17:00 (Tue – Thu)
12:00 – 14:00 (Sa)

Telephone Office

+597-8636421 / 442290

Telephone for Orders

Email

jorats@hotmail.com

Website

www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

FBOS WHO WISH TO SPONSOR PERSONS LIVING IN THE CARIBBEAN ISLANDS

- **Currently, most of the Caribbean Islands have not been opened to do business as Forever Business Owners. The exceptions are:**
 - Puerto Rico, which is part of the United States system
 - St. Thomas, which is part of the United States system
 - St. Johns, which is part of the United States system
 - St. Maarten, which is part of the France system
 - Martinique, which is part of the France system
- **The Company has not applied for product approvals or licensing in the remaining Islands. This means that FBOs cannot resell products, but they can order them from the United States for their personal use only. The process is somewhat cumbersome, but we have no other options.**
 - Persons living in the unopened Islands should sponsor into the United States system.
 - Products should be ordered via the USA website (www.foreverliving.com). Select USA in the upper left-hand corner, then Forever Business Owner Login in the upper right-hand corner.
 - Orders must be shipped to a USA address, so the FBO needs to have a friend or relative with a USA address. We cannot ship to addresses outside of the USA.
 - The friend or relative would then need to forward the package via mail or transport service to the FBO's Island address. THE FBO IS RESPONSIBLE FOR ANY IMPORT DUTIES OR TARIFFS REQUIRED.

Welcome to Forever Argentina!

+54 11 4393 5124

GENERAL INFORMATION

Forever Living Products Argentina

Office & Product Center Address	Arenales 930, Capital Federal Argentina, 1061
Business Hours Office	10:00 – 20:00 (Mon – Fri) 12:00 – 18:00 (Sat)
Telephone Office	+54 11 4393 5124
Telephone for Orders	0800 333 6738 or e-mail: pedidos@foreverliving.com.ar
Fax	+54 11 4393 4816
Email	info@foreverliving.com.ar
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes, please [click here](#).

ORDERING PRODUCTS

- **Minimum order size FBO:** USD \$50.00
- **Delivery Cost:** Depends on the volume, weight and distance.
- **Average lead time for orders to arrive:** Usually 1 week.
- **Payment methods accepted:** Cash, bank deposits and Credit Cards, “pago facil”.
- **Local Product Centers available:** We have our main office in Arenales (Buenos Aires), a warehouse in Liniers (Av. Rivadavia 10905)
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
By bank transfer.
- To foreign FBOs
By bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** Yes.
- **Social security registration:** Yes.
- **Other registrations:** Monotributistas, Responsable inscripto and No categorizado.

LOCAL TRAININGS

The trainings change every month, please contact the office for the current calendar of events.

Welcome to Forever Bolivia!

+519 2244 1990

GENERAL INFORMATION

Forever Living Products Bolivia

Office & Product Center Address	Av. Capitan Ravelo; Pasaje Isaac Eduardo # 2633 – Zona de Sopocachi, La Paz, Bolivia
	Calle Colon # 258 Casi Esq. Pari Casco Viejo Santa Cruz -0- Bolivia
Business Hours Office	09:00 – 19.00 (Mon – Fri) – 09.00 – 13:00 (Sat)
Telephone Office	+(591) 2 244 1990 – 244 1716
Telephone for Orders	(see above)
Email	administracion2@foreverliving.com.bo
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes, please [click here](#).

ORDERING PRODUCTS

- **Minimum order size FBO:** USD \$50.
- **Delivery Cost:** N/A.
- **Average lead time for orders to arrive:** N/A.
- **Payment methods accepted:** Bank deposits and cash.
- **Local Product Centers available:** Yes, in Santa Cruz & Cochabamba.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
By bank transfer.
- To foreign FBOs
By bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

The trainings change every month, please contact the office for the current calendar of events.

Welcome to Forever Brazil!

+55 21 2528 0038

GENERAL INFORMATION

Forever Living Products Brazil LTDA

Office Address	Rua da Passagem 123 - Segundo Andar Botafogo - Rio de Janeiro - CEP 22290-031
Product Center Address	Rua Sao Clemente 284 Botafogo Rio de Janeiro RJ Brazil CEP-22260-000
Business Hours Office	09:00 – 18:00 (Mon – Fri)
Telephone Office	+55 21 2528-0038
Telephone for Orders	0800-887-0394
Email	foreverliving@foreverliving.com.br
Website	www.foreverliving.com.br

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes on www.foreverliving.com.br.

ORDERING PRODUCTS

- **Minimum order size FBO:** R\$ 200.
- **Delivery Cost:** Depends on the volume, weight and delivery distance.
- **Average lead time for orders to arrive:** Depends on the delivery place.
- **Payment methods accepted:** Credit Card and wire transfer to our bank accounts.
- **Local Product Centers available:** Yes, in Rio de Janeiro, Sao Paulo, Porto Alegre, Belo Horizonte, Recife, Curitiba, Natal, Salvador, Sao Luis, Fortaleza, Brasília, Teresina and Arapiraca
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes, a minimum order.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bank transfer.
- To foreign FBOs
Bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** Yes.
- **Other registrations:** No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.

Welcome to Forever Central America!

+507 269 8096

GENERAL INFORMATION

Forever Living Products Central America

Office & Product Center Address	Esquina de calle 50 con calle Colombia a un costado de seguros FEDPA, Bella Vista Panamá
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone Office	+507 269 8096
Telephone for Orders	(see above)
Email	flpcentroamerica@foreverliving.com.pa
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes on www.foreverliving.com.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$30.
- **Delivery Cost:** N/A.
- **Average lead time for orders to arrive:** N/A.
- **Payment methods accepted:** Visa Credit/Debit, bank deposit, bank transfer.
- **Local Product Centers available:** Yes in Panama.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** It is not required.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Domestic bonuses are paid by bank transfer.

- To foreign FBOs
Foreign FBOs are paid by bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.

Welcome to Forever Chile!

+56 9 44727070

GENERAL INFORMATION

Forever Living Products Chile

Office & Product Center Address	Antonio Bellet 77 office 703 - Providencia - Santiago
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone Office	+56 9 44727070
Telephone for Orders	(see above)
Email	facturacion@foreverchile.cl
Website	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes on www.foreverliving.com.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$70 USD.
- **Delivery Cost:** \$4,47 USD to \$15,00 USD depends on the distance and weight.
- **Average lead time for orders to arrive:** 1-2 days.
- **Payment methods accepted:** Bank deposit, bank transfer, CC.
- **Local Product Centers available:** Yes, in Santiago.
- **Online purchase by foreign FBOs available:** N/A.
- **First order required while signing up as Preferred Customer?:** Yes, the minimum purchase is required.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Via bank transfer.
- To foreign FBOs
Via bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.

Welcome to Forever Colombia!

+57 601 744 5324

GENERAL INFORMATION

Forever Living Products Colombia

Office & Product Center Address	Dirección Carrera 12 no 71-69 Barrio Quinta Camacho
Business Hours Office	08:00 – 18:00 (Mon – Fri) Saturday 09:00 – 13:00
Telephone Office	+57 601 744 5324
Telephone for Orders	Cellphone +57 317 797 47 64
Email	info@foreverliving.com.co
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes on www.foreverliving.com.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$50,00 USD +IVA (19%).
- **Delivery Cost:** \$5,00 USD.
- **Average lead time for orders to arrive:** It depends on the route.
- **Payment methods accepted:** Bank deposit, Credit or Debit Cards.
- **Local Product Centers available:** Yes in Bogota and Monteria.
- **Online purchase by foreign FBOs available:** Yes.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** Yes.

BONUS PAYMENT

- To local FBOs
Domestic bonuses are paid via bank transfer.
- To foreign FBOs
Bonuses to foreign FBOs are paid by bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Mondays 1830, Tuesday's webinar 2100 pm, 1st Thursday day of every month webinar 2100, 1st Saturday of every month at 10:00.

Welcome to Forever Ecuador!

+593 428 86637

GENERAL INFORMATION

Forever Living Products Ecuador

Office & Product Centre Address	Urdesa, Av. Las Lomas 215 Y Calle 1RA Guayaquil, Ecuador
Business Hours Office	09:00 – 18:00 (Mon – Fri) 09:00 – 13:00 (Sat)
Telephone Office	+593 428 86637
Telephone for Orders	(see above)
Email	info@flpecuador.com
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes on www.foreverliving.com.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$57,00 USD.
- **Delivery Cost:** \$2,60 USD avg. Depends on the weight and distance
- **Average lead time for orders to arrive:** 1-2 days.
- **Payment methods accepted:** Cash deposit, bank transfers, credit or debit Western Union.
- **Local Product Centers available:** FLP Ecuador: Guayaquil (Home office), Cuenca, Machala, Loja & Quito.
- **Online purchase by foreign FBOs available:** Yes.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** Yes.

BONUS PAYMENT

- To local FBOs
Domestic bonuses are paid by bank transfer.
- To foreign FBOs
Foreign FBOs are paid by bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Yes, Monday evenings, Tuesdays at night (via online.), Saturdays once a month (open house)

Welcome to Forever El Salvador!

+503 2223 0696

GENERAL INFORMATION

Forever Living Products El Salvador

Office & Product Center Address	71 Ave. Notre No. 150 Colonia Escalon San Salvador
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone Office	+503 2223 0696
Telephone for Orders	(see above)
Fax	+225 2121 6499
Email	flpcentroamerica@foreverliving.com.pa
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes on www.foreverliving.com.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$50 USD.
- **Delivery Cost:** N/A.
- **Average lead time for orders to arrive:** N/A.
- **Payment methods accepted:** Visa Credit/Debit, bank deposit, bank transfer.
- **Local Product Centers available:** Yes, in San Salvador.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Domestic bonuses are paid by bank transfer.

- To foreign FBOs
Foreign FBOs are paid by bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.

Welcome to Forever Guatemala!

+502 2334 3695

GENERAL INFORMATION

Forever Living Products Guatemala

Office & Product Center Address	6 Ave. A 10-38, Zona 9 Guatemala
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone Office	+502 2334 3695
Telephone for Orders	(see above)
Email	flpcentroamerica@foreverliving.com.pa
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes on www.foreverliving.com.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$50 USD.
- **Delivery Cost:** N/A.
- **Average lead time for orders to arrive:** N/A.
- **Payment methods accepted:** Visa Credit/Debit, bank deposit, bank transfer.
- **Local Product Centers available:** Yes in Guatemala.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bank transfer.
- To foreign FBOs
Bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.

Welcome to Forever Honduras!

+504 2239 0630

GENERAL INFORMATION

Forever Living Products Honduras

Office & Product Center Address	Col Alameda, Avenida Juan Manuel Galvez 9 calle Tegucigalpa, Honduras
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone Office	+504 2239 0630
Telephone for Orders	(see above)
Email	flpcentroamerica@foreverliving.com.pa
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes on www.foreverliving.com.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$50 USD.
- **Delivery Cost:** N/A.
- **Average lead time for orders to arrive:** N/A.
- **Payment methods accepted:** Visa Credit/Debit, bank deposit, bank transfer.
- **Local Product Centers available:** Yes in Tegucigalpa.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bank transfer.
- To foreign FBOs
Bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.

Welcome to Forever Mexico!

800 8010 600

GENERAL INFORMATION

Forever Living Products Mexico

Office & Product Center Address	Londres 13 Col. Juárez Del. Cuauhtémoc. Ciudad de México CP 06600
Business Hours Office	09:00 – 18:00 (Mon – Fri)
Telephone Office	+55 55 3300 9400
Telephone for Orders	(800 8010 600)
Email	centrodeatencion@foreverliving.com.mx
Websites	www.foreverliving.com.mx

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes on www.foreverliving.com.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$75 USD or \$1,500.00 MXN.
- **Delivery Cost:** Depends on the weight of the package and distance.
- **Average lead time for orders to arrive:** 2-3 business days.
- **Payment methods accepted:** Visa Credit/Debit and a minimum of \$600 pesos each.
- **Local Product Centers available:** Yes.
- **Online purchase by foreign FBOs available:** Yes. Celaya, Chiapas, Coahuila, CDMX, Ecatepec, Guerrero, Hidalgo, Jalisco, Michoacán, Morelos, Nayarit, Nuevo León, Oaxaca, Puebla, Cancun, Queretaro, Sinaloa, Toluca. Satellite and San Luis Potosí.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** Yes.

BONUS PAYMENT

- To local FBOs
Domestic bonuses are paid by bank transfer.
- To foreign FBOs
Foreign FBOs are paid by bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

- Yes, the trainings change every month, please contact the office for the current calendar of events.

Welcome to Forever Panama!

+507 269 8096

GENERAL INFORMATION

Forever Living Products Panama

Office & Product Center Address	Esquina de calle 50 con calle Colombia a un costado de seguros FEDPA, Bella Vista Panamá
Business Hours Office	09:00 – 17:00 (Mon – Fri)
Telephone Office	+507 269 8096
Telephone for Orders	(see above)
Email	flpcentroamerica@foreverliving.com.pa
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes on www.foreverliving.com.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$50 USD.
- **Delivery Cost:** N/A.
- **Average lead time for orders to arrive:** N/A.
- **Payment methods accepted:** Visa Credit/Debit, bank deposit, bank transfer.
- **Local Product Centers available:** Yes in Panama.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bank transfer.
- To foreign FBOs
Bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.

Welcome to Forever Paraguay!

+595 21 623 420

GENERAL INFORMATION

Forever Living Products Paraguay

Office & Product Center Address	Mariscal López 4680 C/ RI3 Corrales, Asunción Paraguay
Business Hours Office	08:30 – 19:30 (Mon – Fri) 08:30 – 12:30 (Sat)
Telephone Office	+595 21 623 420
Telephone for Orders	+595 984 472037
Whatsapp queries	+595 986 129848
Email	info@foreverliving.com.py
Websites	www.foreverliving.com.py

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes on www.foreverecom.lat.

ORDERING PRODUCTS

- **Minimum order size FBO:** USD \$ 38,50.
- **Delivery Cost:** USD \$ 3.5.
- **Average lead time for orders to arrive:** Anything close to Asunción can take up to 1 hs., anything further from the city is 1-2 days.
- **Payment methods accepted:** Cheque, credit or debit card, cash, bank deposits and bank transfer.
- **Local Product Centers available:** Yes, Asunción, Encarnación, Loma Plata, Coronel Oviedo, Salto del Guairá, Ciudad del Este and Pedro Juan Caballero.
- **Online purchase by foreign FBOs available:** Yes.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** Yes.

BONUS PAYMENT

- To local FBOs
Domestic FBOs are paid by cash, cheque or bank transfer.
- To foreign FBOs
Foreign FBOs are paid via bank transfer or cash.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.

Welcome to Forever Peru!

+51(1) 202 5282

GENERAL INFORMATION

Forever Living Products Peru

Office & Product Center Address	Av. General Alvarez de Arenales 1910 Lince – Lima, Perú
Business Hours Office	09:00 – 18:00 (Mon–Fri) 10:00 – 13:00 (Sat)
Telephone Office	+51(1) 2025282
Telephone for Orders	+51 952387920 (Soporte al FBO)
Email	consultas@foreverperu.com
Websites	www.foreverperu.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes on www.foreverperu.com.

ORDERING PRODUCTS

- **Minimum order size FBO:** 250 Soles
- **Delivery Cost:** 10 Soles or 20 Soles.
- **Average lead time for orders to arrive:** 3 - 4 days.
- **Payment methods accepted:** Visa Credit/Debit, bank deposit, bank transfer.
- **Local Product Centers available:** Yes in Lima.
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** No.
- **Grouped order possible?:** Yes.
- **Online shop + website available for foreign FBOs?:** Yes.

BONUS PAYMENT

- To local FBOs
Domestic bonuses are paid by bank transfer.
- To foreign FBOs
Foreign FBOs are paid by bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Yes, the trainings change every month, please contact the office for the current calendar of events.

Welcome to Forever Uruguay!

+598 0800 2273

GENERAL INFORMATION

Forever Living Products Uruguay

Office & Product Center Address	Francisco Soca 1514 Montevideo, Uruguay Avda Italia, Pda 4. Punta del Este, Uruguay
Business Hours Office	10:00 – 20:00 (Mon – Fri) 09:30 – 13:00 (Sat)
Telephone Office	+598 2705 5495
Telephone for Orders	+598 0800 2273
Email	rtoledo@forever.com.uy
Websites	www.foreverliving.com

FREQUENTLY ASKED QUESTIONS

SIGNING UP

- Sign up with a form:
Yes.
- Sign up online:
Yes on www.foreverliving.com.

ORDERING PRODUCTS

- **Minimum order size FBO:** \$50 USD.
- **Delivery Cost:** Depends on the delivery location, USD \$3.00.
- **Average lead time for orders to arrive:** 1 - 2 days.
- **Payment methods accepted:** Credit/debit card, bank transfer.
- **Local Product Centers available:** Yes, Montevideo and Punta del Este
- **Online purchase by foreign FBOs available:** No.
- **First order required while signing up as Preferred Customer?:** Yes.
- **Grouped order possible?:** No.
- **Online shop + website available for foreign FBOs?:** No.

BONUS PAYMENT

- To local FBOs
Bank transfer.
- To foreign FBOs
Bank transfer.

LEGAL REQUIREMENTS AS FBO, OTHER THAN NORMAL INCOME TAXATION

- **VAT Registration:** No.
- **Social security registration:** No.
- **Other registrations:** No.

LOCAL TRAININGS

Yes, Mondays and Wednesdays. Please contact the office for more times.